

BTC Broadband

TITLE SHEET

OKLAHOMA

COMPETITIVE LOCAL EXCHANGE TARIFF


BTC Broadband

Headquarters: 6 E. Breckenridge
P.O. Box 416
Bixby, OK 74008-0416
(918) 366-3660
(877) 582-5566

Pursuant to OAC 165:55

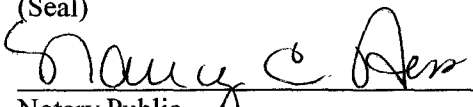
The notarized signature of the Company's authorized agent below affirms and certifies that the Company adopts Sections 1-3 as its approved tariffs and its agreement that the standard tariffs in Sections 1-3 will not be changed for the **6-month period** following the effective date of the original tariff.

STATE OF OKLAHOMA)
) ss
COUNTY OF OKLAHOMA)


Mary Kathryn Kunc, Attorney
BTC Broadband

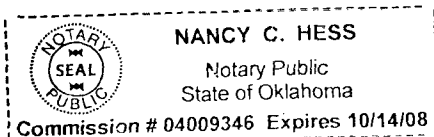
Subscribed and sworn before me this 18 day of October 2005.

(Seal)



Notary Public

My Commission expires:

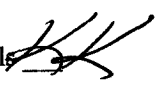


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OCT 14 2005
DIRECTOR OF
PUBLIC UTILITIES

Issued: 10-10-05

BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

Effective: 10-14-05

Authorized Agent Initials 

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CHECK SHEET

Pages of this tariff listed below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as the date on the bottom of this page.

Page	Revision	Page	Revision
1	Original	27	2 nd Revised
2	Original	28	1 st Revised
3	Original	29	Original
4	Original	30	Original
5	Original	31	Original
6	Original	32	Original
7	Original	33	Original
8	Original	34	1 st Revised
9	Original	35	1 st Revised
10	Original	36	1 st Revised
11	Original	37	1 st Revised
12	Original	38	1 st Revised
13	Original	39	1 st Revised
14	Original	40	1 st Revised
15	Original	41	Original
16	Original	42	1 st Revised
17	Original	43	Original
18	Original	44	Original
19	1 st Revised	45	Original
20	1 st Revised	46	3 rd Revised
21	Original	47	Original
22	1 st Revised	48	Original
23	Original	49	Original
24	Original	50	Original
25	Original		
26	Original		

NOTE: Future revisions to these original tariff pages shall include an updated Check Sheet. Such Check Sheet shall include an (*) beside the applicable page number and the caption an Revision No. ____."

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Order No. 645207
Effective 09.16.15
Director of Public Utility Division

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

(AT)	Means addition to text
(C)	Means correction
(CP)	Means change in practice
(CR)	Means change in rate
(CT)	Means change in text
(DR)	Means discontinued rate
(FC)	Means change in format lettering or numbering
(MT)	Means moved text
(NR)	Means new rate
(RT)	Means removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line, which will clearly show the exact number of lines being changed.

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BTC BroadbandTARIFF FORMAT

Page Numbering – Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.

Page Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.

Paragraph Numbering Sequence – There are five levels of paragraph coding. Each level of coding is subservient to is next higher level:

2
2.1
2.1.1
2.1.1.(A)
2.1.1.(A).1

Check Sheets – When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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BTC BroadbandAPPLICABILITY OF TARIFF

This tariff contains the description of services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of local exchange telecommunications services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

ACCESSIBILITY OF TARIFF

This tariff is on file with the Oklahoma Corporation Commission and the Company's principal place of business:

BTC Broadband

Headquarters: 6 E. Breckenridge
P.O. Box 416
Bixby, OK 74008-0416
(918) 366-3660
(877) 582-5566

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business. Additionally, copies are available on request, free of charge, by contacting the Company at (877) 582-5566 or by contacting Robert Rozell at (918) 366-8201.

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SECTION 1 - TERMS AND ABBREVIATIONS

"Access" as used in this tariff means an arrangement that connects the Customer's or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.

"Commission" means the Oklahoma Corporation Commission.

"Company" means the competitive local exchange telecommunications company referred to on the title page of this tariff, unless otherwise indicated by the context.

"Customer" means any person, not a partnership, cooperative corporation, corporation, or lawful entity, receiving service from the Company.

"Customer trouble report" means any oral or written report given to the Company's repair service or contact person by a Customer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company.

