

Applies to All Oklahoma Exchanges

Original  
Cancels OCC Tariff No. 2

Sheet No. 0-1  
Sheet No. Various

Regulations, Rates and Charges  
applying to the provision of  
Local Exchange Access Service  
within the Local Exchange operating  
territory of the

Bixby Telephone Co.

in the State of

Oklahoma

as provided herein.

Exchanges

Bixby

Bixby North

## TABLE OF CONTENTS

	<u>PAGE NO.</u>
Title Sheet	0-1
Table of Contents	0-2
Concurring Carriers	0-9
Connecting Carriers	0-9
Other Participating Carriers	0-9
Registered Service Marks	0-9
Registered Trademarks	0-9
Explanation of Symbols	0-10
Oklahoma Telecommunications Relay Services Rider	0-11
Regulatory Assessment Rider	0-12
Reference to Other Tariffs	0-13
1. <u>APPLICATION OF TARIFF</u>	1-1
2. <u>GENERAL REGULATIONS</u>	2-1
2.1 <u>Undertaking of the Telephone Company</u>	2-1
2.1.1 Scope	2-1
2.1.2 Limitations	2-1
2.1.3 Liability	2-2
2.1.4 Provision of Services	2-4
2.1.5 Installation and Termination of Services	2-5
2.1.6 Maintenance of Services	2-5
2.1.7 Changes and Substitutions	2-5
2.1.8 Refusal and Discontinuance of Service	2-6
2.1.9 Limitations on the Discontinuance of Service	2-10
2.1.10 Notification of Service-Affecting Activities	2-12
2.1.11 Provision and Ownership of Telephone Numbers	2-13
2.1.12 Provision and Ownership of Telephone Directories	2-13
2.2 <u>Use</u>	2-13
2.2.1 Interference or Impairment	2-13
2.2.2 Unlawful Use	2-14
2.2.3 Limitations on Use	2-16

## TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>
2.3 <u>Obligations of the End User or Customer</u>	2-17
2.3.1 Damages	2-17
2.3.2 Ownership of Facilities	2-17
2.3.3 Equipment Space and Power	2-17
2.3.4 Availability for Testing	2-18
2.3.5 Claims and Demands for Damages	2-18
2.4 <u>Deposits</u>	2-19
2.4.1 Criteria for Establishment of the Amount of a Deposit	2-20
2.4.2 Limitations on the Use of Deposits	2-24
2.4.3 Payment Arrangements on Deposits	2-25
2.4.4 Interest on Deposit	2-26
2.4.5 Refund of Deposits	2-26
2.5 <u>Payment Arrangements and Credit Allowances</u>	2-28
2.5.1 Payment of Rates and Charges	2-28
2.5.2 Minimum Periods	2-31
2.5.3 Cancellation Allowance for Service Interruptions	2-32
2.5.4 Credit Allowance for Service Interruptions	2-32
2.5.5 Re-Establishment of Service Following Fire, Flood or Other Occurrence	2-36
2.5.6 Title or Ownership Rights	2-36
2.6 <u>Definitions</u>	2-37
3. <u>Access Ordering and Installation Service</u>	3-1
3.1 General Description	3-1
3.2 Definitions	3-1
3.3 Ordering Conditions	3-2
3.4 Rate Regulations	3-3
4. <u>Special Service Arrangements</u>	4-1
4.1 General Description	4-1
4.2 Rates and Charges	4-1

**APPROVED**  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>
5. <u>Local Exchange Access Service</u>	5-1
5.1 General Description	5-1
5.2 Undertaking of the Telephone Company	5-1
5.3 Limitations	5-3
5.4 Obligations of the End User	5-3
5.5 Payment Arrangements and Credit Allowances	5-4
5.6 Rate Regulations	5-4
6. <u>Foreign Exchange Service</u>	6-1
6.1 Foreign Service Between Bixby and Bixby North	6-1
6.2 Foreign Exchange Service Between Bixby Telephone Company and Intralata Points Outside of the Bixby Service Area	6-1
6.3 General Description	6-1
6.4 Undertaking of the Telephone Company	6-1
6.5 Limitations	6-2
6.6 Obligations of the End User	6-2
6.7 Payment Arrangements and Credit Allowances	6-3
6.8 Rate Regulations	6-3
7. <u>Local Exchange Special Access Service</u>	7-1
7.1 General Description	7-1
7.2 Undertaking of the Telephone Company	7-1
7.3 Limitations	7-1
7.4 Obligations of the End User	7-1
7.5 Payment Arrangements and Credit Allowances	7-2
7.6 Rate Regulations	7-2
8. <u>Supplementary Directory Listing Services</u>	8-1
8.1 General Description	8-1
8.2 Definitions	8-1
8.3 Undertaking of the Telephone Company	8-2
8.4 Limitations	8-3
8.5 Obligations of the End User	8-5
8.6 Payment Arrangements and Credit Allowances	8-5
8.7 Rate Regulations	5-5
9. RESERVED FOR FUTURE USE	9-1

**APPROVED**  
MAY 18 1995

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

**DIRECTOR OF  
PUBLIC UTILITIES**  
Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>
10. <u>Premise Extension Service</u>	10-1
10.1 General Description	10-1
10.2 Undertaking of the Telephone Company	10-1
10.3 Limitations	10-1
10.4 Obligations of the End User	10-2
10.5 Payment Arrangements and Credit Allowances	10-2
10.6 Rate Regulations	10-2
11. <u>Custom Calling Services</u>	11-1
11.1 General Description	11-1
11.2 Definitions	11-1
11.3 Undertaking of the Telephone Company	11-3
11.4 Limitations	11-3
11.5 Obligations of the End User	11-3
11.6 Payment Arrangements and Credit Allowances	11-3
11.7 Rate Regulations	11-3
12. <u>RESERVED FOR FUTURE USE</u>	12-1
13. <u>Public Telephone Service</u>	13-1
13.1 General Description	13-1
13.2 Undertaking of the Telephone Company	13-1
13.3 Limitations	13-1
13.4 Obligations of the End User	13-1
13.5 Payment Arrangements and Credit Allowances	13-2
13.6 Rate Regulations	13-2

**APPROVED**  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

TABLE OF CONTENTS (Cont'd)

	<u>Page No.</u>
14. <u>Construction Charges</u>	14-1
14.1 General Description	14-1
14.2 Undertaking of the Telephone Company	14-1
14.3 Limitations	14-5
14.4 Obligations of the End User	14-8
14.5 Payment Arrangements and Credit Allowances	14-9
14.6 Rate Regulations	14-9
15. RESERVED FOR FUTURE USE	15-1
16. <u>Customer Owned Pay Telephone Service</u>	16-1
16.1 General Description	16-1
16.2 Undertaking of the Telephone Company	16-1
16.3 Limitations	16-2
16.4 Obligations of the Customer	16-3
16.5 Payment Arrangements and Credit Allowances	16-5
16.6 Rate Regulations	16-5
17. RESERVED FOR FUTURE USE	17-1

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

## TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>
18. <u>Directory Assistance Service</u>	18-1
18.1 General Description	18-1
18.2 Undertaking of the Telephone Company	18-1
18.3 Limitations	18-1
18.4 Obligations of the End User	18-1
18.5 Payment Arrangements and Credit Allowances	18-2
18.6 Rate Regulations	18-2
19. RESERVED FOR FUTURE USE	19-1
20. Rates and Charges	20-1
20.1 RESERVED FOR FUTURE USE	20-1
20.2 Payment Related Charges	20-1
20.3 Access Ordering, Service Connection, Move, and Change Charges	20-1
20.4 RESERVED FOR FUTURE USE	20-1
20.5 Local Exchange Access Service	20-2
20.6 RESERVED FOR FUTURE USE	20-3
20.7 Local Exchange Special Access Service	20-4
20.8 Supplementary Directory Listing Service	20-4
20.9 RESERVED FOR FUTURE USE	20-4
20.10 Premise Extension Service	20-5
20.11 Custom Calling Services	20-5
20.12 RESERVED FOR FUTURE USE	20-7
20.13 Public Telephone Service	20-7
20.14 RESERVED FOR FUTURE USE	20-7
20.15 RESERVED FOR FUTURE USE	20-8
20.16 RESERVED FOR FUTURE USE	20-8
20.17 RESERVED FOR FUTURE USE	20-8
20.18 Directory Assistance Service	20-8
20.19 RESERVED FOR FUTURE USE	20-8

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>
21. <u>Exhibits</u>	21-1
21.1 Exchange Area Maps	21-2


  
 MAY 18 1955

**DIRECTOR OF  
PUBLIC UTILITIES**

Cause No. PUD 940000469  
 Order No. 392345  
 Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
 General Manager, Bixby Telephone Co.

Applies to All Oklahoma Exchanges

Cancels OCC Tariff No. 2

Sheet No. Various

CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

None

REGISTERED TRADEMARKS

None

**APPROVED**  
MAY 1 8 1995

DIRECTOR OF

PUBLIC UTILITIES

Cause No. PUD 940000469

Order No. 392345

Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95

General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

EXPLANATION OF SYMBOLS

- (AT) - To signify addition to text
- (C) - To signify a correction
- (CP) - To signify change in practice
- (CR) - To signify change in rate
- (CT) - To signify change in text
- (DR) - To signify discontinued rate
- (FC) - To signify a change in format lettering or numbering
- (MT) - To signify moved text
- (NR) - To signify a new rate
- (RT) - To signify removals of text

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line which clearly shows the exact number of lines being changed.

**APPROVED**  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

STANDARD RATE SCHEDULE

## OKLAHOMA TELECOMMUNICATIONS RELAY SERVICES RIDER

## A. TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAs) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAs shall not disclose the content of any relayed conversation.

TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.

The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

## B. APPLICATION OF FEE

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over- or under-recovery of costs incurred in the prior year for provision of TRS.

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

$$\frac{\text{Total TRS Contract Cost +/- over- or under-recovery}}{\text{Total LEC Access Lines}} / 12$$

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer's bills. The current year's monthly fees are specified in the fee list of Southwestern Bell Telephone Company's Telecommunication Relay Service. The telephone company concurs with the fee contained in Southwestern Bell Telephone Company's Telecommunications Relay Service Fee list, which may be modified from time to time.

Applies to All Oklahoma Exchanges

LOCAL ACCESS SERVICE

STANDARD RATE SCHEDULE

OKLAHOMA TELECOMMUNICATIONS RELAY SERVICES RIDER

A. TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAs) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAs shall not disclose the content of any relayed conversation.

TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.

The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

B. APPLICATION OF FEE

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over- or under-recovery of costs incurred in the prior year for provision of TRS.

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

$$\frac{\text{Total TRS Contract Cost} + / - \text{over- or under-recovery}}{\text{Total LEC Access Lines}} / 12$$

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer's bills.

C. Fee Schedule

Monthly fee per exchange access line or arrangement  
Telecommunications Relay Service Fee ..... \$1.04

**APPROVED** FC  
**Director of Public Utility**  
**Submission: 201900081**  
**Effective Date: 7/10/19**

## LOCAL ACCESS SERVICE

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is made to the tariffs in force as of the effective date of this tariff and to amendments thereto and successive issues thereof.

## A. CONNECTING CARRIER'S LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

Bixby Telephone Company concurs in the Long Distance Message Telecommunications Service (LDMTS) Tariff for Toll Service filed by Southwestern Bell for the Local Exchange Carriers in Oklahoma. This concurrence includes the rates, charges, rules and regulations governing the Toll Service, including all amendments, revisions or successive issues thereof. Bixby Telephone Company shall apply such rates, charges, rules and regulations until this concurrence is revoked or canceled by either company. Bixby Telephone Company will apply the LDMTS to all Intrastate Interexchange traffic provided by the Company or jointly provided with another telephone service provider between exchanges located wholly within the State of Oklahoma and an exchange intersected by the state line will be considered as Intrastate services and come under the jurisdiction of this Tariff. Subject to the jurisdiction of the Oklahoma Corporation Commission, Bixby Telephone Company, expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

At the option of the Company, Billed Number Screening will be furnished to control instances of fraud associated with billed to third number, station-to-station or person-to-person collect service or in response to a customer request.

The term "Billed Number Screening" denotes an arrangement whereby, at the time of call origination, billed to third number, station-to-station or person-to-person collect calls are screened for customer preauthorized or Company-directed nonacceptance.

## B. PRIVATE LINE SERVICES AND CHANNELS TARIFF

Unless otherwise provided for in the Tariffs filed by the Company, Bixby Telephone Company, concurs in the Intrastate Private Line Services (IPLS) Tariff rates which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Bixby Telephone Company shall apply such rates, charges, rules and regulations until this concurrence is revoked or canceled by either company. Bixby Telephone Company shall apply the IPLS tariff to all Intrastate traffic provided by the Company or jointly provided with another telephone service provider between exchanges located wholly within the State of Oklahoma and an exchange intersected by the state line will be considered as Intrastate services and come under the jurisdiction of this Tariff. Subject to the jurisdiction of the Oklahoma Corporation Commission, Bixby Telephone Company, expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

## LOCAL ACCESS SERVICE

## C. CONNECTING CARRIER'S WIDE AREA TELECOMMUNICATIONS SERVICE TARIFFS

Unless otherwise provided for in the Tariffs filed by Bixby Telephone Company, Bixby Telephone Company, concurs in the standard Wide Area Telecommunications Service (WATS) Tariff which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Bixby Telephone Company, shall apply such rates, charges, rules and regulations until this concurrence is revoked or canceled by either company. Bixby Telephone Company shall apply the WATS tariff to all Intrastate Interexchange traffic provided by the Company or jointly provided with another telephone service provider between exchanges located wholly within the State of Oklahoma and an exchange intersected by the state line will be considered as Intrastate services and come under the jurisdiction of this Tariff. Subject to the jurisdiction of the Oklahoma Corporation Commission, Bixby Telephone Company, expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

## D. MEGALINK II - PREMIUM DIGITAL SERVICE TARIFF

Unless otherwise provided for in the Tariffs filed by the Company, Bixby Telephone Company, concurs in the MegaLink Premium Digital Service (MegaLink) Tariff rates which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Bixby Telephone Company shall apply such rates, charges, rules and regulations until this concurrence is revoked or canceled by either company. Bixby Telephone Company shall apply the MegaLink tariff to all Intrastate Interexchange traffic provided by the Company or jointly provided with another telephone service provider between exchanges located wholly within the State of Oklahoma and an exchange intersected by the state line will be considered as Intrastate services and come under the jurisdiction of this Tariff. Subject to the jurisdiction of the Oklahoma Corporation Commission, Bixby Telephone Company, expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

## E. INTRASTATE ACCESS SERVICE TARIFF

Bixby Telephone Company is an issuing carrier of the Intrastate Access Services Tariff filed by the ORTC that is on file with the Oklahoma Corporation Commission for providing Switched Access, Special Access Services and other miscellaneous services within the State of Oklahoma. This issuing carrier statement includes the rates, charges, rules and regulations applicable for each service expressly listed in this tariff. Bixby Telephone Company makes itself subject to such rates, charges, rules and regulations until this issuing carrier status is revoked or canceled. Bixby Telephone Company expressly reserves the right to cancel this issuing carrier status when it appears that such cancellation is appropriate.

The provision of such services by Bixby Telephone Company as set forth in the Intrastate Access Services Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

## LOCAL ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Local Exchange Access Service as indicated on a Section by Section basis provided by the Bixby Telephone Co. to end users residing within the exchange boundaries of the Bixby Telephone Co. as indicated on the Exchange Area Maps in the exhibit at 21.1 following.
- 1.2 The provision of Local Exchange Access Service by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the end user or customer for the furnishing of any service.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The end user may not assign or transfer the use of services provided under this tariff; however, where there is not interruption of use or relocation of the services, such assignment or transfer may be made to:
  - (1) another end user, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

2. General Regulations

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

(A) (Cont'd)

- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

- (B) The use and restoration of services shall be provided on first-come first-served basis. The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, with respect to any claim or suit, by an end user or by any others, for damages associated with the installation, provision,

**APPROVED**  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

## (A) (Cont'd)

termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected.

(B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) The Telephone Company is not liable for damages to the end user's premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

(D) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

(1) Claims for libel, slander, invasion of privacy, or infringement of copy right arising from the end user's own communications;

(2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or customer or;

APPROVED  
MAY 13 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(D) (Cont'd)

(3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

(E) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the end user or customer from any and all claims by any person relating to such end user's use of services so provided.

(F) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.

(G) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in Section 2.4.4 following.

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the end user upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.5 Installation and Termination of Services

The services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location at the end user-designated premises and (B) will be installed by the Telephone Company to such point of termination.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The end user or others may not rearrange, move disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business,

- (A) Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities,

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions (Cont'd)

- (B) Change minimum protection criteria, change operating or maintenance characteristics of facilities or change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in Rural Electrification Administration (REA) specifications. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any end user furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the end user in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the end user to determine reasonable notification procedures.

2.1.8 Refusal and Discontinuance of Service

- (A) The Telephone Company may discontinue service without prior notice:
- (1) If a condition immediately dangerous or hazardous to life, physical safety, or property exists.
  - (2) Upon order by any court, the Commission, or any other duly authorized public authority; or
  - (3) If service was obtained fraudulently or without the authorization of the Telephone Company, or is being used for, or suspected of being used for, fraudulent purposes.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) The Telephone Company may suspend or discontinue, the connection and remove any of its equipment from the end user's premises in the exchange after prior written notice for any of the following reasons:

- (1) Failure to comply with the provisions of Sections 2.1.6 (Maintenance) preceding, 2.2.1(B) (Interference or Impairment), 2.2.2, (Unlawful Use), 2.3.1, (Damages), 2.3.4 (Availability for Testing) 2.4 (Deposits) or 2.5 (Payment Arrangements and Credit Allowances) following.
- (2) Violation or non-compliance with the Commission's Rules and Regulations or the Company's tariff governing application for and supply of services by providers.
- (3) Obtaining service by subterfuge which includes, but is not restricted to, an application for service at a location in the name of another party by a customer whose account is delinquent and who continues to reside at the premises.
- (4) Failure to comply with municipal ordinances or other laws pertaining to telecommunications service which may adversely affect the safety of the customer or other persons or the integrity of the provider's service.

