

CARGO



BTC



Broadband.com

FiberOnice

Proudly Serving the Following Communities: Bixby, Hectorville, Leonard

Includes partial listings for: Tulsa, Broken Arrow, Glenpool, Haskell, Jenks, Morris Kiefer, Liberty, Mounds, and Okmulgee



THE OFFICIAL DIRECTORY



FOR NON-EMERGENCIES:

BIXBY

Fire	(918) 366-8600
	(918) 366-8294
	(918) 596-3000
MOUNDS	
Fire	(918) 827-6611
	(918) 827-6161
GLENPOOL	、 <i>、</i>
Fire	(918) 322-2172
	(918) 322-8110

BROKEN ARROW

Fire	(918) 259-8400
Police	(918) 259-8360
TULSA	

Fire	(918) 596-9444
Police	(918) 596-922

For other non-emergency calls consult the White Page listings.

OTHER IMPORTANT NUMBERS

Mental Health Crisis Hotline.......988 or......1 (800) 273-TALK (8255)

Oklahoma Poison Control

Toll-Free.....1 (800) 222-1222

Oklahoma Highway

5,		
Emergency(918) 627-0440		
Non-Emergency(918) 627-3881		
Sheriff		
Tulsa(918) 596-5601		
Okmulgee(918) 756-4311		
Wagoner(918) 485-3124		
Federal Bureau of Investigation		
FBI(918) 596-5601		
Bureau of Alcohol, Tobacco, Firearms & Explosives		
Toll-Free1 (800) 800-3855		
National Domestic Violence Hotline		
Toll-Free1 (800) 799-SAFE (7233)		
Telecommunications Relay Services Hearing/Speech Impaired711		
Relay Oklahoma		
TDD/TTY Calls1 (800) 722-0353		
Voice Calls1 (800) 522-8506		
Bixby Time/Temperature		
(918) 366-8463		
Before You Dig		
Call OKIE811		

BTC Broadband Contact Numbers Customer Service, Billing, Sales 24/7 Tech Support......(918) 366-8000

TABLE OF CONTENTS

Emergency Numbers	2
BTC Broadband	•••••
Our Commitment	
Privacy Information	
Billing Information	6
Customer Satisfaction	7
Consumer Rights	
Telephone Service Repair.	9
Residential Service Area	
BTC Products & Services Guide	
Lifeline & Link-Up Services	
BTC Internet Assistance Plans	
Residential Services	
Business Services	14
General Information	•••••
Telephone Solicitors	
Threatening, Obscene or Nuisance Telephone Calls	
Robocalls/Slamming	15
Email Security Best Practices	
Online Security Best Practices	18
Calling Information	
Calling Features Quick Reference Guide	
Local Calling Area Map	
Area Code Listings	
International Calling Information	
3 • • • • •	

We make every effort to assure your White Page directory listings are accurate and correct. No liability shall be assumed by BTC Broadband for any errors or omissions in the compiling, printing, or distribution of its directories. Should an error or omission occur, please let us know so that it may be corrected in the next issue. We will be responsible for up to the amount paid for the listing service.

Subscribers may arrange for additional directory listings. If there is a problem or question, call our business office at 918-366-8000.

OUR COMMITMENT







For over 100 years, we've been answering the call by delivering quality communications services to residents in the Bixby, and the South Tulsa area. Whether it's Internet or phone service for your home or voice and data solutions for your business, we have an array of options to support the way you communicate.

Our commitment goes beyond consistently improving and updating the products and services we offer.

Our mission is to give back to the areas we serve through participation in local events, sponsorships, and scholarship opportunities for area students. Our personalized, community-oriented approach to our residential and business markets is what helps us maintain longterm relationships with our customers.

We're just a phone call away.

If you have any questions regarding your service with BTC Broadband, the products we offer, or have a simple billing question, please call us at **(918) 366-8000.**

Customer Service Center 11134 S Memorial Dr. | Bixby, OK 74008 Business Office Hours: Monday - Friday (9:00 am - 6:00 pm) 24/7 Tech Support: (918) 366-8000 Customer Service: customerservice@mybtc.com Sales: sales@mybtc.com

Statement of Non-Discrimination

BTC Broadband is the recipient of Federal financial assistance from the Rural Utility Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975. as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin. age or handicap shall be excluded from participation in admission or access to. denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

PRIVACY INFORMATION

At BTC Broadband, we know the importance of personal privacy to our customers. We take extensive measures to safeguard and protect your account information. In an effort to protect your identity, we are asking that you call us and make sure that we have a current password on our account. This password will be used for your identification when you call about your account.