"Delinquent" means a payment for a billing for services to be provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.

"Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

"Local Exchange Service" means a switched and/or dedicated telecommunications service which originate and terminates within an exchange or an exchange service territory. Local exchange service may be terminated by a telecommunication service provider other than the telecommunications service provider on whose network the call originated. The local exchange service territory defined in the originating provider's tariff shall determine whether the call is local exchange service.

"Oklahoma Corporation Commission ("OCC" or "Commission")" means the regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates local exchange service.

"Service" means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a local exchange company in the provision of regulated offerings to its Customers.

"Telecommunications service" means service provided by the Company including voice, data, and all other types of communications services, under the Company's tariffs on file with the Public Utility Division of the Commission.

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"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

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BTC Broadband*SECTION 2 - RULES AND REGULATIONS (Continued)

2.1 - UNDERTAKING OF COMPANY

- 2.1.1 The Company undertakes to furnish communications services in connection with one-way and/or two-way information transmission between points within the State of Oklahoma under terms of this tariff.

The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity.

- 2.1.2 The Company installs, operates, and maintains the telecommunications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network.
- 2.1.3 The Company's services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4 The Company will comply with all rules and regulations of the Oklahoma Corporation Commission.

2.2 - LIMITATIONS

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 The Company does not offer services for aggregation, sharing, or resale by Customers.
- 2.2.5 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer the use of service or facilities without the express written consent of the Company.

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2.3 - TRANSFER OR ASSIGNMENT

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption of physical relocation. All terms and provisions contained in this tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:

The Customer of record (assignor Customer) requests such assignment or transfer in writing at least fifteen (15) days prior to the effective date of any requested assignment or transfer; and,

The new Customer (assignee Customer) notifies the company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,

Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within fifteen (15) days of receipt of the request.

- 2.3.2 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.

- 2.2.3 This tariff, in its entirety, shall apply to all such permitted assignees of transferees.

2.4 - USE OF SERVICE

- 2.4.1 The Company's service(s) may be used for any lawful purpose within the scope of its certificated authority and consistent with the transmission and switching parameters of the telecommunications facilities utilized by the company in the provision of such service(s).

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- 2.4.2 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.
- 2.4.3 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.
- 2.4.4 The Company's service(s) may be denied for non-payment of charges or for other violations of this tariff.
- 2.4.5 Any charges for long distance, toll or other services are billed to, due from and payable by the Customer.
- 2.4.6 The Company offers long distance service to all customers.

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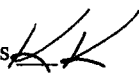
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2.5 - LIABILITIES OF THE COMPANY

- 2.5.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, its employees, or agents, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.
- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s), which is not the direct or indirect result of the Company's negligence.
- 2.5.6 The Company shall not be liable to third parties for claims arising from its services provisioned pursuant to this tariff.

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2.6 - BILLING AND BILLING DISPUTES

- 2.6.1 The Company shall bill on a current basis all charges incurred by the end-user and credit all credits due to the end user under this tariff attributable to service established or discontinued during the preceding billing period. Bills shall be payable immediately upon receipt, and past due twelve days after the date the telephone company mailing. A bill will be considered rendered to a Customer after having been deposited in the United States mail for three days with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment. The Company mails to Customers a monthly itemized invoice containing the Customers' charges, plus all applicable federal, state, and local surcharges and taxes.
- 2.6.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).
- 2.6.3 Payment is due by the due date printed on the bill. Payments should be sent to the Company at P. O. Box 416, Bixby, OK 74008-0416, or they may be made at any Company authorized payment center. Customers should call (877) 582-5566 to locate the payment center closest to them.
- 2.6.4 If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge of 1.5% per month on the delinquent amount if more than five (5) days late.

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- 2.6.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (877) 582-5566. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event that the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Oklahoma Corporation Commission
Consumer Services Division
P. O. Box 52000-2000
Oklahoma City, Oklahoma 73152-2000
(405) 521-2331
(800) 522-8154

2.7 - TAXES

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, however designated (excluding taxes on the Company's net income), imposed on or based upon the provision, sale or use of the Company's services.