(C) When written notice is required, the Telephone Company will, on ten (10) days written notice by U.S. Mail to the person designated by that end user to receive such notices of noncompliance or discontinuance of service, discontinue jurisdictional services. The written notice will provide for the following:

- (1) Clearly show the amount due and the date by which it must be paid.
- (2) Information on how to contact the Telephone Company to resolve any dispute.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(C) (Cont'd)

- (3) Clearly show the name, address and phone number of the customer.
- (4) A statement of how the customer may avoid the proposed discontinuance of service, including a statement that the customer must notify the Telephone Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Telephone Company.
- (5) The address and telephone number of the Commission's Complaint, Investigation, and Mediation Department.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(D) The Telephone Company may refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying end user at any time, if the provisions of 2.2.1(B) following apply, or if an end user fails to comply with 2.1.6 preceding or 2.2.2, 2.3.1, 2.3.4 2.4 or 2.5 following, including any payments to be made by it on the dates and times herein specified.

If the Telephone Company does not discontinue the provision of the services involved, and the end user's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the non-complying end user without further notice.

(E) When the Telephone Company has disconnected Local Exchange Access Service to the end user for noncompliance with this tariff, the end user will be required to pay all unpaid charges prior to the reconnection of service. In addition the end user will be required to reapply for service, being subject to the deposit requirements, Access Order, Line Connection and Installation (if applicable) Charges before service will be restored.

APPROVED  
MAY 1 8 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.9 Limitations on the Discontinuance of Service

- (A) Jurisdictional service cannot be denied or discontinued for delinquency or nonpayment of charges for service unless the customer has been issued a bill for the charges consistent with the Commissions Rules and Regulations.
- (B) No end user will be given notice of discontinuance of service nor shall his service be discontinued if the unpaid bill is for services that are not jurisdictional telecommunications service. However, jurisdictional telecommunications service may be denied or discontinued when the Telephone Company can reasonably demonstrate that the jurisdictional service is being used to obtain unauthorized access to an interstate toll service being provided to the general public or if the Telephone Company has substantial reasonable grounds to believe that payment from the end user for jurisdictional toll services is in jeopardy.
- (C) The Telephone Company may discontinue or decline to furnish jurisdictional service to any end user for failure to pay any indebtedness incurred for toll services provided by another IXC provider of IXC services to the general public, either intrastate or interstate services, if:
- (1) the interexchange carrier has a binding contractual relationship with the Telephone Company or is subscribing to the access tariffs of the Telephone Company, and the Telephone Company is the billing agent for the interexchange carrier;

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.9 Limitations on the Discontinuance of Service (Cont'd)

(C) (Cont'd)

(2) and it is currently not technically feasible for either entity serving the end user to block the delinquent end user's access to toll service without simultaneously denying basic local exchange service.

(D) The Telephone Company will not discontinue service on any Saturday, Sunday, or legal holiday recognized by the state of Oklahoma, or after twelve noon on any Friday or any day before any legal holiday, or at any time when the Telephone Company's business offices are not open for business.

(E) Telephone service will only be discontinued between the hours of 7:00 A.M. and 3:00 P.M Central Time.

(F) The Telephone Company will postpone discontinuance of telephone service to a residential end user for thirty (30) days from the date of a certificate by a licensed physician which states that discontinuance of service will aggravate an existing medical emergency or create a medical emergency for an end user, a member of the end user's family, or other permanent resident on the premises where service is rendered. This postponement will be limited to 60 days within a continuous twelve month or a lesser period agreed upon by the Telephone Company and the customer of physician.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.9 Limitations on the Discontinuance of Service (Cont'd)

This notice or certificate of medical emergency must be in writing and show clearly the name of the person whose illness would be exacerbated by discontinuance of service, the nature of the medical emergency, and the name, title, and signature of the person giving notice of or certifying the medical emergency.

- (G) Where service is provided to a medical care facility, including a hospital, medical clinic with resident patients, or nursing home, notice of pending discontinuance will be provided to the Commission as well as to the end user. Upon request from the Commission or its Staff, a delay in discontinuance of service of no less than five business days from the date of notice shall be allowed so that the Commission may take whatever steps are necessary to protect the interest of the resident patients.

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the end user reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching office change-out. Generally such activities are not individual end user service specific, they affect many end users' service. No specific advance notification period is applicable to all service activities.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company (Cont'd)2.1.11 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such numbers(s), the Telephone Company will furnish to the end user 30 days notice, and explanation of the reason(s) for such change(s). Ownership of telephone numbers belongs to the Telephone Company.

2.1.12 Provision and Ownership of Telephone Directories

The Telephone Company reserves the right of ownership of the telephone directories provided to end users as an aid to the use of telephone service. The Telephone Company may request that such directories be returned to the Company when new directories are issued. The Telephone Company will furnish to its end users, without charge, one directory per access line.

2.2 Use2.2.1 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers or customers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.2 Use (Cont'd)2.2.1 Interference or Impairment (Cont'd)

- (B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the end user that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporary discontinuance, the end user will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.5.4 following is not applicable.

2.2.2 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

- (A) The Telephone Company may, by notice in writing, without incurring any liability, either suspend or terminate the service of an end user for any of the following reasons:
- (1) Use of foul or profane language over the service;
  - (2) Impersonation of another person with fraudulent intent over the service;
  - (3) Making of nuisance calls over the service;
  - (4) Use of service by an end user in connection with a plan or contrivance to secure a large volume of calls to be directed to such end user at or about the same time, resulting in preventing, obstructing, or delaying the service of others;

*APPROVED*  
MAY 18 1985

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.2 Use (Cont'd)2.2.2 Unlawful Use (Cont'd)

## (A) (Cont'd)

- (5) Listening in on telephone conversations;
- (6) Abuse or fraudulent use of service which includes:
  - (a) The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of an applicable charge;
  - (b) The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment in whole or in part, of the established charge for such service;
  - (c) Resale of any service provided by the Telephone Company, except as provided by the FCC and applicable state Commission rules and regulations;
- (7) Use of the service in such a manner as to interfere with the service of other users;
- (8) Use of the service for any purpose other than a means of communication;

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.2 Use (Cont'd)2.2.2 Unlawful Use (Cont'd)

## (A) (Cont'd)

- (9) Use of service for unlawful purposes; and
  - (10) Any other violation of regulations as set forth in the Telephone Company's filed tariffs.
- (B) The Telephone Company may continue such suspension of service until all violations have ceased, or terminate the service without suspension of service or following suspension of service, and disconnect and remove any of its facilities from the end user's premises.
- (C) Service is furnished by the Telephone Company subject to the condition that it will not be used for any unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, and secures proper legal orders to deny such service.
- (D) In such instances when termination occurs, as in (A) preceding, the Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the Telephone Company's actions in terminating such service.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.3 Obligations of the End User or Customer2.3.1 Damages

The end user shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the end user, or resulting from the end user's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Such damages will be the actual cost of the materials and the actual hours required for repair of the damage multiplied by the appropriate labor rate.

Nothing in the foregoing provision shall be interpreted to hold one end user liable for another end user's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the end user in prosecuting a claim against the person causing such damage and the end user shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the end user, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The end user shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the end user and the Telephone Company.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.3 Obligations of the End User or Customer (Cont'd)2.3.3 Equipment Space and Power (Cont'd)

The end user shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

2.3.4 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the end user shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the end user.
- (B) The end user shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the end user's circuits, facilities, or equipment connected to the Telephone Company's

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.3 Obligations of the End User or Customer (Cont'd)2.3.5 Claims and Demands for Damages (Cont'd)

## (B) (Cont'd)

services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the end user's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the end user to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the end user, its offices agents or employees.

(C) The end user shall defend its officers, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the end user or third parties arising out of any act or omission of the end user in the course of using services provided under this tariff.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits2.4.1 Criteria for Establishment and the Amount of a Deposit

(A) The Telephone Company may, in order to safeguard its interests, require an end user which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit, guarantee, or other payment as a guarantee of the payment of rates and charges. This can be done prior to or at any time after the provision of a service to the end user. The following criteria will be used to determine whether to require a deposit, a guarantee, or other payment as a condition of new or continued service:

- (1) The Telephone Company may require existing customers to make deposits if their payment records show substantial nonpayments for jurisdictional services provided by the Telephone Company in any two of the last twelve months or has presented a check subsequently dishonored. A deposit may be required even if such end users have paid a part of the amount owed before the date of service disconnect for nonpayment. The Telephone Company must give the end user written notice of the amount of the deposit that is required and inform the end user that the deposit payment must be received in 15 calendar days.
- (2) The Telephone Company may require an existing commercial end user to make a deposit if the Telephone Company has reason to believe the end user's credit worthiness is in jeopardy. The Telephone Company will keep on file the information or reason for this credit judgement and make the information available to the end user upon request.

APPROVED  
MAY 18 1985

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.1 Criteria for Establishment and the Amount of a Deposit (Cont'd)

## (A) (Cont'd)

- (2) Unless the Telephone Company can reasonably demonstrate that the commercial enterprise is likely to cease operations, information which would lead the Telephone Company to change its judgement of the end user's credit worthiness will be limited to bad debt records or tax liens.
- (3) The Telephone Company may require existing end users to pay a deposit in full without the notice requirements of 2.4.1.(A)(1) above before service is restored whenever the denied service has been disconnected for non-payment of outstanding charges.
- (4) A deposit is not required if the applicant or end user furnishes to the Telephone Company's satisfaction, a third-party guarantor to secure payment of the end user's bills for jurisdictional services provided by the Telephone Company. The guarantee must be in writing. The amount of the guarantee must be equal to or greater than the amount of the deposit which would otherwise have been required. The guarantee shall remain in effect until terminated in writing by the guarantor, or until the customer has achieved a satisfactory payment record for jurisdictional services for 12 consecutive months. The Telephone Company shall terminate the guarantee five working days after receiving the written notice from the guarantor or five working days after the 12 months satisfactory payment record ends.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.1 Criteria for Establishment and the Amount of a Deposit (Cont'd)

## (A) (Cont'd)

(5) A deposit is not required if the applicant has been a customer of the Telephone Company for a similar type of service within a preceding 12 consecutive month period, and applicants's credit was satisfactory and is not otherwise impaired.

(B) The amount of the deposit which may be required of an end user or applicant for the purpose of establishing credit shall not exceed two times the estimated average monthly toll bill, plus one month's local exchange service charges, for jurisdictional services provided by the Telephone Company.

An estimate of the monthly bill for toll services furnished by another provider (customer) can be included in the estimated total monthly bill for jurisdictional services furnished by the Telephone Company when there is a binding contractual relationship between the Telephone Company and the toll service provider (customer).

*APPROVED*  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.1 Criteria for Establishment and the Amount of a Deposit  
(Cont'd)

- (C) The amount of the deposit may be adjusted on the basis as stated in 2.4.1.(A) and (B) above at the request of the end user or by the Telephone Company at any time when the character, purpose, or degree of the end user's use of the service has materially changed, or when it is indicated that it will change.
- (D) A deposit required under this portion of the tariff is in addition to any advance, contribution or guarantee in connection with construction of lines or facilities, as provided in the Section 14 of this tariff.
- (E) In the event an end user requests a hearing on the proposed termination of service, the Commission may set the matter for hearing in accordance with the Rules of Practice and Procedure of the Commission.
- (F) The Telephone Company may, at its option, not require a deposit from a new applicant that would otherwise be required to pay a deposit under this tariff.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.2 Limitation on the Use of Deposits

- (A) The making of a deposit shall not relieve any end user of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the end user for jurisdictional telecommunications services of the Telephone Company. However, consistent with 2.4.1.(B) above, the deposit may be applied to the indebtedness of the end user to a toll service provider which has a contractual billing relationship with the Telephone Company after the bills for jurisdictional telecommunications services and other services of the Telephone Company have been satisfied.
- (B) The Telephone Company will not require any security other than a cash deposit or a third-party guarantee to secure payment for jurisdictional telecommunications services.
- (C) The Telephone Company may at its discretion, allow deposits held by the Telephone Company to be transferred between applicants or end users, if requested by the end user or applicant that has made the deposit.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.3 Payment Arrangements on Deposits

When the Telephone Company requires an applicant or existing end user to pay a deposit for jurisdictional services, the end user or applicant may elect to pay the deposit in full, prior to receiving service, or enter into a written installment agreement for payment of the deposit. The terms of the installment agreement shall be within the following conditions:

- (A) The Telephone Company will not require an end user to pay more than one-half of the deposit prior to the provision of service, when the combined deposit for all jurisdictional services subject to this tariff exceeds \$75.00 per access line. The remainder of the deposit shall be due not less than 30 days after the date the agreement is executed or the provision of service whichever is later.
- (B) The Telephone Company will provide written notice explaining its deposit requirements when an applicant or end user enters into an installment agreement to pay a deposit.
- (C) Should discontinuance for non-payment of a deposit occur, the end user shall be required to pay the full amount of that deposit as well as any additional amounts owed the Telephone Company, before service is restored.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.4 Interest on Deposits

The Telephone Company will pay simple interest upon all deposits at the percentage rate per annum as determined annually by the OCC Staff. The Company shall provide payment of accrued interest for all customers annually by negotiable instrument or by credit against current billing. Interest on a deposit shall be calculated from the date the deposit is received by the Telephone Company to the date of payment to the end user or to the date the deposit is credited to the end user's account.

2.4.5 Refund of Deposits

- (A) The Telephone Company shall promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the jurisdictional services furnished by the Telephone Company upon discontinuance of service, or when an end user has established credit by other means. A transfer of service from one location to another within the area served by the Telephone Company shall not be deemed a discontinuance of service with the Telephone Company if the character of the service remains unchanged.
- (B) The Telephone Company will mail, or otherwise deliver to the end user, when a deposit, with any associated interest, is applied to the liquidation of unpaid bills, a statement showing the amount of the original deposit, plus any accrued interest, the amount of unpaid bills liquidated by the deposit, plus any interest and the balance remaining due either to the end user or the Telephone Company.
- (C) When the customer has paid bills for residential service for twelve consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent, has not presented a dishonored check, and is not delinquent in the payment of the current bills, the Telephone Company shall promptly and automatically refund the deposit plus accrued interest in the form of a credit to the customer's bill, or void the guarantee.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

2. General Regulations2.4 Deposits (Cont'd)2.4.5 Refund of Deposits (Cont'd)

- (D) The Telephone Company will annually review accounts of end users with deposits and shall refund deposits in accordance with 2.4.5 (C) above.
- (E) The Telephone Company may, at its option, refund a deposit plus accrued interest in whole or in part at any time earlier than times prescribed in 2.4.5 (F) above.
- (F) The Telephone Company will pay within 10 working days without demand or notice from the end user a balance due to the end user after service is discontinued and a final bill is rendered.
- (G) The Telephone Company will make a reasonable effort to make the refund of the deposit if the deposit cannot be made on the first attempt.
- (H) The Telephone Company will render to the depositor a statement showing the amount of deposit, the period the deposit was held and the amount of the interest paid only when requested by an end user at the time a deposit is refunded.

**APPROVED**  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances2.5.1 Payment of Rates and Charges

The Telephone Company shall bill on a current basis all charges incurred by the end user and credit all credits due to the end user under this tariff attributable to services established or discontinued during the preceding billing period.

The Telephone Company shall bill in advance charges for all services billed on a monthly basis to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for an end user for Local Exchange Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (A) The Telephone Company will establish a bill day each month for each end user account. The bill will cover non-usage sensitive service charges per month charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges (toll) if requested by the toll providing customer for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods if applicable, and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (1) following.

MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.1 Payment of Rates and Charges (Cont'd)

## (A) (Cont'd)

- (1) Bills shall be payable immediately upon receipt and past due twelve (12) days after the date of the telephone company mailing or after any deferred payment date previously established either by oral or written agreement between a customer and the telephone company. The date after which the bill is past due shall be stated on the bill. If the bill is not paid when past due, the telephone company may apply late payment charges on any unpaid balance as provided in its filed approved tariffs. Payment shall not be considered late if it is received by the due date at an authorized office.

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (2) In the event the end user makes payment on the account with a check and the bank on which the check is drawn returns the check for reasons of "Non Sufficient Funds" (NSF), account closed or any other reason, a charge pursuant to state law or as set forth in Section 20.2(A) (2) will be made.

In the event the end user has an unpaid balance at the end of the billing period, a Late Payment Charge will be assessed each month at 1.5% of the amount of the unpaid balance of a subscriber's bill not paid prior to the next billing date.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.1 Payment of Rates and Charges (Cont'd)

## (A) (Cont'd)

- (3) The rates of the Telephone Company do not include any state, county, city or other governmental sales taxes, municipal license, franchise, or occupation tax, or similar taxes or impositions on the Telephone Company.
- (4) The amount paid by the Telephone Company to a municipality or other governmental entity as a cost of doing business under a franchise or pursuant to a license or other tax levied by the municipality or governmental entity, will be added to the bill for service to the end users as appropriate. The Telephone Company shall surcharge governmental levies throughout the State in a uniform manner.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.1 Payment of Rates and Charges (Cont'd)

## (A) (Cont'd)

- (5) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- (6) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

2.5.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except where specifically noted elsewhere in this tariff.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are determined in accordance with the definition of "Cancellation Charge" as set forth in Section 2.6 following.

2.5.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the end user because of failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the end user as set forth in 5.2 (G) following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

Every month is considered to have 30 days.

For purposes of administering the following regulations a major fraction shall mean more than one third of the incremental credit period using the unit of time in which the service interruption is measured. For a 24 hour period a major fraction equals 8 hours and one minute.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the end user, shall be as follows:

- (1) For all Local Exchange Access Service, no credit shall be allowed for an interruption of less than 24 hours. The end user shall be credited for an interruption of 24 hours or more at the rate of 1/30 of the applicable monthly rates for each period of 24 hours.