Federal law allows us to use information from your current records to market and advise you of new products and services that may satisfy your communication needs. This information is known as Customer Proprietary Network Information (CPNI) and includes data such as your long distance carrier, calling features, etc. We do not sell or provide this information to other companies other than to meet regulatory requirements such as 911 records.

If you wish to restrict BTC Broadband's use of your information, please send an email to <u>marketing@mybtc.com</u> with your request. If you choose to opt out, you will still receive information such as bill inserts, newsletters, etc. that are sent to our entire customer base.

Another important way we protect your privacy is how we handle your service records, credit and account information. These documents are considered confidential and are treated as such. For additional information on the confidentiality of your



records or to arrange further safeguards for your account, please call Customer Care at (918) 366-8000.

NOTICE: BTC Broadband does not send emails that prompt you to go to a website to provide us with or confirm your email username and/or password. If we require you to change your password, we will call you directly, provide you with a temporary password and direct you to a site that enables you to set your own password without having to disclose the new password to anyone.

BILLING INFORMATION

When is my BTC bill issued?

Bills are issued the 1st of each month. Your payments are required monthly and the payment is due by the 15th of the month. Your monthly bill includes the due date, current and any past due charges, details of your services with BTC Broadband and other charges. Local Service is billed one month in advanced. Long distance charges include call usage that is available at the time of billing.

How do I pay my BTC bill?

Online: View and pay your bill online by downloading the SmartHub app from the Apple or Google Play store or visit BTCBroadband.com and click on the 'My BTC" tab and select 'Pay my Bill.' We recommend setting up Auto-Pay to make direct payments from your checking account or credit card. BTC Broadband accepts Visa, MasterCard and Discover. **Phone:** Call 1 (855) 386-9914 and follow the prompts to make a one-time secure payment.

In-Person: Visit our Customer Care Center at 11134 S. Memorial Drive in Bixby, OK during business hours.

(A drop box is available for payments made after hours)

What if I can't pay on time?

To make payment arrangements, please contact Customer Care at (918) 366-8000 before the scheduled due date to avoid service interruption. Should your service be disconnected for nonpayment, contact our office immediately. It is important that any pastdue charges for service be paid before the service is reconnected. There is a charge to have your service restored. An additional security deposit may be required to reestablish your credit.

What if I have questions?

Contacting our Customer Care Team at (918) 366-8000, Monday - Friday, from 9:00 am to 6:00 pm, is the quickest way to get your questions answered. You can also send an email to

customerservice@mybtc.com if your billing inquires aren't urgent.



CUSTOMER INFORMATION



Customer Satisfaction

BTC Broadband prides itself in providing customers with excellent service, but we cannot guarantee that there will never be an interruption of your service. If your telephone service is inoperative, other than by reason of negligence, a willful act or causes beyond the control of the Company, and if the service remains inoperative for more than 24 consecutive hours after being reported to BTC Broadband, a prorated refund at the rate of 1/30 of the applicable monthly rate for each period of 24 hours will be credited to your bill, if requested.

If you have a billing or service problem, please call BTC Broadband. Our customer care team is happy to help! Feel free to ask for a supervisor or higher level manager if your issue isn't resolved to your satisfaction.

The Oklahoma Corporation Commission has established rules about telephone consumer/company relationships. These rules cover payment of bills, late charges, security deposits, handling complaints, service disconnections and other matters. These rules assure customers of certain rights and outline customer responsibilities. If you are still not satisfied with your telephone service, you have the right to file a formal or informal complaint with the Oklahoma Corporation Commission by writing or calling:

Oklahoma Corporation Commission -Consumer Services Division Jim Thorpe Building Oklahoma City, OK 73105 Telephone # 1.800.522.8154 TDD # 1.405.521.2211

BTC Broadband is regulated by the Oklahoma Corporation Commission.

CUSTOMER INFORMATION

CONSUMER RIGHTS

BTC Broadband Agrees To:

- 1. Provide service if you are a qualified applicant.
- 2. Follow specific procedures for service disconnection, which include providing you notice postmarked approximately 10 days before service is disconnected.
- 3. Provide you with information about assistance programs for qualifed low-income customers.



BTC Customers Agree To:

- 1. Use telephone and internet safely.
- 2. Pay their monthly bill promptly.
- 3. Contact BTC Broadband about any billing or other errors.