The monthly charges used to determine the credit shall be the total of all the monthly rate element charges associated with the jurisdictional service charged by the Telephone Company.

- (2) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate charge for the service interrupted in any one monthly billing period.

(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence or willful acts of the end user.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the end user or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.4 Credit Allowance for Service Interruptions (Cont'd)

## (C) (Cont'd)

- (4) Natural disasters, emergencies, catastrophes, severe storm or other events affecting large numbers of end users or other extraordinary or abnormal conditions of operation, such as those resulting from work stoppages, civil unrest, or other events for which the Telephone Company may not have been expected to accommodate.
- (5) Interruptions of a service when the end user has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the end user prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (6) Periods when the end user elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the end user elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the end user must pay the tariffed rates and charges for the alternative service used.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

2. General Regulations

2.5 Payment Arrangements and Credit Allowances (Cont'd)

2.5.4 Credit Allowance for Service Interruptions (Cont'd)

(E) Temporary Surrender of a Service

In certain instances, the end user may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the end user consents, a credit allowance will be granted. The credit allowance will be 1/30 of the monthly rate for each period of 24 hours or major fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

*Handwritten:* RECEIVED  
MAY 13 1995  
DIRECTOR OF

## LOCAL ACCESS SERVICE

2. General Regulations2.5 Payment Arrangements and Credit Allowances (Cont'd)2.5.5 Re-establishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do not Apply

Access Order and Line Connection do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same end user.
- (3) The service is at the same location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Access Order, Line Connection and Premise Visit Charges apply for establishing service at a different location, on the same premises, or at a different premises pending re-establishment of service at the original location at the rate set forth in 20.3 following.

2.5.6 Title or Ownership Rights

- (A) The payment of rates and charges by Customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
REGULATORY SERVICES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions

Certain terms used herein are defined as follows:

Access Line

The Telephone Company provided and maintained facility which provides access to and/or from the public switched network.

Access Service Order or End User Service Order Charge

A charge for preparing the order to connect, install, rearrange, move or repair Telephone Company facilities for the end user.

Additional Listing

Any listing of a name or other authorized information in connection with an end user's telephone number in addition to the end user's entitled directory listing for Local Access Switching Service.

Airline Mileage

The shortest distance between two locations. Airline mileage is calculated using the V and H coordinates method.

Applicant

Any person, partnership, cooperative corporation, corporation, or lawful entity requesting service from the Telephone Company.

Authorized User

An end user and a person, firm or corporation (other than the end user) on whose premises a Local Exchange Access Service is located and who may communicate over such service in accordance with the terms of this tariff.

APPROVED  
MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Business Day

The term "Business Day" denotes the times of day that The Telephone Company is open for business. Generally, these are 7:00 A.M. to 4:00 P.M. Central Time, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week.

Business End User

An end user being provided Local Exchange Access Service, where the actual or obvious use of the service either by him/herself, members of his/her household, guests or parties calling can be considered as more of a business than of a residence nature; which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or advertising matter such as on vehicles, etc.

Call

The term "Call" denotes an end user completed message for which the complete address code (e.g., 0-, 0+, 1, 911, 7 digits, or 10 digits) is provided to the serving dial tone office. The following are types of calls:

Local Call

A call made on a flat rate basis between two or more end users within an exchange calling area.

Intrastate Toll Call

A call made on a usage sensitive basis between two or more end users within the State, utilizing the facilities of a common carrier.

Interstate or International Toll Call

A call made on a usage sensitive basis between two or more end users in different states or countries utilizing the facilities of a common carrier.

MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

2. General Regulations

2.6. Definitions (Cont'd)

Cancellation Charge

A charge determined at the time of cancellation to recover the cost of Telephone Company expenses and unrecoverable materials (either used or depreciated) or a minimum of one months charge for the service ordered, whichever is higher.

Central Office

An operating unit of a Telephone Company by means of which connections are established between customers' lines and between customers' lines and trunks or toll lines.

Channel(s)

One communication path between two (2) or more points suitable for transmitting information.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Class of Service

A description of Local Exchange Access Service furnished an end user in terms of grade of service, type of rate, location and use.

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public place where Telephone Company end users can originate telephonic communications and pay the applicable charges by inserting coins into the equipment.

Commission

The term "Commission" denotes the Oklahoma Corporation Commission.

Common Line

The term "Common Line" denotes an access line (business, residence, or pay telephone line or other facility) terminated on a central office switch.

Company

The term "Company" or "Telephone Company" denotes the Bixby Telephone Co.

Construction Charge

A special separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

RECEIVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Continuous Property

The plot of ground, together with any buildings thereon, occupied by the end user, which is not divided by public highways, separated by property occupied by others or separated by pasture, farm or otherwise unoccupied property.

Contract

The agreement between an end user and the Company under which service and facilities are furnished in accordance with the applicable provisions of this tariff.

Cost

The cost of labor, materials and engineering which includes, but is not limited to, appropriate amounts to cover the Company's general operating and administrative expenses.

Customer

The term "Customer(s)" denotes any individual, firm, partnership, association, joint-stock company, trust, corporation, governmental entity or other lawful entity provided with regulated services by the Telephone Company.

Customer Trouble Report

Any oral or written report given to the Telephone Company's repair service by a customer or user of telephone service relating to a physical defect or difficulty or dissatisfaction with the provision of the Telephone Company regulated services. Each trouble report shall count as a separate report regardless of whether subsequent reports relate to the same physical defect, difficulty, or dissatisfaction with the provision of the Telephone Company regulated services.

RECEIVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to an end user are due on a bill prepared by the Telephone Company.

Directory Assistance (Intrastate)

The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by an end user by dialing NPA + 555-1212 or 555-1212, 411, or 1-411.

Directory Listing

A publication in the Company's alphabetical directory of information relative to an end user's name or other identification and telephone number.

Drop Wire

That portion of a circuit between the pole line or cable distributing point and the building in which the station is located.

Emergency

A situation which exists when serious sickness or public safety is involved.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service end user loops are terminated for purposes of interconnection to trunks and other end user loops.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)End User

The term "End User" means any subscriber of a Local Exchange Access Service that does not make such service available to others, directly or indirectly for the purpose of providing gratuitous service on a continuing basis or reselling interstate, intrastate or local exchange access services.

Entrance Facilities

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Exchange

A geographic area established by a Telephone Company and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

Exchange Area

The territory served by an Exchange.

Extension Premise

A circuit connecting a primary access line which ends at one protector to an extension access line which ends at an extension protector, both serving the same end user and utilizing the same telephone number.

*Handwritten:* BIXBY TELEPHONE CO.  
MAY 18 1995  
DIRECTOR OF  
REGULATORY SERVICES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Facilities

All the plant and equipment of a Telephone Company including all tangible and intangible real and personal property without limitation, and any and all means and instrumentalities in any manner owned, operated, leased, licensed, used, controlled, furnished, or supplied for, by, or in connection with the regulated business of any Telephone Company.

First-Come First-Served

First-come first-served shall be based upon the received time and date stamped by the Telephone Company on complete and accurate end user orders which allow the Telephone Company to initiate its ordering process. Inaccurate or incomplete end user orders shall not be deemed to have been received until such time as the end user corrects such inaccuracies and/or omissions. The end user shall not be penalized for any delay in the Telephone Company review process beyond 24 hours of receipt. Once having been advised of the errors and/or omissions, any delay in correction on the part of the end user shall be added to the received time and date. As facilities and/or equipment become available, end users will be provided service in the order of the earliest received time and date.

Foreign Exchange Directory Listing

An alphabetical directory listing in the local exchange directory for an end user obtaining local exchange access service from another company/exchange and access from the Company's interstate or intrastate access tariffs.

MAY 13 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. and Postal Money Orders.

Individual Case Basis (ICB)

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Installation Charge

The term "Installation Charge" denotes a non-recurring charge, either an Access Order Charge or Line Connection Charge, made either prior to or at the time of the installation of local exchange access service in addition to the other applicable charges for use of telephone company facilities.

Interexchange Carrier (IC or IXC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate or interstate and international communications by wire or radio, between two or more exchanges.

Interstate Communications

The term "Interstate Communications" denotes both interstate and international communications.

DIPIKOW  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by laws of the state involved.

Jurisdictional Service

The term "Jurisdictional Service" means any telecommunications service subject to the authority of this Commission under the statutes of the State of Oklahoma.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange Access Service

Communications service within a local calling area provided by the Company in accordance with the provisions of the Company's Local Exchange Access Service Tariff.

Message

The term "Message" denotes a "call" as defined preceding.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Mobile Home Park

A tract of land designed for the parking of at least five mobile homes.

Non-Recurring Charge

A one-time charge associated with installations, rearrangements, connections, certain repairs, and changes that are in addition to recurring monthly service charges.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Local Exchange Common Line Service.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Local Exchange Common Line Service.

Pay Telephone

The term "Pay Telephone" denotes Telephone Company provided instruments and related facilities that are available to the general public for public convenience and necessity, including public and coinless telephones.

Point of Termination

The term "Point of Termination" denotes the point of demarcation (protector) within an end user-designated premises at which the Telephone Company's responsibility for the provision of Local Exchange Access Service ends.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Premises

The buildings, portion or portions of a building on continuous property used and/or occupied at by the end user in the conduct of his business or as a residence. Where floor space in adjoining building is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the end user who uses and occupies such continuous floor space is concerned. The two buildings otherwise are considered as separate buildings.

Recurring Charge

The normal monthly charges for the Local Exchange Access Services offered under this tariff.

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Residential End User

An end user being provided Local Exchange Access Service, where the actual or obvious use of the service either by him/herself, members of his/her household, guests or parties calling can be considered as more of a residential (social or domestic) than a business nature.

Repair Charge

A charge to repair Telephone Company facilities on the end user premises that was damaged either accidentally or intentionally.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or multiplexing equipment, etc., necessary to provide the Local Exchange Access Service requested by the end user.

Subject to Availability of Equipment

The term "Subject to availability of equipment" means whether the equipment in question is installed, in operating condition, and has the required capacity available in the end office of the Telephone Company.

Telephone Company

The term "Telephone Company" or "Company" denotes the Bixby Telephone Company.

Temporary Service

Local Exchange Access Service definitely known to be required for a short period of time, such as service provided for contractors for use during construction of a building, sales campaign, athletic contests, conventions, fairs, circuses, etc.

Underground Service Connection

An end user's drop wire which is run underground from a pole line or an underground distributing cable.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

RECEIVED  
MAY 18 1955  
DIRECTOR OF  
REGULATIONS

## LOCAL ACCESS SERVICE

3. Access Ordering, Service Connection, Move and Change Service3.1 General Description

This section sets forth the regulations and order related charges for the ordering and installation of Local Exchange Access Service from this tariff. These charges are in addition to other applicable recurring charges as set forth in other sections of this tariff.

A Local Exchange Access Order is an order to provide an end user with Local Exchange Access Service or changes to existing Local Exchange Access Service.

3.2 Definitions

- (A) Records Change Charge - Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for changes in the customer's records.
- (B) Service Order - Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment, addition, move, change or rearrangement of service.
- (C) Line Connection - Applicable for work done in the central office or work involving central office equipment necessary to provide a network access line or make changes to an existing network access line. If service requires work in more than one central office area, this charge applies for each office.
- (D) Premise Visit - Applicable if, at the end user's request, a Company employee must visit the end user's premises to move, change or install a service drop or standard network interface at the customer's request or to answer a trouble call when the trouble is not caused by telephone facilities or equipment. Not applicable when a Company employee is on the end user's premises for non-jurisdictional services or other purposes.

MAY 18 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

3. Access Ordering, Service Connection, Move and Change Service3.3 Ordering Conditions

(A) These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- (1) Establishment of service;
- (2) Change in location of a service to another premises;
- (3) Transfer of service from one customer to another;
- (4) Change of telephone number at the customer's request
- (5) Installation of auxiliary equipment; and
- (6) Restoral of service disconnected for nonpayment or failure to establish credit.

MAY 18 1995

DIRECTOR OF

REGULATIONS

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

3. Access Ordering, Service Connection, Move and Change Service3.3 Ordering Conditions (Cont'd)

- (B) Charges shown are in addition to installation charges shown under other tariff sections.
- (C) Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.
- (D) No charges will apply under the following circumstances:
  - (1) Service to which no monthly rates apply; and
  - (2) Public telephone installed at the initiative or option of the company.

3.4 Rate Regulations

- (A) The Records Change Charge is as set forth in Section 20.3 (A) (1) following.
- (B) The Service Order Charge is as set forth in Section 20.3 (A) (2) following.
- (B) The Line Connection Charge is as set forth in Section 20.3 (A) (3) following.
- (C) The Premise Visit Charge is as set forth in Section 20.3 (A) (4) following.

APPROVED  
MAY 18 1955  
DIRECTOR OF  
REGULATIONS

BIXBY TELEPHONE COMPANY

OCC Tariff No. 3  
Original Sheet No. 3-4  
Sheet No. Various

Applies to All Oklahoma Exchanges Cancels All Previous Local Tariffs

**Link Up America Assistance for Initiating Service**

Reserve for future use

(RT)

(RT)

Public Utility Division  
201600116  
Tariff Sheets Approval  
per 165:55-5-10(c)

**Link Up America Assistance for Initiating Service (Continued)**

IV. Link Up America – On Tribal Lands

A. The Link Up America on Tribal Lands program is available to eligible applicants who certify residence on tribal lands as defined in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).<sup>(1)</sup>

B. The applicant or customer seeking to obtain Link Up Service on Tribal Lands credits must demonstrate their current eligibility for Lifeline on Tribal Lands as defined elsewhere in this tariff. **(RT)(AT)**

**(RT)**

C. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60 years of age.

D. The applicant must also certify agreement to notify the Company if the applicant no longer participates in the program or programs described in paragraph 2, above, for which the Applicant certified their participation in.

E. The service installation charge, as described elsewhere in this tariff, will be a 100% reduction up to \$100.00, including any facilities based charges associated with the extension of lines or construction of facilities needed to initiate service.

F. The discount will not apply to charges for facilities or equipment on the customer side of the demarcation point.

(1) The Company shall have no responsibility for the certification of applicant's or customers eligibility.

Public Utility Division  
201600116  
Tariff Sheets Approval  
per 165:55-5-10(c)

**Tariff for Recovery of Oklahoma Universal Service Fund Contributions  
From Customers**

1. General regulations

1.1 Contributions to the OUSF are assessed as a percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues. This percentage is established by Order of the Oklahoma Corporation Commission. **RT  
RT  
AT**

1.2 Pursuant to 17 O.S. §139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.

1.3 Recovery shall be assessed by either a recovery factor or flat recovery charge as described below.

1.4 Recovery shall be based on the same retail revenues as those used for contribution purposes.

2. OUSF Recovery Factor (Percentage or Flat Fee)

2.1 Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers. **RT**

2.2 The results of such calculations(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.

2.3 The resulting OUSF recovery amounts are not revenues of the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fee, or assessments in the customer's bill.

2.4 If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be stated separately in the customer's monthly bill.

Public Utility Division  
201400141c  
Tariff Sheets Approved  
per 165:55-5-10

Issued: November 13, 2014  
Effective: November 14, 2014  
Authorized By: OAC 165:55-5-10

2.5 Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission, upon request, along with any changes to the OUSF Recovery Charge. AT

3. Changes in the OUSF Recovery Charge

3.1 Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.

3.2 Notification of changes to the OUSF Recovery Charge shall be made at least 1 day before effective date of change. CT

3.3 The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.

3.4 If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available.

3.5 Revisions for over-recovery and/or under-recovery shall be made as necessary to attempt to minimize over/under recovery from customer or pursuant to any change of the OUSF contribution factor. RT AT

Public Utility Division  
201400141c  
Tariff Sheets Approved  
per 165:55-5-10(a)

Issued: November 13, 2014  
Effective: November 14, 2014  
Authorized By: OAC 165:55-5-10

BIXBY TELEPHONE COMPANY  
PRICE LIST  
EFFECTIVE: November 25, 2014

Oklahoma Universal Service Fund Recovery Factor

Recovery Percentage (or Factor).....2.16% (CR)

Public Utility Division  
201400-149  
Tariff Sheets Approved  
per 165:55-5-10(c)  
Issued: 11-24-2014

OAC 165:55-5-10(c)

Effective: 11-25-2014

## LOCAL ACCESS SERVICE

4. Special Service Arrangements4.1 General Description

If the requirements of customers cannot be met with the regulatory offered service arrangements, special service arrangements will be furnished where practical. Special service arrangements will be furnished when practical, by the Telephone Company, at charges equivalent to the estimated cost of furnishing such equipment and arrangements if in connection with and not detrimental to any of the services furnished under the Telephone Company's tariffs.

4.2 Rates and Charges4.2.1 Computation

- (A) Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.
- (B) Estimated cost consists of an estimate of the total cost to the Telephone Company in providing the special service arrangement, including:
  - (1) Cost of Maintenance,
  - (2) Cost of operation,
  - (3) Depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
  - (4) General Administration expenses, including taxes on the basis of average charges for these items,
  - (5) Any other item of expenses associated with the particular special service arrangement. and
  - (6) An amount, computed on the estimated average net installed cost of the facilities used to provide the special service arrangement, for return on investment.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
REGULATORY SERVICES

## LOCAL ACCESS SERVICE

4. Special Service Arrangements4.2 Rates and Charges (Continued)

## 4.2.1 Computation (Continued)

- (C) Estimated installed cost includes cost of equipment and materials provided or used plus the estimated cost of installation, including engineering, labor, supervision, transportation, rights-of-way, and other items which are chargeable to the capital accounts.
- (D) Special service arrangement rates are subject to review and revision conditioned upon changing costs.
- (E) At such time as a special service arrangement becomes a tariff offering, the tariff rates shall apply.
- (F) The following rate treatments may be used in connection with charges for special service arrangements:
  - (1) Monthly rental and termination agreement with or without an installation charge,
  - (2) Monthly rental with or without an installation charge, or
  - (3) Installation charges only.