PETITIONING THE COMMISSON

Under Oklahoma law enacted during 1986 (17 0.S. §137) BTC Broadband can raise your local exchange rate up to \$2.00 per month every year without the review and approval of the Oklahoma Corporation Commission. At least thirty (30) days before the effective date of such a proposed rate change each subscriber will be notified by BTC Broadband. Such an increase can be suspended if fifteen percent (15%) of the subscribers petition the Oklahoma Corporation Commission to examine and determine the reasonableness of the proposed local exchange rates.

Each petition shall contain:

- 1. The name, address, and telephone number of the telephone subscriber.
- 2. The signature of the telephone subscriber in whose name the telephone service is listed.
- 3. The reason the subscriber opposes the proposed increase (optional). Only the subscriber in whose name the telephone service is listed shall be counted as a petitioner.

TELEPHONE REPAIR SERVICE

BTC Broadband strives to provide our customers with the best telephone service possible. When customers have occasional problems, we try to solve those problems as quickly and efficiently as possible.

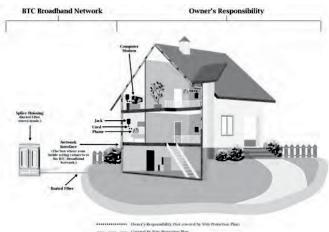
BTC Broadband is always responsible for maintaining and repairing our own network facilities. We make repairs to the phone lines on BTC's side of the Network Interface Device (NID) at your home or business at no charge to you.

As the customer, you are responsible for maintaining and repairing anything that runs from the NID (usually the grey box located on the outside of your home or the Optical Network Terminal for our customers served by fiber), through your house, up to and including your phone jack and telephone equipment. (See illustration) To repair problems on your side of the NID requires a charge, unless you subscribe to Wire Protection Plan. Wire Protection is an optional monthly service for residential telephone customers that provides repair protection for the telephone jacks and wiring inside your home.

What if it's my telephone set?

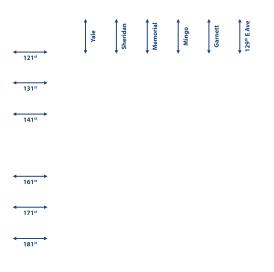
Since we are not authorized to make repairs on your phones or equipment, we recommend contacting the manufacturer or any other source you choose to repair the telephone.

For more information on the Wire Protection Plan an how to sign up, please visit BTCBroadband.com/support for complete details.



BIT Broadband Servork Responsibility

RESIDENTIAL SERVICE AREA



We are continuously adding more service To find out about availability in your area, please call 918-366-8000 or visit <u>BTCBroadband.com</u>.

LIFELINE SUPPORT PROGRAM

The **Lifeline Support Program** is a federal program dedicated to making the phone and Internet service more affordable to low-income households. The program includes access to a telephone network with unlimited local calls, access to 911 emergency services, and access to 25 Mbps Internet service.*

How to apply?

Create account and complete the online application on the Lifeline Support webpage: www.lifelinesupport.org

Who is eligible?

A household is eligible if it has income that is below 135% of the Federal Poverty Guidelines or participates in one of the following government assistance programs:

- Medicaid/SoonerCare
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
 (Section 8)
- Veterans or Survivors Pension Benefit
- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Head Start (if income eligibility criteria are met)



BTC Broadband also offers a Link Up America discount for eligible new Lifeline voice or broadband subscribers.**

For the latest information on Lifeline and how to apply, please visit <u>www.lifelinesupport.org</u> or call BTC Broadband at (918) 366-8000.

*Must live in BTC service area, excluding taxes, surcharges and fees. 25 Mbps broadband Internet service (hardwired and best effort). Other available services may be added with additional charges. Customers cannot receive more than one Lifeline service credit regardless of the number lines or locations where the customer receives service within the state of Oklahoma.

**The Link Up America discount for new broadband subscribers is \$100 credit towards broadband installation charges if the subscriber qualifies (\$100 value). Either Link Up America discount is in addition to the recurring monthly Lifeline discount. Additional restrictions may apply and are subject to change. Call for details.



Affordable Internet for Every Budget!

We believe that everyone deserves access to reliable, high-speed internet, no matter their budget. That's why we're offering **special internet plans** tailored to fit the needs of families and individuals with limited incomes. Stay connected with your loved ones, access essential services, without breaking the bank.

Budget Friendly Plans:

Lifeline Up to 50% off Internet and Phone service!



Scan the QR code for

more Infol

BTC ConnectLife

Up to 60% off Internet and Wi-Fi service!

Call us today and we'll help find the right plan for your family!

(918) 366-8000

Plans are subject to additional rules and restrictions. Taxes, surcharges and other fees may apply. Special pricing also available on other internet plans: call for details. © 2024 BTC Broadband. All Rights Reserved.





THE SPEED YOU NEED!

From smart technologies to personal devices, everything in your home works better when you have reliable, super-fast internet from BTC Broadband.

Unlimited Data Internet Plans*

60 sdqw 500 sdqw 100 sdqw



Customize your online experience, call us! (918) 366-8000

*Unlimited data on plans 60 Mbps and above only Restrictions & additional fees may apply. Advertised internet speeds are reflective of maximum downstream and may vary due to conditions outside of network control, including customer location, wired/wireless configurations, and equipment, and are not guaranteed. © 2024 BTC Broadband. All rights reserved.



Next-Level Connectivity with Premium Business Solutions





Cloud Voice Solutions Manage your business anywhere, anytime.



Business Grade Internet Plans start at 50 Mbps up to 10 Gbps.



TechProtect

Safeguard your business against cyber threats with our managed IT services.



SD-WAN

Explore our reliable solutions today!

Connect multiple offices together while giving priority to the traffic that matters most.







HELPFUL INFORMATION

What should I do about telephone solicitors?

In April 2002 Oklahoma created a **Telemarketer Restriction Act requiring** the Attorney General to maintain a list of consumers who do not want to receive unsolicited telemarketing calls. To place your name on the list, call the Attorney General at 1-405-521-3921, or register online. You can register online at DONOTCALL.GOV if you have an active email address. You can call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. Registration is free. Telephone numbers placed on the registry remain on it forever. The FTC will only remove your number from the Registry if it's disconnected and reassigned, or if you ask them to remove it.

What if I get a threatening, obsence or nuisance phone call?

If you receive obscene or nuisance calls, follow these suggestions:

- Hang up.
- Give no information.
- · Advise children to do the same.

Making threatening, obscene, or nuisance calls is a violation of state and federal laws. If you receive a threatening call, report it immediately to the police. BTC Broadband's Calling Features, including Caller ID, Selective Call Rejection, and Customer-Originated Trace, are available for an additional fee and can help prevent annoying calls. Often, changing your telephone number will resolve the problem. For more information, call our Customer Care Team at 918-366-8000.



What are Robocalls?

A robocall is a phone call that uses a computerized autodialer to deliver a prerecorded message, as if from a robot. These prerecorded messages can have various goals – to provide unnecessary information, to advertise a product, or in the worst-case scenario, try to scam consumers.

What are common Robocall scams?

The most common robocall scams attempt to play to consumer concerns about security, loans, travel, charity, or others. Scammers are getting more and more creative, and general precaution is strongly recommended when accepting a call from almost any number – even if it looks familiar. Impostor scams will impersonate friends, family, banks, government agencies, and more.

What are the Robocall Prevention FCC Mandates?

• Carriers to offer call-authentication technology to everyone at no additional charge.

HELPFUL INFORMATION CONT.

• Robocall blocking is provided at no extra cost to all Consumers. Please contact us if you wish to opt-out

Visit BTCBroadband.com/support to learn more about how BTC is proactively taking steps to help protect consumers against Robocalls.

What is Slamming?

Slamming is when your long distance company or local service provider is illegally switched by a competing long distance company or local service provider-without your knowledge or permission.

Although BTC Broadband is not responsible for slamming incidents, we are doing everything possible to help you protect yourself and to help straighten things out if you are a victim of slamming. That's because we're committed to being your most trustworthy and reliable provider of telecommunications services and to delivering the best customer service.

How do I prevent Slamming? Read your BTC Broadband bill carefully.

If your long distance provider has been changed, a switching charge will appear on your bill, along with the name of your new long distance company.

Ask questions.

If someone from another company calls and asks you to switch companies, make sure you understand what they're offering and get a copy of it in writing. Ask for their name, address and phone number. When you ask a lot of questions, slammers often hang up because they realize you won't be tricked.

Read the fine print.

Some companies distribute contest or sweepstakes forms that are also authorization forms allowing the company to switch your service. Never fill out entry forms without reading them carefully.

Upon request, you can restrict changes to your long distance carrier that require your personal approval. To receive this, contact us at 918-366-8000 and request the free "Long Distance Carrier Freeze Service Letter (PIC Freeze)" or visit our website at BTCBroadband.com.

Can phone calls be recorded?

It is illegal to record a telephone conversation without the consent of one or both parties prior to the recording of the conversation. Prior consent must be obtained in writing, or be part of and obtained at the start of the recording.