APPROVED  
MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

5. Local Exchange Access Service5.1 General Description

Local Exchange Access Service (Switching and Access Line) provides for an access line and the ability to switch or complete a call made by one end user within the Telephone Company Exchange to another end user within the Telephone Company Exchange. Local Exchange Access Service also provides for the listing of the end user's telephone number in the local telephone directory. Service may be temporarily suspended at the customer's request under a reduced Vacation Rate.

5.2 Undertaking of the Telephone Company

- (A) The Telephone Company will provide Local Exchange Access Service to end users residing within the exchange boundaries of the Telephone Company Exchange.
- (B) Use of Local Exchange Access Service will be provided to residential and business end users only.
- (C) An end user that is provided with Local Exchange Access Service will be provided with a telephone number whose numerical values are of the Telephone Company's choosing.
- (D) An end user that is provided with a telephone number will also be provided with a one line entry in the annual telephone directory listing the end user's name, and telephone number. The end user's street address may be published at the option of the Telephone Company. Unpublished numbers or any variation of the Telephone Company's directory listing may be made in accordance with the rates, rules and regulations set forth in Section 8 Supplemental Directory Listings.
- (E) An end user that is provided Local Exchange Access Service may be provided a Premise Extension in accordance with the provisions set forth in Section 10 Premise Extension Service.
- (F) Vacation Rate Service is applicable to service during the temporary absence of the principal members of the end user's household or business. Vacation rate service may begin on any day of the month. The minimum period of time for which a customer can order vacation service is three months. Complete service will be restored without notice from the subscriber on the last day of the designated vacation service rate period, unless the subscriber requests the Company to restore service sooner or to extend the vacation rate service period.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
F. B. JONES

## LOCAL ACCESS SERVICE

5. Local Exchange Access Service5.2 Undertaking of the Telephone Company (Cont'd)

- (G) Intercept arrangements as necessary will be provided with Local Exchange Access Service with each relocation or discontinuation of service. Such intercept arrangements will be the sole responsibility of the Telephone Company.
- (H) The Telephone Company will administer its network to insure the provision of acceptable service levels to all end users of the Telephone Company's service. Generally, service levels are considered acceptable only when end users are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls which selectively cancels the completion of traffic carried over its network, including that associated with the end user's Local Exchange Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Telephone Company result in the complete loss of service by the end user, the end user will be granted a Credit Allowance for Service Interruption as set forth in Section 2.4.4(B)(1) preceding.
- (I) An end user that orders Local Exchange Access Service and; a) orders service where the construction cost is greater than seven times the annualized Local Exchange Access Service Rate (as defined by the REA for the class of service being requested) per extension from existing telephone utility subscriber plant; and b) the ordered service location is not covered by a major service installation or facilities upgrade may obtain service in accordance with Section 14 Construction Charges.

## LOCAL ACCESS SERVICE

5. Local Exchange Access Service5.3 Limitations

- (A) The determination of the numerical value of the telephone number provided to the end user is the sole responsibility of the Telephone Company.
- (B) The design of the local telephone directory and the individual listing of each end user is the sole responsibility of the Telephone Company.
- (C) The design of the intercept message, its length if over 25 words and its duration if over 60 days is the sole responsibility of the Telephone Company.
- (D) Local Exchange Access Service will not be provided to end users residing outside of the Telephone Company's Local Exchange Area (i.e. Foreign Exchange Service) except as authorized by the Commission.
- (E) Local Exchange Access Service will not be provided for use as dedicated facilities.
- (F) Local Exchange Access Service will not be provided in subdivisions and mobile home parks except as provided in Section 14 Construction Charges following.
- (G) Vacation Rate Service is granted for not more than four months. Up to two extension requests will be granted for a maximum of twelve months Vacation Rate Service.
- (H) No outward or inward service is provided during the period of Vacation Rate Service.

5.4 Obligations of the End-User

The obligations of the end user are as set forth in Section 2.3 preceding. In addition the following obligations apply:

- (A) The end user shall, upon application for Local Exchange Access Service provide the desired name for the directory listing and street address (optional) if different than that on the service order application.
- (B) An end user discontinuing or relocating Local Exchange Access Service and requesting an intercept message for the discontinued telephone number, shall notify the Telephone Company of such request.

MAY 18 1985  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

5. Local Exchange Access Service5.4 Obligations of the End-User (Cont'd)

(C) An end user ordering an unpublished directory listing shall notify the Telephone Company of such order at the time of application for Local Exchange Access Service and order such service from Section 8 Supplemental Directory Listings.

(D) An end user ordering Vacation rate service, extension of service, or requesting early restoration of complete service must give sufficient advance notice to permit the Telephone Company to make the arrangements.

5.5 Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances as set forth in Section 2.5 preceding apply.

5.6 Rate Regulations

(A) The charges for Residential Local Exchange Access Service are as set forth in Section 20.5 (A) (1) following.

(B) The charges for Business Local Exchange Access Service are as set forth in Section 20.5 (A) (2) following.

(C) The charge for Vacation Rate Service is set forth in Section 20.5 (B) following. All applicable non-recurring charges will apply to the restoration of service. Any charges made for directory listings will continue at the full rate during the vacation period.

**LIFELINE SERVICE**

**A. Applicability**

1. Lifeline Service provides qualifying low-income consumers with a credit to be applied to supported voice telephony service or broadband Internet access service as defined in § B, below.
2. The qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § D and § E, as applicable, below.
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential voice telephony or broadband services or locations the customer receives service within the State of Oklahoma.
4. Lifeline Service shall not be available on a retroactive basis.

(FC)  
(AT)  
(RT)

(RT) (AT)

**B. Designated Services Available to Lifeline Customers (1)**

The following services shall be offered to eligible Lifeline customers:

1. Voice Telephony service:
  - a. that provide voice grade access to the public switched network or its functional equivalent;
  - b. minutes of use for local service provided at no additional charge to end users;
  - c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and
  - d. toll limitation services to qualifying low-income consumers as provided in 47 CFR §54.400.
2. Broadband Internet access service:
  - a. a mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up service, that meet the minimum service standard set forth in 47 CFR §54.408.

(FC)

(AT)

(AT) (FC)

**C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands**

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

**APPROVED**  
**Director of Public Utility**  
**Submission: 201900104**  
**Effective Date: 12-1-19**

(1) Lifeline service may not be disconnected for non-payment of toll charges.

### LIFELINE SERVICE

#### C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

(FC)

- a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or
  - b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size.
2. In addition to meeting the qualifications provided in paragraphs a. through b. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
  3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
  4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.

**LIFELINE SERVICE**

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

- 5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
- 6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

D. Lifeline Credits for Lifeline Service On Non-Tribal Lands

Federal Lifeline Credit:

- 1. Until December 1, 2019, the support amount will be \$9.25 per month.
- 2. From December 1, 2019 until November 30, 2020, the support amount will be \$7.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
- 3. From December 1, 2020 until November 30, 2021, the support amount will be \$5.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
- 4. On December 1, 2021, standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in §54.408, will not be eligible for Lifeline support unless the Federal Communications Commission has previously determined otherwise.
- 5. Notwithstanding paragraph D.4. of this section, on December 1, 2021, the support amount for standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in 47 CFR §54.408, provided by the Company and the Company is the only Lifeline provider in a Census block will be \$5.25.

(AT)

**APPROVED**  
**Director of Public Utility**  
**Submission: 201900104**  
**Effective Date: 12-1-19**

BIXBY TELEPHONE COMPANY

Applies to All Oklahoma Exchanges

5<sup>th</sup> Revised

Cancels 4<sup>th</sup> Revised Sheet 5-8

OCC Tariff No. 3

Sheet No. 5-8

Sheet No. Various

### LIFELINE SERVICE

#### E. Eligibility Requirements for Lifeline Service On Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.
  - a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or
  - b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
  - c. A customer who lives on Tribal lands is eligible for Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR § 54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through b. above or if the customer, one or more of the customers dependents, or the

CT

Issued: 11-27-19

Legal Authority: OAC 165:55-5-10(c)

**APPROVED**

**Director of Public Utility**

**Submission: 201900104**

**Effective: 12-1-19**

**Effective Date: 12-1-19**

**LIFELINE SERVICE**

E. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)

Customer's household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Federal Lifeline Credit:

1. Lifeline customers on Tribal Lands will receive the Federal Lifeline Credit set forth in paragraph D of this section; and
2. Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible resident of Tribal lands.

G. Application of Lifeline discount amount:

1. The Company will first apply federal Lifeline credits described above to waive the federal End User Common Line charges for eligible voice telephony service provided to Lifeline customers. The Company will then apply any additional federal support amount to a qualifying low-income consumer's retail rate for the supported service and then charge the Lifeline customer the remaining balance, if any.

(AT)(RT)

**APPROVED**  
**Director of Public Utility**  
**Submission: 201900104**  
**Effective Date: 12-1-19**

**LIFELINE SERVICE**

**IV. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)**

customers household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through e. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

**Lifeline Credits for Lifeline Service On Tribal Lands**

	<u>Monthly Credit</u>
Federal Lifeline Credit:	\$34.25 <sup>2</sup>

AT

AT

Public Utility Division  
2014000950  
Tariff Sheets Approved  
per 165:55-5-10(c)

<sup>2</sup> Pursuant to OAC 165:55-13-14 (e) the credit applied will not exceed the total of the federal end user charge and the residential local exchange rate, less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.

## LOCAL ACCESS SERVICE

### VI. EMERGENCY LOCAL MEASURED SERVICE

- A. Emergency Local Measured Service (911 LMS) is an optional local exchange service available to both residential and business customers.
- B. 911 LMS is an optional service for those customers that maintain a land-line phone for emergency purposes.
- C. 911 LMS consists of a local exchange service line provided at a monthly rate of \$18.73<sup>(1)(3)</sup> which includes a ten (10) call allowance for outgoing calls within Bixby Telephone Company's flat rated calling scope<sup>(2)</sup>. Each additional outgoing call above the ten call allowance will be charged at \$.10 per call. (CR)
- D. 911 Emergency Service calls and calls to Bixby Telephone Company's business office are free of charge and unlimited.
- E. Except as stated herein, all rules and regulations of the Company's tariff apply.

(1) Applicable non-recurring charges from Sections 3 and 20 of the tariff and the WACP additive found in Section 19 of the tariff apply.

(2) The calling scope included in this service is the same as set forth in Section 19 of the tariff.

(3) The existing customers will be grandfathered and their rate will not change until the next regular billing (AT) which will be July 5<sup>th</sup>, 2014.

## LOCAL ACCESS SERVICE

6. Foreign Exchange Service6.1 Foreign Exchange Service between Bixby and Bixby North

Foreign Exchange Service between Bixby and Bixby North is a service provided solely by Bixby Telephone Company under rates and terms defined in this tariff. Foreign Exchange Service between Bixby and Bixby North will include; the local loop, the circuit to carry the service between the exchanges, and the switching at the open end of the service.

6.2 Foreign Exchange Service between Bixby Telephone Company and Intralata points outside of the Bixby Telephone Company service area.

Foreign Exchange Service between Bixby Telephone Company and other Intralata points is a service jointly provided by Bixby Telephone Company and Southwestern Bell Telephone Company. The local loop portion of the service is provided under rates and terms contained in this tariff. The interexchange facilities and switching at the open end of the service is provided under rates and terms contained in the tariffs of the Southwestern Bell Telephone Company.

6.3 General Description

Foreign Exchange Service provides for an access line, a dedicated facility to a selected foreign exchange, dial tone from the foreign exchange and the ability to make and receive calls in the foreign exchange. A foreign exchange is any exchange apart from the subscriber's home exchange. Foreign Exchange Service is usually provided to a customer that either 1) wants to reduce toll charges to a location where it has a high volume of toll calls, or 2) wants to provide a local number in the foreign exchange by which subscribers in that exchange can reach the Foreign Exchange service user.

6.4 Undertaking of the Telephone Company

- (A) The Telephone Company will provide Foreign Exchange Service to end users residing within the exchange boundaries of the Telephone Company.
- (B) Use of Foreign Exchange Service will be provided to residential and business end users only.
- (C) A Foreign Exchange Service user will be provided with a telephone number and will also be provided with a one line entry in the annual telephone directory. This listing will include the customer's name and telephone number. The end user's street address may be published at the option of the Telephone Company. Unpublished numbers or any variation of the Telephone Company's directory listing may be made in accordance with the rates, rules and regulations set forth in Section 8, Supplemental Directory Listings.

## LOCAL ACCESS SERVICE

6. Foreign Exchange Service6.5 Limitations

- (A) The determination of the numerical value of the telephone number provided to the end user is the sole responsibility of the Telephone Company.
- (B) The design of the local telephone directory and the individual listing of each end user is the sole responsibility of the Telephone Company.
- (C) Local Exchange Access Service will not be provided in subdivisions and mobile home parks except as provided in Section 14 Construction Charges following.

6.6 Obligations of the End-User

The obligations of the end user are as set forth in Section 2.3 preceding. In addition, the following obligations apply:

- (A) The end user shall, upon application for Foreign Exchange Service, provide the desired name for the directory listing and street address (optional) if different than that on the service order application.
- (B) An end user discontinuing or relocating Foreign Exchange Service and requesting an intercept message for the discontinued telephone number, shall notify the Telephone Company of such request.

APPROVED  
MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

6. Foreign Exchange Service6.6 Obligations of the End-User (Cont'd)

(C) An end user ordering an unpublished directory listing shall notify the Telephone Company of such order at the time of application for Foreign Exchange Service and order such service from Section 8 Supplemental Directory Listings.

6.7 Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances as set forth in Section 2.5 preceding apply.

6.8 Rate Regulations

(A) The charges for Foreign Exchange Service are as set forth in Section 20.6 (A), (B) and (C) following.

## LOCAL ACCESS SERVICE

7. Local Exchange Special Access Service7.1 General Description

Local Exchange Special Access Service provides the necessary elements to provide a dedicated transmission path between two or more end users within the local exchange area. Local Exchange Special Access Service does not provide for the use of the Telephone Company end office switches.

7.2 Undertaking of the Telephone Company

- (A) The Telephone Company will provide Local Exchange Special Access Service at voice grade access to all end users residing within the exchange boundaries of the Telephone Company Exchange, at rates set forth in Section 20.7 following.
- (B) The Telephone Company will provide optional features and functions as requested by the end user subject to the availability of equipment at rates to be determined on an individual case basis.

7.3 Limitations

- (A) Local Exchange Switched Access Service is not provided with Local Exchange Special Access Service.
- (B) Local Exchange Special Access Service is not provided to end users or customers residing outside the local exchange area.

7.4 Obligations of the End User

The obligations of the end user are as set forth in Section 2.3 preceding.

*LEWIS*  
MAY 18 1995  
DIRECTOR OF

LOCAL ACCESS SERVICE

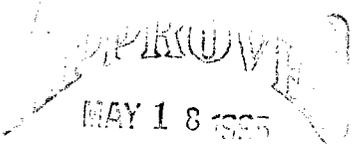
7. Local Exchange Special Access Service

7.5 Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances as set forth in Section 2.5 preceding apply.

7.6 Rate Regulations

- (A) Local Exchange Special Access Service is provided on a per month flat rate basis at the rates set forth in Section 20.7 following.
- (B) When Local Exchange Special Access Service is ordered the appropriate Access Order Charges will apply.
- (C) When Features and Functions or other than voice grade access is ordered the installation charge will be actual hours multiplied by the appropriate Labor Charge.

  
 MAY 18 1995  
 DIRECTOR OF  
 PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

8. Supplementary Directory Listing Services

This section sets forth the rates and regulations for any changes in the local directory listing from that provided by the Telephone Company.

8.1 General Description

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service, and any special position or arrangement of names is not contemplated. Any restrictions, changes or additions are provided for in this Section. Such restrictions, changes or additions include:

## Additional or Changed Listings

Additional Listings  
Foreign Listings  
Reference Listings

## Restricted Listings

Non-listed service  
Non-published service

8.2 DefinitionsAdditional Listing

Any listing of a name or other authorized information in connection with an end user's telephone number in addition to that to which the customer is entitled in connection with regular service.

Foreign Listings

An alphabetical and directory listing in the Company's exchange directory for an end user who is furnished Local Exchange Access Service from another local exchange serving area.

MAY 18 1995  
DIRECTOR OF  
BIXBY TELEPHONE CO.

LOCAL ACCESS SERVICE

8. Supplementary Directory Listing Services

8.2 Definitions (Cont'd)

Reference Listings

An additional listing in another portion of the Company's exchange directory to reference the original directory listing provided by the Telephone Company when Local Exchange Access Service is provided.

Restricted Listings - Non-Listed

A listing that is not published in the Telephone Company's exchange directory. The listing is included in the Company's directory assistance records and will be provided to any calling party.

Restricted Listings - Non-published

A listing that is neither published in the Telephone Company's exchange directory or directory assistance records, and to the extent possible will not be released except for emergency purposes.

8.3 Undertaking of the Telephone Company

(A) Annual directories are furnished by the Telephone Company to end users as an aid to the use of the telephone service. The Telephone Company may request that such directories be returned to the Company when new directories are issued. The Telephone Company will furnish to its end users, without charge, one directory per access line. The Telephone Company reserves the right to charge end users for additional directories covering their primary directory area and for directories covering other than their primary directory area.

APPROVED  
MAY 18 1995  
DIRECTOR OF PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

8. Supplementary Directory Listing Services8.3 Undertaking of the Telephone Company (Cont'd)

- (B) Additional listings, where the listings appear in the directory, will automatically be included in each directory issue unless notice to the contrary is received from the end user.
- (C) Non-Listed telephone service is not available at this time. When Non-Listed telephone service is available, it will be furnished, at the end user's request, providing for the omission or deletion of the end user's telephone listing from the telephone directory. Such listings will be carried only in the Telephone Company's directory assistance and other records and will be given to any calling party.
- (D) Non-Published telephone service will be furnished, at the end user's request, providing for the omission or deletion of the end user's telephone listing from the telephone directory and, in addition, the end user's telephone listing will be omitted or deleted from the directory assistance records, subject to the limitations set forth in 8.4 (E), (F) and (G) following.