EMAIL SECURITY BEST PRACTICES





Check the email 'From' field to validate the sender. This 'From' address may be spoofed.

Check for so-called 'double-extended' scam attachments. A file named 'safe.txt' is safe but a file called 'safe.txt.exe' is not.

Note that www.microsoft.com and www.support.microsoft.com are two different domains. *Only the first one is real!*

Ever click embedded links in messages without hovering your mouse over them to first check the URL.

Open any email attachements that end with .exe, .scr, .bat, .com or other files you do not recognize.

Respond or reply to spam in any way. Use the delete button.

Source: KnowBe4, Inc.

ONLINE SECURITY BEST PRACTICES CONT.

The Internet is what binds our digital life. We use it to shop, connect with loved ones, or watch our favorite TV and movie shows. When using the Internet, it's important to stay vigilant. Hackers are getting smarter and are getting creative with how they scam unsuspecting victims.

Here are 4 ways you can practice online security:

1. Strong Passwords

Strong passwords provide another layer to ensure online Security. It is essential to continue changing your password often. Your strong password should also contain capital letters, lowercase letters, numbers, and special characters. To ensure a strong password, do not use birthdays, names, or phone numbers.



2. Two-Factor Authentication

Two-factor authentication allows you or your corporation to have two separate forms of identification to access an account. It is usually warranted after you sign in with a password, and the second is a text message. For example, have you ever verified an account by logging in and then receiving a code via text message before you could fully access the account? That is two-factor authentication, and it has proved remarkably successful.



3. Social Media

You can keep your social media secure by changing your password every three months. Ensure it is a complicated and robust password every single time when you do change it. Social media is a prime playing field for hackers because we include a lot of sensitive data like personal information, sharing the details of our lives, and sharing content that could be a harmful link from a spammer.

4. Public Networks



Ensure your computer's security by remaining connected to a safe and secure online connection. Your network that has a strong password and is private will be your best option besides a Virtual Private Network (VPN). A VPN ensures an extra layer of security with an encrypted connection over the Internet from your device to a network. It ensures that sensitive data is safely transmitted.

CALLING FEATURES QUICK GUIDE

After you contact BTC Broadband and request the Calling Features you want, you may use the following codes to enable and disable them. Automatic Callback, Automatic Recall, and Customer-Originated Trace are already programmed on your phone line.*

Feature	Enable	Disable
Automatic Callback*	* 6 6	* 8 6
Automatic Recall*	* 6 9	*89
Call Forwarding	* 7 2	*73
Call Forwarding Busy Line	* 6 2	*63
Call Forwarding Don't Answer	* 5 2	* 5 3
Call Waiting	Switchook/Flash	
Caller ID	* 6 5	* 8 5
Customer-Originated Trace**	* 5 7	
Directory Number Privacy (All Calls)		* 8 2
Directory Number Privacy (Per Call)	* 6 7	
Find-Me-Follow-Me	*371	*372
Privacy Defender	(918) 364-0973	
Remote Activation of Call Forwarding*	(918) 366-RACF or (918) 983-0128	
Selective Call Acceptance	* 6 4	
Selective Call Forwarding	* 6 3	
Selective Call Rejection	* 6 0	
Selective Distinctive Alert	* 6 1	
Sim Ring	*361	*362
Toll Restriction W/Pin	Dial Long Distance # & Enter Pin	
Unidentified/Anonymous Call Rejection	*77	*87

*Per use fee applies, unless subscribed to unlimited usage: Not all features work on all incoming calls. Call BTC at 918-366-8000 for complete details. **\$8.00 per use charge for each trace applies.

CALLING FEATURES QUICK GUIDE

Directory Assistance Information

Local Dialing Area*	
Non-Local, Within 918 Area Code*	
Outside 918 Area*	. 1+Area Code+555-1212

Toll Free Number

A Toll Free (800/888/877/866/855/844/833) number is an inexpensive, convenient option to inbound long distance charges for businesses with non-local clients, parents with children away at college, or for family members or employees who travel or who live at a distance. Contact us for additional information.

Long Distance Dialing

BTC Customers dial Area Code + Number for long distance calls, if calling plan includes Long Distance. To use another long distance carrier, dial 101XXXX+Area Code+Number. **Note:** XXXX is a 4 digit carrier identification code specific to each long distance carrier. Calls using a carrier other than the one you subscribed to may be billed at a higher casual rate.

BTC Broadband Long Distance

BTC Broadband has low long distance rates available in a variety of plans including unlimited long distance. Whatever your calling needs, let us help you select a plan that is right for you. Please call (918) 366-8000 for details or visit BTCBroadband.com.

International Calling

International rates vary depending on what country and city you call. To protect our Customers against fraud, International Calling (except Canada) is blocked. If you wish to make International Calls, please contact us.

How to Make International Calls

TO MAKE DIRECT DIAL CALLS USE THE CHART BELOW AND DIAL:



For more information on international dialing, please visit the following website: <u>https://countrycode.org/</u>

LOCAL CALLING AREA

BTC Broadband Local Calling Plan Area (Toll-Free)

To call inside the Local Calling Area, you must dial all 10-digits of the telephone number. Outside the Local Calling area dial 1 + 10 digits of the telephone number.

NOTE: We allow 10 digit dialing on a permissive basis outside the LCA, but the official standard is 1 + 10D.

AREA CODES

ALABAMA (AL)	
Birmingham	205/659
Huntsville	
Mobile	251
Montgomery	
ALASKA (AK)	
all locations	
ARIZONA (AZ)	
Flagstaff	
Glendale	
Phoenix60	
Scottsdale	
Tucson	
ARKANSAS (AR)	
Fort Smith	
Jonesboro	
Little Rock	
Pine Bluff	
CALIFORNIA (CA)	
Anaheim	657/714
Bakersfield	661
Burbank	747/818
Concord	925
El Centro	442/760
Eureka	
Fresno	
Irvine	949
Long Beach	562
Los Angeles	
Modesto	
Oakland	
Palm Springs	
Pasadena	
Poway	
Riverside	
Sacramento	
Salinas	
San Diego	619
San Francisco	
San Jose	
San Mateo	
Santa Barbara	805
Santa Cruz	
Santa Monica	
Santa Rosa	
Stockton	209
COLORADO (CO)	
Aspen	970
Denver	303/720
Grand Junction	970

Pueblo	719
CONNECTICU	
	203/475
DELAWARE (D)E)
all locations	
DISTRICT OF	COLUMBIA
(DC)	
FLORIDA (FL)	
Boca Raton	561
	321
Ft Lauderdale	754/954
Ft Myers	
Gainesville	
Jacksonville	
Lake City	
Lakeland	
Miami	
Orlando	321/407/689
Pensacola	
	727
	772
GEORGIA (GA	
Albany	, 229
Atlanta 404	1/470/678/770
HAWAII (HI)	
all locations	
IDAHO (ID)	
all locations	
ILLINOIS (IL)	
	618
Chiosgo	217/312/331/
	630/708/773/
	815/847/872
Cieero	630/708/847
Maukagan	
waukegan	
INDIANA (IN)	

Fort Wayne	260
Gary	219
Indianapolis	317/463
Lafayette	
South Bend	574
IOWA (IA)	
Cedar Rapids	319
Des Moines	515
Dubuque	563
Mason City	641
Sioux City	71
KANSAS (KS)	
Dodge City	620
Kansas City	
Topeka	
Wichita	
KENTUCKY (KY)	
Ashland	606
Bowling Green	
Frankfort	
Lexington	
Louisville	
LOUISIANA (LA)	
Baton Rouge	225
Hammond	
Lafayette	
New Orleans	
Shreveport	
MAINE (ME)	
all locations	207
MARYLAND (MD)	
Annapolis410/	443/667
Baltimore410/	443/667
Rockville	
MASSACHUSETTS (
Boston	617/857
Needham	339/781
Peabody	
Springfield	413
Worcester	
MICHIGAN (MI)	
Ann Arbor	734
Detroit	
Flint	810

.

.260	Sault Ste. Marie
.219	Troy248/947
/463	Warren
.765	MINNESOTA (MN)
.574	Blaine
	Brainerd218
.319	Burnsville952
.515	Duluth218
.563	Mankato507
.641	Minneapolis612
71	Rochester507
	St. Cloud320
.620	St. Paul651
.913	MISSISSIPPI (MS)
.785	Biloxi
/620	Greenville
,020	Jackson
606	MISSOURI (MO)
/364	Chesterfield
502	Jefferson City573
859	Kansas City816
502	Maryville
	St. Louis
.225	Sedalia
	Springfield417
	MONTANA (MT)
504	all locations
	NEBRASKA (NE)
.510	Grand Island
.207	Lincoln
.207	Omaha
/667	NEVADA (NV)
/667	Carson City775
/301	Las Vegas702/725
))	Reno775
) /857	NEW HAMPSHIRE (NH)
/781	all locations
/978	NEW JERSEY (NJ)
.413	Atlantic City
/774	Camden
///4	Jersey City201/551
	Lakewood732/848
.734	
	Newark
313 810	Plainfield
810	Trenton
	NEW MEXICU (NM)
.269	Raton
517	Santa Fe
.231	NEW YORK (NY)
.989	Albany 518/838