When a call is placed from a non-published number, the non-published number may be disclosed if the called party has equipment that will display Calling Number/Name Delivery. Directory Number Privacy, on a per call basis or per line basis, is available at no charge for customers who have a non-published number.

- (E) In the event of error in the listed number of any end users, the Telephone Company shall intercept all calls to the listed number (if central office equipment permits, and the number is not in service) until the next directory is published. In such case, and in case of an error in or omission of the name listing of an end user, the correct listing and number shall be available through directory assistance.

8.4 Limitations

- (A) All listings must conform to the Telephone Company's specifications with respect to its directories.
- (B) Additional listings are available only in the names of authorized users of the end user's service.
- (C) Business additional listings are not permitted in connection with residential service.

AT  
AT  
MT  
MT

**APPROVED**  
DEC 03 1995

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

8. Supplementary Directory Listing Services8.4 Limitations (Cont'd)

- (D) The contract period for additional listings, where the listing appears in the directory, is the annual directory period. (See also 8.3 (A) above.)
- (E) The telephone company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listings published in its directories.
- (F) The Telephone Company assumes no liability for an error or omission in the alphabetical section of the telephone directory.
- (G) In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
- (H) The Telephone Company will not be liable for failure or refusal to complete a call to a non-published telephone service, when the call is not placed by number.
- (I) The Telephone Company will try to prevent the disclosure of the number of a non-published telephone service, but will not be liable should such number be divulged inadvertently.
- (J) When an end user with non-published telephone service places a call over a 911 service to a public safety answering point, and the public safety answering point attendant places such call on called party hold, and such call is represented to the Telephone Company to be of an emergency nature, the Telephone Company will release, upon request by such public safety attendant, the name and address of the calling party.

MAY 1 8 1995  
DIRECTOR OF

## LOCAL ACCESS SERVICE

8. Supplementary Directory Listing Services8.5 Obligations of the End User

In addition to the obligations set forth in Section 2.3 preceding the end user is responsible to properly notify the Telephone Company of his/her desire to cancel supplementary directory listing service.

8.6 Payment Arrangements and Credit Allowances(A) Minimum Periods

The minimum period for supplemental directory listings is one year (the annual directory year).

(B) Credit Allowances

Credit allowances will be granted for errors or omissions on additional listings up to the amount previously paid by the end user for such additional listing in the annual directory where the error or omission is found.

8.7 Rate Regulations

One flat rate charge for each additional or restricted listing will apply at the rates set forth in Section 20.8 following.

APPROVED  
MAY 13 1995  
DIRECTOR OF  
F. P. [unclear]

LOCAL ACCESS SERVICE

9. RESERVED FOR FUTURE USE

*Handwritten:* BIXBY TEL CO.  
MAY 18 1995  
DIRECTOR OF  
F. [unclear]

## LOCAL ACCESS SERVICE

10. Premise Extension Service

The Telephone Company will provide Premise Extension Service (both on and off premise) in conjunction with Local Exchange Access Service or Special Access Service to end users residing within the exchange boundaries of the Telephone Company Exchange.

10.1 General Description

Premise Extension Service provides the end user with the ability to have two or more terminations on a single Local Exchange Access Service (access line) either on the same premises or on different premises. Premise Extension Service requires the Telephone Company to put two or more protectors on a single Local Exchange Access Service access line.

10.2 Undertaking of the Telephone Company

- (A) The Telephone Company will provide Premise Extension Service both on an end user's premises and to another premises of the same end user provided that both premises are on the same cable route from the central office and that the end user has obtained the proper right of way clearances for the installation for the Premise Extension Service.
- (B) The Telephone Company will provide Premise Extension Service from the Telephone Company's side of the network interface device (Telephone Company termination) or from the pedestal serving the network interface device.
- (C) The Telephone Company will provide Premise Extension Service to two access lines with the same telephone number when the premises are on different cable routes from the central office, provided the end user pays a second Local Exchange Access Service rate for the class of service being requested. A Business Line rate for Business Service and a Residential rate for Residential Service may be provided with the same telephone number.

10.3 Limitations

- (A) Premise Extension Service can only be provided in conjunction with Local Exchange Access Service or Special Access Service.
- (B) Under no circumstances will the company provide Premise Extension Service to combine the services of two or more end users unless each of the end users have and continue to maintain Local Exchange Access Service (access line).

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

10. Premise Extension Service10.3 Limitations (Cont'd)

- (C) Premise Extension Service will only be provided within the Local Exchange.
- (D) Premise Extension Service will not be provided by the Telephone Company from the end user's side of the protector.
- (E) Premise Extension Service will not be provided by the Telephone Company unless the end user pays the full construction cost for the installation of the Service.

10.4 Obligations of the End User

- (A) When the end user orders Premise Extension Service, the end user must provide the right of way for the placement of such service.
- (B) In addition the obligations of the end user set forth in Section 2.3 preceding apply.

10.5 Payment Arrangements and Credit Allowances

In addition to the following the payment arrangements and credit allowances as set forth in Section 2.5 preceding apply.

10.6 Rate Regulations

Rates for Premise Extension Service are set forth in Section 20.10 following.

RECEIVED  
MAY 18 1995  
DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

11. Optional Services

FC

11.1 Call Management Services

Call Management Services are optional individually described under Paragraph 2 which allow customers to manage efficiently the call flow generated over their Exchange Access Line(s) provided by the Telephone Company.

11.2 Definitions

- (A) Call Forwarding Variable - This feature allows a station user to redirect incoming calls to another telephone number. The user dials an activation code followed by the telephone number to which incoming calls are to be directed. The user may cancel this feature by dialing a deactivation code.
- (B) Call Forwarding Busy Line - This feature forwards all calls to a preselected telephone number when the called number is busy. With this feature the user also has the ability to change the preselected number.
- (C) Call Forwarding Don't Answer - This feature forwards all calls to a preselected telephone number when the called number does not answer within a specified period of time. With this feature the user also has the ability to change the preselected number.
- (D) Call Forwarding Don't Answer After Call Waiting - This feature allows users to answer a Call Waiting call or let it be forwarded to a preselected number when the called number does not answer within a specified period of time.
- (E) Remote Activation of Call Forwarding - This feature allows a user at a remote location to activate/deactivate the Call Forwarding features.
- (F) Reserved for future use.
- (G) Directory Number Privacy (per call) - This feature allows a user to select, on a call-by-call basis, whether or not the name/number will be suppressed on the called party's telephone or call display unit.
- (H) Directory Number Privacy (all calls) - This feature allows a user to select, on a fixed basis, whether or not the name/number will be suppressed on the called party's telephone or call display unit. This feature is administered by the Telephone Company.
- (I) Speed Calling (abbreviated dialing) - This feature allows a user to dial selected telephone numbers using less digits than normally required. A single digit speed calling list is provided with basic Speed Calling and has the capability of storing up to 8 frequently dialed telephone numbers.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.2 Definitions (Continued)

- (J) Enhanced Speed Calling - This feature allows a user to dial selected numbers using less digits than normally required. A two digit speed calling list is provided with Enhanced Speed Calling and has the capability of storing up to 30 frequently dialed telephone numbers.
- (K) Three Way Calling - This feature allows a station in the talking mode to add a third party to the call without an operator's assistance.
- (L) Call Waiting - This feature alerts a busy station that another call is waiting with a "burst of tone". A flash of the switchhook places the first call on hold and connects to the second call. Consecutive flashes of the switchhook allows alternating between the first and second call.
- (M) Long Distance Call Waiting - This feature distinctively alerts a busy station that a long distance call is waiting with a "distinctive burst of tone". A flash of the switchhook places the first call on hold and connects to the second call. Consecutive flashes of the switchhook allows alternating between the first and second call.
- (N) Cancel Call Waiting - This feature allows a user with the Call Waiting feature to cancel the operation of Call Waiting for one call. The user dials the Cancel Call Waiting code and dial tone is heard. Without hanging up, the user then places the call. During this call only the Call Waiting feature is inactive. Call Waiting tones will not interrupt this call.
- (O) Home Intercom - This feature establishes a talking path between extensions on a single telephone line. The user activates this service by dialing the telephone number of the line they are using and hanging up. A distinctive ringing pattern will identify this call as an Intercom call.
- (P) Regular Multi-Line Hunting - This feature is a line hunting arrangement that provides sequential hunting over the members in the Multi-Line Hunt Group.
- (Q) Circular Hunting - This feature (similar to Regular Multi-Line Hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the Circular Hunting Group. When a call is made to a line in a Circular Hunting Group, a regular hunt is performed starting at the line associated with the dialed number. It continues to the last line in the Circular Hunting Group, then proceeds to the first line in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the called line is reached without finding an idle line.

APPROVED

AUG 12 2006

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.2 Definitions (Continued)

- (R) Multi-Distinctive Ringing - This feature allows a customer to have multiple directory numbers assigned to a single line within an exchange. Each number has a unique ringing pattern which allows the customer to distinguish which number is being called. This is a residential service only.
- (S) Calling Number/Name Delivery - Allows for the automatic delivery of a calling party's telephone number and name to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The telephone number and name are displayed on customer provided equipment. The displayed information may indicate the directory number/name of the calling party is private or unavailable. The name shown will be the name associated with the calling telephone number as shown on the Company's records. The Company may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and the Company shall not be liable to any party for errors, omissions or mistakes. The Company's only obligation shall be to reasonably correct errors in names when notified in writing of such errors.
- (T) Calling Name Delivery - Allows for the automatic delivery of a calling party's name to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name is displayed on customer provided equipment. The displayed information may indicate the directory number/name of the calling party is private or unavailable. The name shown will be the name associated with the calling telephone number as shown on the Company's records. The Company may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and the Company shall not be liable to any party for errors, omissions or mistakes. The Company's only obligation shall be to reasonably correct errors in names when notified in writing of such errors.
- (U) Calling Number Delivery - Allows for the automatic delivery of a calling party's telephone number to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The telephone number is displayed on customer provided equipment.
- (V) Unidentified Call Rejection - This feature allows the called party to automatically reject calls if the calling party's number is marked Private. This feature routes these calls directly to a recorded announcement.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.2 Definitions (Continued)

- (W) Unused.
- (X) Automatic Callback - This feature enables a user to automatically place a call to the last incoming call. The last incoming call is defined as the last number to call, or when used in conjunction with Calling Number/Name Delivery, the number being displayed. If the call back number is busy this feature allows a user to camp on or queue the called party. When an on-hook condition is detected, both numbers will ring to establish the call. This feature is offered for a monthly charge or on a usage sensitive basis.
- (Y) Automatic Recall - This feature enables a user to automatically place a call to the last outgoing telephone number dialed. The last outgoing call is defined as the last number dialed. If the called number is busy this feature allows a user to camp on or que the called party. When an on hook condition is detected, both numbers will ring to establish the call. This feature is offered for a monthly charge or on a usage sensitive basis.
- (Z) Customer Originated Call Trace - This feature allows an end-user to request an automatic trace of the last incoming call. This provides an easy way to trace obscene, threatening, or harassing calls. A Call Trace may be activated at any time during or **immediately** following the call to be traced.
- (AA) Selective Call Acceptance - This feature allows a user to accept incoming calls from a user-specified list of telephone numbers.
- (AB) Selective Call Rejection - This feature allows a user to reject incoming calls from a user-specified list of telephone numbers.
- (AC) Selective Call Forwarding - This feature allows a user to preselect calls to be forwarded from a user-specified list of telephone numbers.
- (AD) Selective Distinctive Alert - This feature allows a user to preselect which calls receive distinctive alerting treatment based on the number of the calling party.

**APPROVED**

AUG 17 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Applies to All Oklahoma Exchanges

Cancels Sixth Revised Sheet No. 11-5

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.2 Definitions (Continued)

- (AE) Toll Restriction with PIN - This feature allows a user to deny access to toll calls on the user's access line, unless the user uses a PIN access code to turn off the toll restriction.
- (AF) Toll Restriction - This feature allows a user to deny access to all toll calls from the user's access line.
- (AG) Caller ID with Call Waiting - This feature is available to a user currently subscribing to both caller name and/or number delivery and call waiting features and has purchased special customer premises equipment (CPE) equipped to provide caller ID with call waiting. The feature will display information about the incoming caller to an analog subscriber while the subscriber is engaged in a phone conversation.
- (AH) Message Waiting Indicator - This feature includes an audible stutter-tone and visible flashing light (CPE not provided) to indicate a voice mail message is waiting.
- (AI) Advanced Call Waiting - This intelligent feature gives the customer the ability to turn Call Waiting ON and OFF for certain periods of time using an on-line scheduler. The price includes Call Waiting.
- (AJ) On Call Manager - Customer receives call forwarding with the ability to set up a scheduler online allowing forwarding of their phone number to a **different number** every day of the week. Customer can change scheduler at anytime. The phone will automatically forward at set time and un-forward at set time. The price includes Call Forwarding.
- (AK) One Number Service - Customer is able to call forward their telephone to **one number** using a scheduler online. The scheduler can be set for an entire week or just one day. The phone will automatically forward at set time and un-forward at set time. The price includes Call Forwarding.
- (AL) Parental Control - Customer is able to activate All Toll Restrictions (not including collect or 3rd party) and restrict 3-way Calling, Auto-Callback and Auto Recall using a scheduler. The times for restrictions can be preset for the week. The price includes All Toll Restrictions & 3-way Calling.
- (AM) Privacy Manager - This intelligent feature gives the customer the ability to block outbound Caller ID using a scheduler available on our User Interface. The outbound caller ID can be blocked at set times and unblocked at automatically when the time is up.

APPROVED

AUG 12 2006

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.3 The Telephone Company offers the following feature packages to its subscribers:

11.3.1 - Residential or Business Lines:

- |   |  |
|---|--|
| (A) Basic:<br>Call Waiting e/w Cancel<br>Three Way Calling  | Call Forwarding Variable<br>Speed Calling  |
| (B) Basic Plus:<br>Call Waiting e/w Cancel<br>Three Way Calling<br>Calling Number/Name Delivery   | Call Forwarding Variable<br>Speed Calling<br>Automatic Recall  |
| (C) The Max Package:<br>Call Waiting e/w Cancel<br>Calling Number/Name Delivery<br>Long Distance Call Waiting<br>Unidentified Call Rejection<br>Selective Distinctive Alert | Call Forwarding Variable<br>Three Way Calling<br>Speed Calling<br>Selective Call Rejection<br>Caller ID w/Call Waiting |
| (D) The I.D. Value Package:<br>Calling Number/Name Delivery<br>Selective Call Rejection   | Call Waiting<br>Caller ID w/Call Waiting   |

Note: Automatic Callback may be substituted for Automatic Recall.

11.3.2 - Residential Lines Only:

- |  |   |
|--|---|
| (A) Home Office - Basic:<br>Call Waiting e/w Cancel<br>Calling Number/Name Delivery<br>Caller ID with Call Waiting<br>Long Distance Call Waiting<br>Speed Calling<br>Call Forwarding Don't Answer after Call Waiting   | Call Forwarding Variable<br>Three Way Calling<br>*Voice Mail - Basic<br>Message Wait Indicator  |
| (B) Home Office - Advanced:<br>Call Waiting e/w Cancel<br>Calling Number/Name Delivery<br>Caller ID with Call Waiting<br>Long Distance Call Waiting<br>Selective Distinctive Alert<br>Unidentified Call Rejection<br>Call Forwarding Don't Answer After Call Waiting | Call Forwarding Variable<br>Three Way Calling<br>*Voice Mail - Plus<br>Message Wait Indicator<br>Enhanced Speed Calling<br>Selective Call Rejection |

[ \* ] Indicates the inclusion of Voice Mail, a non-regulated service, into the feature package.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Applies to All Oklahoma Exchanges

LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.3 Feature Packages (Continued)

11.3.2 - Residential Lines Only: (Continued)

11.3.3 - Business Lines Only:

(A)	Business Office - Basic:	
	Call Waiting e/w Cancel	Call Forwarding Variable
	Calling Number/Name Delivery	Three Way Calling
	Caller ID with Call Waiting	*Voice Mail - Basic
	Long Distance Call Waiting	Message Wait Indicator
	Speed Calling	
	Call Forwarding Don't Answer After Call Waiting	

(B)	Business Office - Advanced:	
	Call Waiting e/w Cancel	Call Forwarding Variable
	Remote Access Call Forwarding	Three Way Calling
	Calling Number/Name Delivery	*Voice Mail - Plus
	Caller Id with Call Waiting	Selective Distinct Alert
	Long Distance Call Waiting	Selective Call Rejection
	Unidentified Call Rejection	Enhanced Speed Calling
	Select Call Acceptance	Message Wait Indicator
	Call Forwarding Don't Answer After Call Waiting	

11.3.4 If a Telephone Company subscriber elects feature package 11.3.1 (C); 11.3.2 (A) or (B); or, 11.3.3 (A) or (B) as listed above and requests additional features on an individual feature basis, on the same access line, these features may be added at a rate below the approved individual feature rate as listed in Section 20 - Rates and Charges.

[ \* ] Indicates the inclusion of Voice Mail, a non-regulated service, into the feature package.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.3 Feature Packages (Continued)11.3.5 - Ala Carte Package

Subscribers will create their own custom calling packages by selecting their desired combination and quantity of individual custom calling service features. A discount will be applied according to the number of features selected.

11.3.6 - Voice Mail Packages

Each Voice Mail Package is available to residential and business subscribers at separately tariffed rates.

## Voice Mail - Basic:

\*Voice Mail  
Call Forwarding  
Call Forwarding Don't Answer  
Call Forwarding Busy Line  
Message Waiting Indicator (stutter tone)

## Voice Mail - Plus

\*Enhanced Voice Mail  
Call Forwarding  
Call Forwarding Don't Answer  
Call Forwarding Busy Line  
Message Waiting Indicator (stutter tone)

[ \* ] Indicates the inclusion of Voice Mail, a non-regulated service, into the feature package.