AREA CODES

Binghamton Bronx	607
Bronx	/917/929
Buffalo	716
Hicksville	
Medford	.631/934
Mount Vernon	914
Newburgh	
New York City	212/332/
347/0	
	917/929
Rochester	
Staten Island	
	917/929
Syracuse	.315/680
NORTH CAROLINA	
Asheville	
Charlotte	
Greensboro	
Raleigh	.919/984
Rocky Mount	252
Wilmington NORTH DAKOTA (N	910
all locations	701
OHIO (OH)	
Akron	
Cincinnati	
Cleveland	
Columbus	
Dayton	.937/326
Lorain	
Newark	./40/220
Springfield	
Toledo	
Westlake	
OKLAHOMA (OK)	500
Lawton	
Oklahoma City	
Tulsa	.539/918
OREGON (OR)	F00 (071
Portland	
Salem	.503/9/1
Springfield	.458/541
Allentown	
Erie	
Harrisburg New Castle	
Philadelphia215,	
Philadelphia215, Pittsburgh	
Reading Upper St. Clair 412	
Upper St. Uldii 412	//24/0/0

Wilkes-Barre272/	570
RHODE ISLAND (RI)	
all locations	401
SOUTH CAROLINA (SC)	
Charleston	854
Columbia	803
Greenville	864
SOUTH DAKOTA (SD)	
all locations	605
TENNESSEE (TN)	
Chattanooga	123
Clarksville	
Jackson	
Knoxville	
Memphis	
Nashville	629
TEXAS (TX)	
Amarillo	806
Arlington214/682/	817
Austin	
Bryan	979
Corpus Christi	
Dallas214/469/	
Denton	940
Eagle Pass	830
El Paso	915
Fort Worth682/	817
Galveston	409
Houston	
713/	
Huntsville	936
ILaredo	
Longview430/	
Lubbock	
Midland	
New Braunfels	920
San Angelo	
San Antonio210/	
Socorro	
Temple	254
Tyler	
Victoria	361
Waco	254
UTAH (UT)	
Logan	435
Salt Lake City	801
Tooele VERMONT (VT)	435
VERMONT (VT)	
all locations	802
VIRGINIA (VA)	
Arlington	703

Bluefield276
Charlottesville434
Harrisonburg540
D: 1 07(004
Richmond276/804
Virginia Beach757
Wytheville276
WASHINGTON (WA)
Everett425
Olympia
Seattle206
Spokane
Tacoma253
WEST VIRGINIA (WV)
all locations304/681
WISCONSIN (WI)
Eau Claire715/534
Green Bay920/274
Greenfield414
LaCrosse
Madison
Menomonee Falls262
Milwaukee414
Racine262
WYOMING (WY)
all locations
WIDE AREA TEL.
SERVICE (WATS)
800 822 833 844
855 866 877 888
CANADA
ALBERTA
Calgary403/587/825
Calgary403/587/825
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902 ONTARIO
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA236/604/ 8RUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905 London226/519/548
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905 London226/519/548 North Bay249/705
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 WaNITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905 London226/519/548 North Bay249/705 Ottawa343/613
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 MANITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905 London226/519/548 North Bay249/705
Calgary403/587/825 Edmonton587/780/825 BRITISH COLUMBIA Kamloops236/250/ 672/778 Vancouver236/604/ 672/778 WaNITOBA204/431 NEW BRUNSWICK428/506 NEW FOUNDLAND709/879 NOVA SCOTIA709/879 NOVA SCOTIA782/902 ONTARIO Hamilton289/365/905 London226/519/548 North Bay249/705 Ottawa343/613

(Metro)416/4	437/647
QUEBEC	
Franklin Centre	450/579

Franklin Centre450/579	
Montreal438/514	
Quebec	
Sherbrooke819/873	
SASKATCHEWAN 306/639	
YUKON & NORTHWEST	
TERRITORIES	
AMERICAN SAMOA	
ANGUILLA	
ANTIGUA/BARBUDA268	
BAHAMAS	
BARBADOS246	
BERMUDA	
BRITISH VIRGIN	
ISLANDS	
CAYMAN ISLANDS	
DOMINICA	
DOMINICAN	
REPUBLIC 809/829/849	
GRENADA473	
GUAM671	
JAMAICA658/876	
MONTSERRAT	
NEVIS & ST. KITTS869	
PUERTO RICO787/939	
ST. LUCIA758	
ST. VINCENT & THE	
GRENADINES784	
TRINIDAD &	
TOBAGO868	
TURKS & CAICOS	
ISLANDS	
US VIRGIN	
ISLANDS	

For instructions on how to make International Calls, please refer back to page 20.