11.4 Undertaking of the Telephone Company

During promotional periods, the Telephone Company may offer to reduce the access order and line connection charges on a non-discriminatory basis, up to the full amount of the charges.

11.5 Limitations

Custom Calling Services are available only where existing equipment and facilities are adequate to support such services.

11.6 Obligations of the End User

The obligations of the end user are as set forth in Section 2.3 preceding.

11.7 Payment Arrangements and Credit Allowances

Payment arrangements and credit allowances are set forth in Section 2.5 preceding apply.

11.8 Rate Regulations

The rates for each service and/or selected packages of services (when applicable) are set forth in Section 20.11 following. Service Order charges may apply as described in Section 3 of this tariff.

APPROVED

AUG 12 2006

DIRECTOR OF  
PUBLIC UTILITIES

Applies to All Oklahoma Exchanges

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.9 Bundled Services

Smart Choice residential bundle enables residential customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Smart Choice residential bundle is composed of the following services:

1. Local exchange service (R-1 line)
2. Max Package
3. Voice Mail Package (Basic)
4. Bixby Telephone Long Distance-Frequent Caller Plan
5. Inside Wire Maintenance
6. Choice of one of the following Internet services:
  - a. Dial-up
  - b. 1 Mbps DSL
  - c. 2.2 Mbps DSL

Smart Choice business bundle enables business customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Smart Choice business bundle is composed of the following services:

1. Local exchange service (B-1 line)
2. Voicemail Basic
3. Call Waiting or Multi-Line Hunt
4. Call Transfer / 3 way calling (a centrex feature)
5. Caller ID and Caller ID with Call Waiting
6. Bixby Telephone Long Distance - Frequent Caller Plan
7. Inside Wire Maintenance
8. Choice of one of the following Internet services:
  - a. Dial-up
  - b. 1 Mbps DSL\*
  - c. 2.2 Mbps DSL\*

\*includes optional web hosting.

Additional terms and conditions: All features of the bundle must be subscribed to, upgrades of required features are allowed though cancellation of any required feature will terminate the Smart Choice residential bundle and related discounts. Any of the services included in these packages may also be subscribed to individually under terms specified in the tariff. Customer must select Bixby Telephone Long Distance for both interLATA and intraLATA long distance services. The feature installation charge will be waived to existing customers applying for the Smart Choice bundle. The BTLTD frequent caller plan is described in the Bixby Telephone Long Distance Tariff. The tariffed bundle rate does not include taxes, surcharges, FCC line charge, WACP charge, and usage sensitive charges including but not limited to: operator assistance, directory assistance, directory listings, per use charges, and other fees normally applicable in addition to tariffed feature/package/bundle rates. This bundle can be used to qualify the customer for any other feature package of discounts, not apart of the bundle.

**APPROVED**

AUG 17 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Cause No. PUD 200600198

Date Issued: 7-13-06

Issuing Officer: Robert Rozell, Chief Financial and Operating Officer

Effective: 8-12-06

## LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.9 Bundled Services (Continued)

Simple Choice residential bundle enables residential customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Simple Choice residential bundle is composed of the following services:

1. Local exchange service (R-1 line)
2. Caller ID Feature Package
3. Bixby Telephone Long Distance

Simple Choice business bundle enables business customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Simple Choice business bundle is composed of the following services:

1. Local exchange service (B-1 line)
2. Caller ID Name and Number
3. Call Waiting or Hunt and
4. Bixby Telephone Long Distance

Additional terms and conditions: All features of these bundles must be subscribed to, upgrades of required features are allowed though cancellation of any required feature will terminate the Simple Choice business or residential bundle and related discounts. Any of the services included in these packages may also be subscribed to individually under terms specified in the tariff. Customer must select Bixby Telephone Long Distance for both interLATA and intraLATA long distance services. The feature installation charge will be waived to existing customers applying for the Simple Choice bundle. The BTLTD frequent caller plan is described in the Bixby Telephone Long Distance Tariff. The tariffed bundle rate does not include taxes, surcharges, FCC line charge, WACP charge, and usage sensitive charges including but not limited to: operator assistance, directory assistance, directory listings, per use charges, and other fees normally applicable in addition to tariffed feature/package/bundle rates. This bundle can't be used to qualify the customer for any other feature package or discounts, not a part of the bundle.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

**LOCAL ACCESS SERVICE**

## 11. Optional Services (Continued)

FC

11.10 TeleForward Service

## Regulations

- A. TeleForward is a service whereby a call placed from an exchange access service (the originating station) to a customer's (the TeleForward customer) telephone number (the call forwarding location) is automatically forwarded by Company serving office equipment to the customer's remote location. Terminating stations must have incoming call capability.
- B. TeleForward service is subject to availability of suitable facilities, provided no unusual expense is involved.
- C. TeleForward service cannot terminate on or be forwarded to:
- Payphone Exchange Access Service (PEAS)
  - Access services unless otherwise specified in the Company's Access Service Tariff
  - 700 numbers
  - International telephone numbers
  - Numbers associated with N11 services such as 911, 411, 511, or 211
  - Other TeleForward number
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. TeleForward is not suitable for data transmission.
- F. TeleForward is available with Long Distance Service, 800 Service or Local Exchange Service.
- G. The customer shall subscribe to sufficient TeleForward features and facilities to adequately handle calls to the TeleForward customer without interfering with or impairing any services offered by the Company.
- H. The TeleForward customer is responsible for subscribing to the appropriate usage service arrangement for each access path, i.e., Local TeleForward Flat-Rate Usage, Long Distance Service, 800 Service, or similar service provided by an interexchange carrier.

**APPROVED**

AUG 17 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Applies to All Oklahoma Exchanges

LOCAL ACCESS SERVICE

11. Optional Services (Continued)

FC

11.10 TeleForward Service (Continued)

Rates

A. The following rates and charges are for TeleForward:

Service	<u>Monthly</u>	<u>Rate(1)</u>
<u>Charge (2) (3) (4)</u>		
TeleForward, first access path..... (5)		\$16.00
Additional access paths, each.... (5)		\$16.00
Local TeleForward, flat-rate usage, Per access path (6).....		\$10.60
--		

- (1) The appropriate Wide Area Calling Plan (WACP) additive is applicable to calls forwarded to a number in the Tulsa WACP.
- (2) Applicable Service Charges will not apply on outside moves of customers other service if there is no telephone number change.
- (3) Service Charges apply to change the number at the call forwarding location, to change the number to which calls are forwarded at the request of the customer, or to change both numbers at the same time.
- (4) Additional Service Charges apply when an additional access path or paths are ordered at the same time as the TeleForward first access path or when multiple additional paths are purchased on a subsequent order.
- (5) Applicable Service Charges from Section 3 apply.
- (6) Local TeleForward flat-rate usage is applicable for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local TeleForward number.
- (7) As of August 15, 2006, Teleforward Service is grandfathered and only available to existing customers at existing locations.

**APPROVED**

AUG 17 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Applies to All Oklahoma Exchanges

**LOCAL ACCESS SERVICE**

## 11. OPTIONAL SERVICES (Cont.)

FC

## 11.11 NUMBER TRANSFER SERVICE

## Regulations

- A. Number Transfer Service allows a Customer to transfer an end user's Assigned Telephone Number ("ATN") to Customer's facilities. The Customer must obtain the affirmative written consent of the end user to authorize the transfer of any ATN prior to submitting a request for Number Transfer Service. A Letter of Authorization (LOA) may be used for this purpose.
- B. The Company will follow the ordering procedures established at the Ordering and Billing Forum ("OBF") for transfer of ATNs and the intervals applicable to wireline-wireline porting more specifically described in the North American Numbering Council's (NANC) Local Number Portability Administration Selection Working Group, dated April 25, 1997, Appendix E, Section 7.1, Figure 1.
- C. Customer shall submit all orders for Number Transfer Service to Company by facsimile using a Local Service Request (LSR) during regular business hours. Customer shall complete the required fields of the LSR including necessary end user information and the requested Due Date. A copy of the LOA shall accompany the LSR. The regular business hours of the Company are 9:00 am to 4:00 pm, Central Time, Monday through Friday. LSRs received outside the Company's regular business hours shall be considered to be received on the next following business day.
- D. A separate LSR shall be submitted for each simple port. A simple port is limited to the primary number assigned to an individual end user account. All numbers on a LSR that are requested to be ported must reside within the same LRN and Customer must have an LRN located within the same local calling scope as the number being ported. Complex ports will not be subject to NANC's porting intervals but will be scheduled on an individual case basis.
- E. Customer shall establish a Point of Interconnection (POI) at a point within the Company's network for the exchange of traffic to ported numbers. Customer shall be responsible for the costs on its side of the POI and for its costs to implement local number portability in its facilities. Where Customer establishes an indirect interconnection with Company's network, Customer is responsible for all facilities and charges assessed by third party(ies) for use of such third party's facilities between Customer's network and the POI. Customer will indemnify and forever hold the Company harmless for any charges assessed by a third party carrier as the transiting carrier.

**APPROVED**

AUG 12 2006

**DIRECTOR OF  
PUBLIC UTILITIES**

Cause No. PUD 200600498

Date Issued: 7-13-06

Issuing Officer: Robert Rozell, Chief Financial and Operating Officer

Effective: 8-12-06

Applies to All Oklahoma Exchanges

intercept period. For disconnected numbers, Customer will comply with the NPAC disconnect and snapback process as described in applicable publications of the North American Numbering Council.

- G. Customer shall indemnify and hold the Company harmless from any liabilities, claims, or demands including costs, expenses and reasonable attorney's fees ("Claims") made by third parties resulting from the negligence and/or willful misconduct of Customer, its employees and agents in the porting of telephone numbers.
- H. The Company shall not be liable to Customer in connection with the provision or use of services offered under this tariff for indirect, incidental, consequential, special damages, including (without limitation) damages for lost profits, regardless of the form of action, whether in contract, indemnity, warranty, strict liability, or tort.
- I. Customer will be assessed the non-recurring charges described below for processing each port request. Each submission of a port request will be considered a port request for purposes of assessing non-recurring charges.

Rates

- A. The following rates apply for each request for Number Transfer Service received by the Company.

	Non-recurring Charge
Number Transfer Service, each request	<u>\$43.36</u>

**APPROVED**  
 AUG 12 2006  
 DIRECTOR OF  
 PUBLIC UTILITIES

LOCAL ACCESS SERVICE

11. OPTIONAL SERVICES (Cont.)

11.12 NII SERVICES

1. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another preprogrammed telephone number (point-to number) determined by the N11 Subscriber.

2. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211" (Not Available)

211 is assigned for public access services that provide free information and referral to community resources in situations that are not immediately life-endangering.

"311" (Not Available)

311 is assigned for non-emergency police and other governmental information.

"511" (Not Available)

511 is assigned for traffic and transportation information.

"711" (Not Available)

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

3. Conditions and Limitations

- A. Abbreviated Dialing Service is available from Company in Company territory only. Governmental and other legally authorized entities ("Subscribers") wishing to provide access to Abbreviated Dialing Service to end users in another company's territory must make appropriate arrangements with the other company.
- B. Company shall have no responsibility with respect to the information, service, communications, announcements, advertising, promotion, performance, behavior, action, or inaction of the Subscriber providing access to Abbreviated Dialing Service or to end users calling via Abbreviated Dialing Service.
- C. For the Subscriber's purpose in providing access to Abbreviated Dialing Service, Company's Local Calling Area is the Basic Local Calling Area as defined in this Tariff, as facilities permit. Additionally, pre-recorded announcements provided by Subscribers will be allowed as Company facilities permit and will be at Subscribers expense.

APPROVED

LOCAL ACCESS SERVICE

11. OPTIONAL SERVICES (Cont.)

11.12 NII SERVICES

3. Conditions and Limitations (Continued)

- D. Abbreviated Dialing Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- E. Limitations and use of service as stated in this Tariff apply to Abbreviated Dialing Service.
- F. Company may provide Directory Listings for Abbreviated Dialing Service at rates and pursuant to the regulations found in Section 7 of this Tariff.
- G. Access to Abbreviated Dialing Service is not available to the following types of service:  
Payphone Service Provider Telephones (PSPs)  
Hotel/Motel/Hospital Service  
1+  
0+, 0- (Credit Card, Third-Party Billing, Collect Calls) Inmate Service  
101XXXX Wireless - Type
- H. Subscribers will not receive calling number information through Abbreviated Dialing Service. To receive calling number information, the Subscriber must subscribe to one of Company's Caller ID services set forth in this Tariff.
- I. When a N11 number is disconnected, Company will route the calls to an intercept announcement for a maximum of 60 days, provided that the Subscriber is also an end user customer of Company. The announcement provided may refer the caller to another telephone number.
- J. When Abbreviated Dialing Service is provisioned by Company, Company will bill the Subscriber the nonrecurring service charge. Company will not refund or waive the nonrecurring charge if the Subscriber cancels or withdraws its request for service after Company has programmed the central office per the Subscriber's request.
- K. Upon sixty days written notice Company may terminate this Agreement and the services provided herein in accordance with the terms and conditions contained in CC Docket 92-105 and any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. In the event of such termination, Company will at Subscriber's request, transfer the service arrangements to a 7- or 10-digit dialing arrangement within the six-month notice period. Subscribers will be required to migrate to any standard access arrangement subsequently agreed to by the industry and approved by the FCC, and Company will charge Subscribers the appropriate tariff rates for the establishment of new access arrangements.

APPROVED

LOCAL ACCESS SERVICE

11. OPTIONAL SERVICES (Cont.)

11.12 NII SERVICES

3. Conditions and Limitations (Continued)

- L. Only one 7- or 10-digit local number or one 10-digit toll-free number may be used as the lead number per Basic Local Calling Area. All central offices within a Basic Local Calling Area must be pointed to the same 7- or 10-digit local number or one 10-digit toll-free number.
- M. Abbreviated Dialing Service is provided where Company facilities permit.
- N. To ascertain whether Type 1 wireless customers will be able to reach Subscriber by dialing NII, Subscriber must contact separately the applicable wireless companies.
- O. To ascertain whether a Subscriber's callers who are end users of a CLEC will be able to reach Subscriber by dialing N11, Subscriber must contact separately the applicable CLEC(s).
- P. Company will provide Abbreviated Dialing Service under the following conditions:
1. For network sizing and protection, Subscriber will provide to Company an estimate of annual call volumes and the expected busy hour and holding time for each call to N11.
  2. Subscriber will purchase or otherwise provide adequate telephone facilities initially and subsequently as may be required to handle adequately calls to Subscriber, in Company's judgment, without impairing Company's general telephone service or telephone plant.
  3. Subscriber will obtain all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks and patents used in connection with Abbreviated Dialing Service.
- Q. Company shall not under any circumstances be responsible or liable for incidental, consequential or special damages, notwithstanding the foresee ability or disclosure of said damages, including but not limited to damages associated with delay, loss of data, profits or goodwill.
- R. Company provides no warranties, express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Without limiting the foregoing, Company makes no warranty with respect to the performance of any telecommunications and non-telecommunications system, operating system or any application software.
- S. Vacation Service is not applicable for N11 Abbreviated Dialing Service.
- T. Subscriber shall respond promptly to any and all complaints to any regulatory authority against any service provided via the N11 number. If requested by Company, Subscriber shall assist Company in responding to complaints made to Company concerning the Subscriber's N11 service.

APPROVED

LOCAL ACCESS SERVICE

11. OPTIONAL SERVICES (Cont.)

11.12 NII SERVICES

3. Conditions and Limitations (Continued)

U. Company will notify Subscriber when Subscriber's service unreasonably interferes with or impairs other services provided by Company to other end users. If, after receipt of notice, Subscriber makes no modification in method of operation, or in the service arrangements that are deemed service-protective by Company, or if Subscriber is unwilling to accept the modifications, or if Subscriber continues to cause service impairment, Company reserves the right, at any time without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by Company, Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

V. In no event shall Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by Company, or its employees, or agents, in connection with Abbreviated Dialing Service. Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by Subscriber.

4. Application of Rates

A. Basic local exchange service is required, in addition to N11 Service and in order for N11 Service to function properly. N11 Service is supplemental to and is not a replacement for local exchange service.

B. N11 Subscriber shall pay a nonrecurring Central Office Charge for each Company host central office out of which N11 is established:

1. Some Company local exchanges are served by more than one host central office. In order to establish N11 in such an exchange, a N11 Subscriber shall pay a Central Office Charge for each Company host central office in the N11 Subscriber's service area.

2. Some host central offices serve more than one Company local exchange. If a N11 Subscriber applies to establish N11 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the N11 Subscriber shall pay the full Central Office Charge whether or not it requests N11 in all Company local exchanges served by the host central office.

C. Where applicable, a N11 Subscriber shall pay a nonrecurring Exclusion Charge:

1. When a N11 Subscriber does not make contemporaneous applications to establish N11 in every Company local exchange served by a host central office, the N11 Subscriber shall pay an Exclusion Charge for each Company local exchange served by the host central office where N11 Service is not established.

2. When a Company local exchange is once excluded but the N11 Subscriber subsequently applies to establish N11 Service in the Company local exchange, then an Exclusion Charge shall again apply.

APPROVED

LOCAL ACCESS SERVICE

11. OPTIONAL SERVICES (Cont.)

11.12 NII SERVICES

4. Application of Rates (Continued)

- D. N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 Subscriber's designated premises.
- E. N11 Subscribers shall pay a nonrecurring Number Change Charge when they apply to change the telephone number to which the N11 abbreviated dialing code is translated. Company will apply the Number Change Charge on a per telephone number, per host central office basis.
- F. Applicable service order charges as specified in the Company's Tariff may apply, in addition to the following rates.

5. Charges applicable to N11 Subscribers\*

A. Establishment of N11 Service

Nonrecurring Charge

(1)	Central Office Charge	\$548.00
(2)	Exclusion Charge	\$157.00
(3)	Number Change Charge	\$137.00

\*Note: No charges are applicable for 711 Service.