For more information on international dialing, please visit the following websites: <u>https://countrycode.org/</u>

Afghanistan	93
Albania	355
Algeria	213
American Samoa	684
Andorra	376
Angola	244
Antarctica	672
Argentina	54
Armenia	
Aruba	297
Ascension	247
Australia	61
Austria	43
Azerbaijan	994
Bahrain	973
Bangladesh	880
Belarus	375
Belgium	32
Belize	501
Benin	229
Bhutan	975
Bolivia	591
Bosnia & Herzegovina	387
Botswana	267
Brazil	55
Brunei	673
Bulgaria	
Burkina Faso	
Burundi	257
Cambodia	855
Cameroon	237
Cape Verde	238
Central African	
Republic	236
Chad	
Chile	56
China	86

Christmas Island	61
Colombia	57
Congo (Democratic	
Republic of)	243
Congo (Republic of)	242
Cook Islands	682
Costa Rica	506
Croatia	385
Cuba	53
Cyprus	357
Czech Republic	420
Denmark	45
Djibouti	253
Ecuador	593
Egypt	20
El Salvador	503
Equatorial Guinea	240
Eritrea	291
Estonia	372
Ethiopia	
Falkland Islands	500
Faroe Islands	298
Fiji	679
Finland	358
France	33
French Polynesia	689
Gabon Republic	241
Gambia	220
Georgia	995
Germany	49
Ghana	233
Gibraltar	350
Greece	30
Greenland	299
Guadeloupe	590
Guatemala	502
Guinea	224

Guinea-Bissau	245	Mali 223
Guyana	592	Malta356
Haiti	509	Marshall Islands 692
Honduras	504	Mauritania 222
Hong Kong	852	Mauritius 230
Hungary		Mayotte
Iceland	354	Mexico 52
India	91	Moldova 373
Indonesia	62	Monaco 377
Iran	98	Mongolia976
Iraq	964	Morocco 212
Ireland	353	Mozambique 258
Israel	972	Myanmar95
Italy	39	Namibia 264
Japan	81	Nauru 674
Jordan	962	Nepal977
Kazakhstan	7	Netherlands 31
Kenya	254	Netherlands
Kiribati		Antilles 599
Korea (North)	850	New Caledonia 687
Korea (South)		New Zealand 64
Kuwait	965	Nicaragua 505
Kyrgyzstan	996	Niger 227
Laos	856	Nigeria234
Latvia	371	Norfolk Island 672
Lebanon	961	Norway 47
Lesotho	266	Oman968
Liberia	231	Pakistan 92
Libya	218	Palau 680
Liechtenstein	423	Panama 507
Lithuania	370	Papua
Luxembourg	352	New Guinea 675
Macedonia	389	Paraguay 595
Madagascar	261	Peru 51
Malawi	265	Philippines 63
Malaysia	60	Poland 48
Maldives	960	Portugal 351

INTERNATIONAL CALLING/CODES CONT.

Qatar	974
Romania	40
Russia	7
Rwanda	250
St. Pierre &	
Miquelon	508
Samoa	685
San Marino	378
Sao Tome &	
Principe	239
Saudi Arabia	
Senegal	221
Seychelles	248
Sierra Leone	232
Singapore	65
Slovakia	421
Slovenia	386
Solomon Islands	677
Somalia	252
South Africa	27
Spain	
Sri Lanka	94
Sudan	249
Suriname	597
Swaziland	
Sweden	46
Switzerland	41
Syria	
Taiwan	886
Tajikistan	992
Tanzania	255
Thailand	
Тодо	228
Tonga	676
Tunisia	
Turkey	
Turkmenistan	
Tuvalu	688
Uganda	
Ukraine	380
United Arab	
Emirates	971
United Kingdom	
United States	

Uruguay	598
Uzbekistan	998
Vanuatu	678
Vatican	379
Venezuela	58
Vietnam	84
Wallis & Futuna	681
Yemen	967
Zambia	260
Zimbabwe	262