APPROVED

Applies to All Oklahoma Exchanges

Original  
Cancels OCC Tariff No. 2

Sheet No. 12-1  
Sheet No. Various

LOCAL ACCESS SERVICE

12. RESERVED FOR FUTURE USE

*[Faint stamp]*  
MAY 18 1995  
DIRECTOR OF

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

13. Public Telephone Service

Public Telephone Service is Local Access Service provided for use primarily by the general public.

13.1 General Description

Public Telephone Service is a local access station installed at the Telephone Company's initiative, or at its option, for furnishing service to the general public.

13.2 Undertaking of the Telephone Company

- (A) The Telephone Company will provide, without charge, adequate public telephone facilities to meet all reasonable public requirements, the decision as to the extent, character and location of such facilities resting with the Telephone Company.
- (B) The Telephone Company will equip at least one public telephone at each location with coin collecting devices.
- (C) The Telephone Company will provide standard booths for Public Telephone Service when in the judgement of the Telephone Company they are required.

13.3 Limitations

Public Telephone Service is installed for the use of the general public and any use by occupants of the premise on which the public telephone is located is incidental to its principal purpose.

13.4 Obligations of the End User

The obligation of the End User are as set forth in Section 2.3 preceding.

*[Handwritten Signature]*  
MAY 18 1995  
DIRECTOR OF  
*[Handwritten Initials]*

## LOCAL ACCESS SERVICE

13. Public Telephone Service (Cont'd)13.5 Payment Arrangements and Credit Allowances

All payments of Public Telephone Service are made prior to use of the facilities.

13.6 Rate Regulations

Local messages are charged for on a per message basis as set forth in Section 20.13 following.

Toll messages are charged for at the Interexchange Carrier's established toll rates.

RECEIVED  
MAY 18 1995  
DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges

Construction charges for line extensions consist of additions to plant beyond existing subscriber plant, and does not include additions to plant where the construction cost is less than seven times the annualized local service rate [as defined by the Rural Electrification Administration (REA) for the class of service being requested] per extension from existing telephone utility subscriber plant. Construction charges for line extensions are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonable burdening the general body of existing subscribers. All line extensions will be owned by the Company. An allowance of one-quarter mile, route measurement, will be made for extensions without the application of a construction charge.

14.1 General Description

- (A) Construction charges for line extensions as set forth in this section apply in connection with all types of service when established by means of an extension to the Company's plant consisting of buried or overhead construction, including extensions by means of poles if determined feasible by the Company, to be owned by the Company or jointly with others and by means of contacts or contact space on poles of others. The company shall determine the type of construction to be used.
- (B) The word "cost" when used in this section, means the "installed plant cost" consisting of labor, materials, equipment hire, rental or use of company owned equipment, and/or contract services such as road pushes, road crossings, dry or wet road boring, backhoe use or trenching, engineering and any other expense associated with the construction. The "cost" will include any fee or charge exacted by any municipality, county, state or federal government or private party for street crossings, right-of- ways, use of roads, land or facilities.

14.2 Undertaking of the Telephone Company

- (A) The locations for construction of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.
- (B) Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

APPROVED  
MAY 18 1995  
DIRECTOR OF  
P

## LOCAL ACCESS SERVICE

14. Construction Charges14.2 Undertaking of the Telephone Company (Cont'd)

- (C) The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed seven times the annualized Local Exchange Access Service rate (as defined by the REA for the class of service being requested) per application. Where the total line extension cost exceeds seven times the annualized Local Exchange Access Service rate (as defined by the REA for the class of service being requested) the free extension allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.
- (D) Line extension charges assessed to applicants will be based on REA Rules and Regulations when applicable. In case of disagreement or dispute regarding the application of an provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Commission for ruling.
- (E) When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free extension allowances are made only for those prospective subscribers making a written application for service.
- (F) All applicants are grouped in a single project when there is not more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
- (G) The Company will provide the applicant at any premises only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges14.2 Undertaking of the Telephone Company (Cont'd)

(H) Applicants ordering service at more than one premises are treated as separate applicants at each premises for purposes of this tariff.

(I) For the purpose of determining project charges, the collective free extension allowance for the group is subtracted from the overall Line Extension costs required for service. The total project cost is then divided equally among all applicants.

## Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free extension allowance on private property is not included in the collective allowance for the project.
- (J) When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges14.2 Undertaking of the Telephone Company (Cont'd)

- (K) Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
- (L) When a project is recomputed as described above, existing end users will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Recomputation of the charges due to the addition of new end users is made on the assumption that there have been no disconnects.
- (M) When construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.
- (N) No refund is made of the line extension charge to the end users who disconnects. Charges to remaining end users are not affected by disconnects.
- (O) When an end user disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.
- (P) Where an end user is disconnected for any reason and subsequently re-applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges14.3 Limitations

## (A) Real Estate Subdivisions

Line extensions into real estate subdivisions will be made by the Company provided 100% of the estimated total cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider in annual installments over a period of five years from date of agreement. Each annual refund will be computed based on a based on the ratio of telephone services connected to the estimated total telephone services to be connected. The subdivider shall send the Company a written report listing the number of telephone services connected each year. Final count will be made by the Company.

## (B) Provision of Temporary or Speculative Services

(1) Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

(2) If an end user maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

(3) In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

## (C) Special Arrangements

Arrangements may be made, other than a provided for above in this section, in the following cases subject to prior authorization of the Commission:

(1) Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges14.3 Limitations

## (C) Special Arrangements (Cont'd)

- (2) Line extensions involving underground crossing of railroads, highway or power lines, submarine cable, or along river crossings.
- (3) Where construction is required to provide service on a seasonal basis, or to meet other unusual conditions.
- (4) Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

## (D) Mobile Home Parks

- (1) The provisions set forth in 14.3 (A) through 14.3 (C) above apply to a developer who prepares a tract of land for the purpose of parking mobile homes.
- (2) The mobile home developer will be required to sign a Trailer Park Agreement for Underground Distribution System.
- (3) For protection of Telephone Company property the mobile home developer is required to provide a trailer stake (a T shaped stake) at the back side, between every two mobile home parking lots for the purpose of attaching the protector on the outside of the mobile home. In no case will telephone service be provided when the protector is attached to the mobile home.

## (E) Do-It-Yourself Construction

- (1) The Telephone Company and the end user/developer will enter into a written agreement for the provision of the requested facilities. The agreement will delineate the Company's responsibilities, the end user/developer's responsibilities and the associated construction or facility charge.
- (2) The ownership of any facilities provided wholly or in part at the expense of the end user/developer under this tariff shall at all times be vested exclusively in the Telephone Company.

MAY 1 8 1995

## LOCAL ACCESS SERVICE

14. Construction Charges14.3 Limitations

## (E) Do-It-Yourself-Construction (Cont'd)

- (3) In order to protect the network and other end users, the Telephone Company will not connect to end user/developer installed facilities unless the end user/developer has complied with the following:
- (a) Informed the Telephone Company at least seven working days prior to construction that the construction will take place so the Telephone Company can schedule someone to inspect the materials and the construction;
  - (b) Have the construction done only during normal Telephone Company working hours;
  - (c) The materials and the methods used for the construction are of the quality not less than that utilized by the Telephone Company unless the Telephone Company has provided written authorization to the end user/developer; and
  - (d) The inspection is considered Engineering Services and will be billed at the Company's normal Engineering rates. The inspection services will be paid prior to the connection of telephone service. Telephone Company inspection personnel must be on site when cable is being plowed in or if cable is being trenched the trench must be left open until after Telephone Company inspectors have inspected the installation.
  - (e) When the above procedures have been complied with the Telephone Company will connect and maintain the facilities.

MAY 18 1995

DIRECTOR OF

## LOCAL ACCESS SERVICE

14. Construction Charges14.4 Obligations of the End User

- (A) When a charge is applicable for construction on either a public road or a private property, the end user may undertake, where in the opinion of the Telephone Company it is practicable for him to do so, such construction in whole or in part, in lieu of the construction charges which apply. In all cases of construction by the end user, the material furnished and the method of construction are subject to the approval of the Telephone Company, an appropriate hourly engineering charges applying for the Telephone Company's supervision of the project. In all cases the provision in 14.3 (E), (I), (J) and (K) preceding.
- (B) The engineering of line extensions are provided free of charge on the first request. Subsequent requests for the engineering of line extensions will be billed to the applicant using appropriate hourly engineering charges. The written line extension estimate will be paid by the applicant prior to the Telephone Company's release of the written estimate to the applicant.
- (C) The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the written estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the written estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension.

MAY 18 1995

Cause No. PUD 94000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

## LOCAL ACCESS SERVICE

14. Construction Charges14.5 Payment Arrangements and Credit Allowances

Payment for Constructions Charges is due in full at the estimated price prior to the start of construction.

14.6 Rate Regulations

- (A) Extensions and additions to plant necessary to provide telephone service costing less than seven times the annualized Local Exchange Access Service rate (as defined by the REA for the class of service being requested), is provided at no charge.
- (B) Extensions to buried plant beyond existing exchange circuits of this utility.
- (1) Free allowance:
- The Company will construct at its expense (no charge to the applicant) a maximum amount of seven times the annualized Local Exchange Access Service rate (as defined by the REA for the class of service being requested), per line extension per applicant.
- (2) Extensions to buried plant construction exceeding the free extension allowance will be made at actual cost.
- (C) The Telephone Company will not provide the free extension allowance to owners of mobile homes unless such mobile home is mounted on a permanent pad or foundation. When the mobile home is not mounted on a permanent pad or foundation such service is considered temporary.

MAY 18 1995

DIRECTOR OF

LOCAL ACCESS SERVICE

15. RESERVED FOR FUTURE USE

*[Faint stamp]*  
MAY 18 1995  
DIRECTOR OF

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.

LOCAL ACCESS SERVICE

16. Customer Owned Pay Telephone Service

16.1 General Description

Customer Owned Pay Telephone Service (COPTS) is a two-way one party business exchange access line composed of the serving central office line equipment and all outside plant facilities required to connect the serving office with the customer's premises including the network interface .

16.2 Undertaking of the Telephone Company

- (A) The COPTS provider will be considered an end user of Basic Local Exchange Business Access Service for applying the rules and regulations of this tariff even though the COPTS provider would be considered a customer for all other purposes . The term "customer" is defined as the party who is responsible for payment of the COPTS lines where facilities are available .
- (B) COPTS will be provided by the Telephone Company utilizing a Basic Local Exchange Business Access Service consisting of Local Exchange Common Line and Local Exchange Switched Access Service.
- (C) Where any customer owned pay telephone is in violation of this tariff, the Telephone Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of the service, as is necessary for the protection of the telecommunications network and Telephone Company employees.
- (D) Where requested by the customer, International Blocking Service will be provided as specified in the Telephone Company's tariff.
- (E) Directory Listings are provided under the regulations governing the furnishing of listings for business subscribers as found in the Directory Listings section of this tariff .
- (F) Selective Class of Call Screening is provided on all COPTS lines where facilities are available . Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Telephone Company's network, from the service point to only those calls served from offices equipped to provide Selective Class of Call Screening . The Telephone Company is not responsible for screening those calls placed over the network of any carrier, other than the Telephone Company .

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

16. Customer Owned Pay Telephone Service

16.2 Undertaking of the Telephone Company (Cont'd)

(G) Billed Number Screening is provided on all COPTS lines where facilities are available . Billed Number Screening restricts certain incoming calls, such as collect calls placed over the Telephone Company's network, from being billed to the customer owned pay telephone . 1 + 900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed . The Telephone Company is not responsible for screening those calls placed over the network of any carrier, other than the Telephone Company .

16.3 Limitations

- (A) The customer identifies and holds harmless the Telephone Company for any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the COPTS.
- (B) Failure of the customer to discontinue use of the COPTS or correct a violation after receipt of notification of the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff .
- (C) Extensions to a pay telephone permitting a third party access to conversations are prohibited.
- (D) Customer owned pay telephones, public facsimile devices and any publicly accessible telecommunications device must be connected to COPTS, at rates specified in this tariff . A maximum of one customer owned pay telephone may be connected to a customer owned pay telephone access line . Customer owned pay telephones may not be connected to customer provided equipment switching systems or share lines/trunks.
- (E) The Telephone Company will not be responsible for refunds or adjustments of charges for calls placed through other than the Telephone Company operators . The Telephone Company will be held harmless from any fraud that occurs on the COPTS .

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

16. Customer Owned Pay Telephone Service

16.4 Obligations of the Customer

- (A) The customer shall be responsible for installation, operation and maintenance of any telecommunications device used in connection with this service.
- (B) The customer shall be responsible for the payment of any Access Order Charge and Premise Visit Charge for visits by a Telephone Company employee to the customer's premises when a service difficulty, violation of service agreement or trouble report results from the use of customer owned pay telephones.
- (C) The customer shall be responsible for payment of charges for all calls originating from or accepted at this type of service, including any directory assistance calls over any monthly call allowance . The COPTS owner will be required to pay the monthly business line access rate for the use of the access line as set forth in Section 20 .16 (A) following.
- (D) The customer must comply with all present and future Commission guidelines.
- (E) The customer must provide evidence of authority to provide pay telephone service prior to the establishment of service.
- (F) Selective Class of Call Screening is required on all COPTS where facilities are available . No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening will be permitted .
- (G) Billed Number Screening Service is required on all COPTS where facilities are available . No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Billed Number Screening Service will be permitted.
- (H) The customer owned pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler . The telephone also must conform to all FCC and National Electrical Code electrical guidelines and safety codes .
- (I) The customer must display on or near the customer owned pay telephone a statement that the instrument is not owned by the Telephone Company.

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

16. Customer Owned Pay Telephone Service

16.4 Obligations of the Customer (Cont'd)

- (J) The charge for a local call must be posted.
- (K) The customer must conspicuously display on or near the customer owned pay telephone that the toll rates charged may exceed Commission authorized rates and that if a calling card call is made, the charge will be the calling card rate.
- (L) The customer is responsible for the COPTS user having access to a local telephone directory.
- (M) When the customer receives a notification of violation of the provisions of this tariff, the customer shall discontinue use of the customer owned pay telephone or correct the violation and notify the Telephone Company in writing, within seven (7) days after receipt of such notice that the violation has been corrected.
- (N) Customer owned pay telephones must be in a well-lighted location and provided at all times with a current telephone directory in legible condition . Coinless toll-only pay telephones which provide operator access for Directory Assistance at no charge to the user are exempt from the requirement to provide a directory .

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

16. Customer Owned Pay Telephone Service

16.5 Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances are as set forth in Section 2 .5 preceding .

16.6 Rate Regulations

- (A) In addition to other rates and charges that may be applied, COPTS is provided at the Basic Local Exchange Business Access Service Charge Per Access Line as set forth in Section 20 .16 (A)(1) following.
- (B) Where other services are desired, charges as specified in the appropriate sections of this or other tariffs are applicable for COPTS at the same rates and charges applicable to standard business exchange access lines.
- (C) Charges and rates for directory assistance calls shall be provided at the same rates, terms, and conditions as the Telephone Company charges itself . Charges for long distance directory assistance calls, as provided by other common carriers and not by the Telephone Company, will be at rates and charges specified by such other certificated common carriers.

APPROVED

SEP 19 2003

DIRECTOR OF  
PUBLIC UTILITIES

LOCAL ACCESS SERVICE

17. RESERVED FOR FUTURE USE

RECORDED  
MAY 18 1995  
DIRECTOR OF

Applies to All Oklahoma Exchanges

**LOCAL ACCESS SERVICE**

**18. DIRECTORY ASSISTANCE SERVICE**

**18.1 GENERAL**

- (A) The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining directory information within the Telephone Company's exchanges or where the Telephone Company provides long distance service between its own exchanges in the same Long Distance Numbering Plan Area.
- (B) A customer request for directory assistance is any call to a directory assistance attendant.

DT

DT

- (C) A maximum of two telephone numbers may be requested per call to a directory assistance attendant.
- (D) Charges for Directory Assistance Service are not applicable to calls from customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory. The method of exempting those disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. The exemption for disabled customers includes sent paid calls from the customers' local exchange service and calls billed to the customers' telephone company credit card. Third-number billing of Directory Assistance calls to the disabled customers' local exchange service are not exempt

Issued: 10-25-2011

Legal Authority: OAC 165:55-5-10(c)

Bixby Telephone Company  
6 E. Breckenridge  
Tulsa, Oklahoma 74008

Public Utility Division  
201100212  
Competitive Service Filing  
Effective: 11/01-2011

Applies to All Oklahoma Exchanges

**LOCAL ACCESS SERVICE**

18. Directory Assistance Service (Cont'd)

18.1 General (Cont'd)

- (E) Charges for Directory Assistance Service are not applicable to calls placed from a hospital which has as its principal undertaking the in-patient medical or surgical care of sick or disabled persons.

18.2 Rates

- (A) For customer direct dialed sent-paid calls to a directory assistance attendant, a charge of \$.75 per call is applicable. CR
- (B) For all customer requests for directory assistance which are placed to a directory assistance attendant via an operator, a charge of \$.50 per call is applicable.

18.3 Directory Assistance Call Completion

(A) General

- (1) Where facilities permit, Directory Assistance Call Completion (DACC) is a service that gives customers the option of having their local, or where the Company provides long distance service between its own exchanges, long distance calls the Company's exchanges automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.
- (2) The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion of the call, or alternately billed by using a telecommunications company calling card, billing to a third number, or collect.
- (3) Business customers may obtain, at no charge, a screening feature that provides DACC only on an alternately-billed basis from the customer's telephone.

(B) Description of Service

- (1) Fully-Automated DACC  
The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-tone telephone when prompted by the DACC announcement.

Issued: 10-25-2011

Legal Authority: OAC 165:55-5-10(c)

Effective: 11-01-2011

Bixby Telephone Company  
6 E. Breckenridge  
Tulsa, Oklahoma 74008

Public Utility Division  
201100212  
Competitive Service Filing

LOCAL ACCESS SERVICE

18. Directory Assistance Service (Cont'd)

18.3 Directory Assistance Call Completion (Cont'd)

(2) Semi-Automated DACC  
The customer receives the requested directory number and requests the operator to complete the call to the requested number.

(3) Person-to-Person DACC  
The customer receives the requested directory number and requests the operator to complete the call to a specified person.

(C) Call Allowance

There is no DACC call allowance, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Paragraph 1.3.

(D) Exemptions

(1) For local calls, DACC charges do not apply to calls placed by those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory as defined in Paragraph 1.6.

(2) For long distance calls carried by the Company between the Company's exchanges, the Fully-Automated DACC rate and the appropriate Long Distance Message Telecommunications Service usage rate apply to calls placed by those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory as defined in Paragraph 1.6.

(E) Rates

(1) DACC rates are in addition to the Directory Assistance rate, as well as the Long Distance Message Telecommunications service usage rate, or local message rate, if applicable.

(2) Calls placed from Company-owned pay telephones will be charged the current local message rate, or the applicable Long Distance Message Telecommunications Service usage rate, plus the appropriate DACC rate as follows:

APPROVED

FEB 25 1999

Cause No. PUD 950000065

Order No. 430424

Issuing Officer: LeRoy Pilant

DIRECTOR OF  
PUBLIC UTILITIES

Effective: 02/25/99

General Manager, Bixby Telephone Co.

LOCAL ACCESS SERVICE

18. Directory Assistance Service (Cont'd)

18.3 Directory Assistance Call Completion (Cont'd)

(E) Rates (Continued)

Directory Assistance Call Completion Rate

Fully-Automated DACC

Sent-Paid Pay Telephones \$0.25 (1)

Sent-Paid Non-Pay Telephones \$0.25 (2)

Telecommunications Company

Calling Card (3)

Collect, or Bill to Third Number (4)

Semi-Automated DACC

Sent-Paid (4)

Telecommunications Company

Calling Card (3)

Collect, or Bill to Third Number (4)

Person-to-Person DACC (5)

(1) This rate applies only to local sent-paid calls placed from pay telephones. The appropriate Semi-Automated DACC rate applies to long distance calls placed from pay telephones where the Company carries the long distance call.

(2) For Hotel/Motel class of service, this applies only to local sent-paid calls. The appropriate Semi-Automated DACC rate applies to long distance calls where the Company carries the long distance call.

(3) Apply the Dial Calling Card Station-to-Station Service charge found elsewhere in the Company's Tariff.

(4) Apply the Operator Station-to-Station Service charge found elsewhere in the Company's Tariff.

(5) Apply the Person-to-Person charge found elsewhere in the Company's Tariff.

APPROVED

FEB 25 1999

DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 950000065

Order No. 430424

Issuing Officer: LeRoy Pylant

Effective: 02/25/99

General Manager, Bixby Telephone Co.

LOCAL ACCESS SERVICE

19. RESERVED FOR FUTURE USE

RECEIVED  
MAY 18 1995  
COMMUNICATIONS SECTION

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges  
 All the rates and charges for the services offered in this tariff are shown in this section. Reference is made for each rate element to the appropriate tariff paragraph where the application of the service is described.

20.1 RESERVED FOR FUTURE USE

20.2 <u>Payment Related Charges</u>	Rate	Source
(A) <u>Payment Related Charges</u>		
(1) Deposit if Required Per End User	Two Months Estimated Toll Chg. and One Month Local	2.4.1(A)
(2) NSF Check Charge Per Check	\$25.00	2.5.1(A) (2)
(3) Late Payment Charge applied to past due balance	1.5%	2.5.1(A) (2)

20.3 Access Ordering, Service Connection,  
Move and Change Charges

(A) <u>Access Order Charge</u>		
(1) Records Change Charge Per Order	\$ 7.50	3.4(A)
(2) Service Order Charge Per Order	\$10.00	3.4(B)
(3) Line Connection Charge Per Connection	\$ 6.75	3.4(C)
(4) Premise Visit Charge	\$14.50	3.4(D)

20.4 RESERVED FOR FUTURE USE

20.5 <u>LOCAL EXCHANGE ACCESS SERVICE</u>	Rate	Source
(A) Local Exchange Access Service -		
(1) Residential Service Per Access Line (1)	\$18.40 (2) (3)	5.6 (A) <b>CR</b>
(2) Business Service (Including PABX and Key System Trunks) Per Access Line (1)	\$29.15 (2) (3)	

Public Utility Division  
 201600046  
 Tariff Sheets Approved  
 per 165:55-5-10(c)

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.5 <u>Local Exchange Access Service</u> (Cont'd)	Rate	Source
(B) Vacation Rate Service Per Access Line	1/2 of monthly Access Service Charges	5.6(C) C

\* Applicable Access Order and Line Connection Charges apply.

- (1) The Bixby and Bixby North exchanges are included in the Tulsa Wide Area Calling Plan (WACP). For a listing of exchanges included in the seven-digit WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff.
- (2) Touch Tone is a part of basic service, the combined offering will be the standard service offering for basic service. Customers who do not currently subscribe to Touch Tone service will not be required to subscribe until the customer changes service or moves to another location.
- (3) For any existing customer requesting Touch Tone service, all associated non-recurring charges will be waived.

APPROVED  
AUG 22 1997  
DIRECTOR OF  
PUBLIC UTILITIES

Cause No. PUD 970000154  
Order No. 415343  
Issuing Officer: Jerry Kite

Date Effective: 8-22-97  
General Manager, Bixby Telephone Co.

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges (Cont'd)

20.6 <u>Foreign Exchange Service</u>	Rate	Source	
(A) Local Circuit	\$20.00	6.1	C
(B) Foreign Exchange between Bixby and Bixby North			
Monthly Charge **	\$12.75	6.1	
Installation Charge	\$31.25	6.1	
(C) Foreign Exchange to Tulsa Local Loop Only ***	\$20.00	6.2	C

\* Applicable Access Order Charges apply.

\*\* The monthly foreign exchange charge is in addition to the charge for the local circuit.

\*\*\* The remainder of the foreign exchange service to Tulsa is billed by Southwestern Bell.

20.7 Local Exchange Special Access Service

(A) Local Circuit	\$20.00	7.6	
(B) Optional Features Per Feature	ICB	7.2(B)	C

\* Applicable Access Order Charges apply.

20.8 Supplementary Directory Listing Service

(A) Additional Number Listing	\$ .50	8.7	CR
(B) Non-Published Number	\$ 1.25	8.7	
(C) Foreign Directory	\$ 1.25	8.7	CR

\*Applicable Access Order Charges apply.

20.9 RESERVED FOR FUTURE USE

20.10 Premise Extension Service

(A) Premise Extension Charge Per Premise Extension			
< 100 feet	\$ 2.00	10.6	
> 100 feet			
First 1/4 mile	\$ 1.25	10.6	
Additional 1/4 miles	\$ 1.00	10.6	

\* Applicable Access Order Charges apply.

APPROVED

AUG 22 1997

DIRECTOR OF  
PUBLIC UTILITIES

## LOCAL EXCHANGE ACCESS SERVICE

## 20. Rates and Charges (Cont'd)

20.11	Custom Calling Services	Rate	Source
(A)	Call Forwarding Variable (CFV) Per Access Line	\$ 2.00	11.8
(B)	Call Forwarding Busy Line (CFBL) Per Access Line(requires CFV)	\$ 1.00	11.8
(C)	Call Forwarding Don't Answer (CFDA) Per Access Line(requires CFV)	\$ 1.00	11.8
(D)	Call Forwarding Don't Answer After Call Waiting (CFDA-ACW) Per Access Line (requires CFV&CW)	\$ 1.00	11.8
(E)	Remote Activation of Call Forwarding (RACF) Per Access Line(requires CFV)	\$ 1.00	11.8
(F)	Reserved for Future Use		RT
(G)	Directory Number Privacy (per call) (DNP-PC) Per Access Line	\$ 0.00	11.8
(H)	Directory Number Privacy (all calls) (DNP-AC) Per Access Line	\$ 0.00	11.8
(I)	Speed Calling (abbreviated dialing) (SC) Per Access Line	\$ 2.00	11.8
(J)	Enhanced Speed Calling (ESC) Per Access Line	\$ 4.00	11.8
(K)	Three Way Calling (TWC) Per Access Line	\$ 2.00	11.8
(L)	Call Waiting (CW) Per Access Line	\$ 2.00	11.8
(M)	Long Distance Call Waiting (LDCW) Per Access Line (requires CW)	\$ 2.00	11.8
(N)	Cancel Call Waiting (CCW) Per Access Line (e/w CW)	\$ 0.00	11.8
(O)	Home Intercom (HI) Per Access Line	\$ 2.00	11.8
(P)	Regular Multi-Line Hunting (RMLH) Per Access Line	\$ 2.00	11.8
(Q)	Circular Hunting (CH) Per Access Line	\$ 2.50	11.8
(R)	Multi-Distinctive Ringing (MDR) Per Dependant Number	\$ 4.00	11.8
(S)	Calling Number/Name Delivery (CNND) Per Access Line	\$ 7.25	11.8

PUBLIC UTILITIES DIVISION  
2005000000  
OPTIONAL SERVICES FILING

## LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.11	<u>Custom Calling Services</u> (Cont'd)	Rate	Source	
(S)	Calling Number/Name Delivery (CNND) Per Access Line			
	Residential Service	\$ 7.25	11.8	
	Business Service	\$ 8.50	11.8	NR
(T)	Calling Name Delivery (CNAD) Per Access Line			
	Residential Service	\$ 5.00	11.8	
	Business Service	\$ 6.25	11.8	NR
(U)	Calling Number Delivery (CND) Per Access Line	\$ 5.00	11.8	
(V)	Unidentified Call Rejection (UCR) Per Access Line (requires CNND)	\$ 3.00	11.8	
(W)	Unused			DR
(X)	Automatic Call Back (AC) Per Access Line (e/w CNND)	\$ 2.00	11.8	
	Per Each Use*	.25		
(Y)	Automatic Recall (AR) Per Access Line-Unlimited Use	\$ 2.00	11.8	
	Per Each Use*	\$ .25		
(Z)	Customer Originated Call Trace (COCT) Per Access Line	\$ 0.00	11.8	
	Per Successful Trace	\$ 8.00	11.8	
(AA)	Selective Call Acceptance (SCA) Per Access Line			
	Residential Service	\$ 2.00	11.8	
	Business Service	\$ 3.00	11.8	NR
(AB)	Selective Call Rejection (SCR) Per Access Line			
	Residential Service	\$ 2.00	11.8	
	Business Service	\$ 3.00	11.8	NR
(AC)	Selective Call Forwarding (SCF) Per Access Line			
	Residential Service	\$ 2.00	11.8	
	Business Service	\$ 3.00	11.8	NR
(AD)	Selective Distinctive Alert (SDA) Per Access Line			
	Residential Service	\$ 2.00	11.8	
	Business Service	\$ 3.00	11.8	NR
(AE)	Toll Restriction with PIN (TRP) Per Access Line	\$ 4.00	11.8	
(AF)	Toll Restriction (TR) Per Access Line	\$ 2.00	11.8	

APPROVED

OCT 11 1999

Cause No. PUD 990000464

Issued: 8/11/99

Date Effective: 10/11/99

Issuing Officer: Jerry Kite General Manager  
Bixby Telephone Co.DIRECTOR OF  
PUBLIC UTILITIES

Applies to All Oklahoma Exchanges

## LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.11 <u>Custom Calling Services</u> (Cont'd)		Rate	Source
(AH)	Advanced Call Waiting (ACW) Per Access Line	\$4.99	11.8
(AI)	On Call Manager (OCM) Per Access Line	\$9.99	11.8
(AJ)	One Number Service (ONS)		
	Per Residential Access Line	\$4.99	11.8
	Per Business Access Line	\$5.99	11.8
(AK)	Parental Control Per Access Line	\$5.99	11.8
(AL)	Privacy Manager Per Access Line	\$5.99	11.8

**APPROVED**

AUG 12 2006

DIRECTOR OF  
PUBLIC UTILITIES

Applies to All Oklahoma Exchanges Cancels

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.11 Custom Calling Services (Cont'd) Rate Source

(AG)	Caller ID with Call Waiting (CIDCW) Per Access Line (e/w CNND or CNAD or CND and CW) Residential Service	\$ 1.00	11.8	
	Business Service	\$ 2.00	11.8	NR
(AH)	Message waiting indicator (MWI) (requires voice mail) Per Access Line	\$ 1.00	11.8	NR

Usage sensitive automatic call back and automatic recall are capped at a maximum of \$5.00 per month rate.

(AI) Feature Packages:

Residential or Business Lines:

Basic	Per Access Line	\$ 5.50	11.8	
Basic Plus	Per Access Line	\$ 11.00	11.8	
The Max Package	Per Access Line			
	Residential Service	\$ 13.50	11.8	
	Business Service	\$ 15.00	11.8	NR
The I.D. Value Package:	Per Access Line			
	Residential Service	\$ 9.50	11.8	
	Business Service	\$ 11.00	11.8	NR

Residential Lines Only:

Home Office - Basic	Per Access Line	\$ 15.50	11.8	NR
Home Office - Advanced	Per Access Line	\$ 19.00	11.8	

Business Lines Only:

Business Office - Basic	Per Access Line	\$ 17.00	11.8	NR
Business Office - Advanced	Per Access Line	\$ 21.00	11.8	

Ala Carte Packages

1	feature	\$ 0.00 discount	11.8	
2	features	\$ 0.50 discount	11.8	
	Each additional custom calling service feature			
	Per each add'l feature	\$ 0.50 discount	11.8	

APPROVED

MT

MT

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.11 Customer Calling Services (Cont'd)

Rate Source

(AI) Feature Packages: (Cont'd)

Voice Mail Package

Voice Mail – Basic

Residential \$ 5.75 11.8

Business \$12.75 11.8

Voice Mail – Plus

Residential \$10.95 11.8

Business \$19.75 11.8

(AJ) Bundled Services

AT NR

Smart Choice residential bundle

With dial up internet \$49.95 11.8

With 1 Mbps DSL \$68.95 11.8

With 2.2 Mbps DSL \$78.95 11.8

AT NR

\* The customer has the option of ordering features in special packages or individually.

# Cancel Call Waiting feature is included with Call Waiting and allows the customer to dial an activation code to cancel the Call Waiting option for the duration of that call.

## Applicable Access Order Charges apply with each order and applicable Line Connection Charges apply with each service or line connected.

#\* The Company may, from time to time, engage in promotions to increase customer awareness and/or customer subscribership for the Company's services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for the promoted service(s) or, (2) waiver of the monthly recurring and/or non-recurring charges for the promoted service(s). Individual promotions are not to exceed ninety (90) days in duration. The Company shall notify the Director of the Public Utility Division at least thirty (30) days prior to offering such promotions. Individual promotions may be repeated with the appropriate notice given as provided in this paragraph.

@ "The company may from time to time, engage in promotion to increase customer awareness and/or subscribership of these services. Promotions are limited to:

1. Reduction in the monthly recurring charges and/or non-recurring charges for these services

2. Waiver of monthly recurring charges and/or nonrecurring charges for these charges.

3. Individual promotions are limited to ninety (90) days in duration. The company shall notify the Director of Public Utility Division thirty (30) days prior to offering such promotions

PUBLIC UTILITIES DIVISION  
2003000025  
OPTIONAL SERVICES FILING

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges

20.11 Customer Calling Services (Cont'd)

- @ "The company may from time to time, engage in promotion to increase customer awareness and/or subscribership of these services. Promotions are limited to:
  1. Reduction in the monthly recurring charges and/or nonrecurring charges for these services.
  2. Waiver of monthly recurring charges and/or nonrecurring charges for these charges.
  3. Individual promotions are limited to ninety (90) days in duration. The company shall notify the Director of Public Utility Division thirty (30) days prior to offering such promotion.

MT

MT

PUBLIC UTILITIES DIVISION

Legal Authority: OAC 165-55-5-10(p)  
Issued: August 18, 2004  
Issuing Officer: Jerry Kite

2004000015

Date Effective: August 19, 2004  
General Manager, Bixby Telephone Co.

OPTIONAL SERVICES FILING

Applies to All Oklahoma Exchanges

**LOCAL ACCESS SERVICE**

20.	<u>Rates and Charges</u>	Rate	Source
20.15	RESERVED FOR FUTURE USE		
20.16	Customer Owned Pay Telephone Service		
(A)	COPTS Per Access Line	(1)	16.6(A)
(B)	Selective Class of Call Screening Per Access Line	\$1.50	16.6(F)
(C)	Billed Number Screening Per Access Line	\$1.50	16.6(G)
	• Applicable Access Order, Line Connection and Premise Visit Charges apply.		
20.17	RESERVED FOR FUTURE USE		
20.18	RESERVED FOR FUTURE USE		AT DT
20.19	RESERVED FOR FUTURE USE		

Issued: 10-25-2011

Legal Authority: OAC 165:55-5-10(c)

Effective 11-01-2011

Bixby Telephone Company  
6 E. Breckenridge  
Tulsa, Oklahoma 74008

Public Utility Division  
201109212  
Competitive Service Filing

LOCAL ACCESS SERVICE

21. Exhibits

21.1 Area Exchange Maps

MAY 1 8 1995

DIRECTOR OF

Applies to All Oklahoma Exchanges

Original  
Cancels OCC Tariff No. 2

Sheet No. 21-2  
Sheet No. Various

LOCAL ACCESS SERVICE

21. Exhibits

21.1 Area Exchange Maps (Cont'd)

BIXBY TELEPHONE CO.  
MAY 18 1995  
DIRECTOR OF

Cause No. PUD 940000469  
Order No. 392345  
Issuing Officer: LeRoy Pilant

Date Effective: 05/18/95  
General Manager, Bixby Telephone Co.