- 2.7.1 All federal, state and local taxes are listed as separate line items on the Customer's monthly bill and are in addition to the monthly charge for service.
- 2.7.2 Other taxes and the regulatory assessment shall be identified in the Customer's bill and shall not be included in the quoted rate(s).
- 2.7.3 Such taxes shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among the Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

2.8 - EQUIPMENT

The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like,

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incurred in the use of the equipment which shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 - INSTALLATION AND TERMINATION

Service is installed upon mutual agreement between customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 - PAYMENT FOR SERVICE

2.10.1 All charges due from the Customer are payable to any payment center duly authorized to receive such payments. The Customer may call the Company at (877) 582-5566 to locate the payment center closest to them. The billing agency may be a Local Exchange Company, credit card company, or other billing service. In no event shall the billing company add any additional fee or charge to the Customer's invoiced amount. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations. The Customer may also send payments to the Company at P. O. Box 416, Bixby, OK 74008-0416.

2.10.2 Adjustment(s) to the Customer's bill(s) shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 - RETURNED CHECK CHARGE

If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$20.00.

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2.12 - CANCELLATION OF SERVICE BY CUSTOMER

A Customer may cancel service, at any time, by providing written or verbal notice to the Company.

2.12.1 Applications for service are cancelable prior to the start of that service. No charges will be imposed except for those specified below in 2.12.1.1.

2.12.1.1 The cancellation charge shall be all Nonrecurring Charges reasonably expended by the Company to establish service to the Customer.

2.12.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply. In no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.12.2 If a Customer cancels a Service Order or terminates services before the completion of the term, after the start of service, for any reason whatsoever other than a service interruption (as defined in 2.16), the Customer will not receive a refund from the Company during the first month. The minimum term of service is thirty (30) days.

2.13 - DENIAL OR TERMINATION OF SERVICE

2.13.1 Service may be refused or terminated for any of the following reasons:

- (a) Nonpayment of a bill within the period prescribed in the Company's tariff.
- (b) Failure to make a security deposit as set forth in OAC 165:55-9-14
- (c) Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
- (d) Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.
- (e) Refusal to permit the Company reasonable access to its telecommunications facilities or for recovery, maintenance or inspection thereof.
- (f) Interconnection of a device, line, or channel to the Company's facilities or equipment contrary to the Company's terms and conditions of service on file with and approved by the Commission.

2.13.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.

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2.14 - DISCONNECTION AND NOTICE

2.14.1 When service to a Customer is disconnected for nonpayment of a bill for services or failure to make a security deposit after a reasonable time, the Company shall give at least ten (10) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer three (3) business days after mailing by the Company.

2.14.2 Notices to the Customer shall contain the following information:

- (a) Name, address, and telephone number of Customer.
- (b) Statement of reason for proposed discontinuance of service.
- (c) The date on or after which service will be discontinued unless appropriate action is taken.
- (d) The telephone number of the Company where the Customer may make an inquiry.
- (e) Charges for reconnection.
- (f) The address and telephone number of the Commission's Consumer Services Division.

2.14.3 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.

2.15 - RECONNECTION OF SERVICE AND LATE PAYMENT

2.15.1 Payment is considered late if not received within five (5) days of the due date. Service will be suspended if payment is not received by the due date. The suspended service may be restored within 12 days after the due date if the amount due is paid in full, plus a reconnect fee of \$20.00. Late payments are subject to a 1.5% penalty. If service is discontinued, a Customer must complete a new request for service and pay the appropriate fees.

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2.16 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

The Customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculation of the refunds or credits begins when the Customer notifies the Company of the interruption of service. Calculations of the credit shall be made in accordance with the following formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

2.17 - CUSTOMER SERVICE

The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of services, etc. The Company's toll-free number is (877) 582-5566.

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SECTION 3 – DESCRIPTION OF SERVICE

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3.1 PROMOTIONAL OFFERINGS

The Company may from time to time engage promotional trial service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Company's promotional service offerings. The Company will notify the Director of Public Utility Division by letter specifying services offered, terms of promotion, location, and dates of each promotional period, fifteen (15) days in advance, for approval of promotional service offerings.

3.2 – RESIDENTIAL ASSISTANCE OFFERINGS

3.2.1 Lifeline Telephone Assistance Program

A Lifeline Telephone Assistance Program is available for customers meeting the eligibility requirements contained herein which such provides for a reduction in the monthly rate for local exchange service for eligible residence customers subject to the following criteria:

Applies only for a single telephone for the principle residence of eligible households located within one of the exchanged listed in Section 4.10.1. **AT**

Applicant must meet state eligibility requirements. **AT**

Applicant must not be dependent for federal income tax purposes, unless applicant is more than 60 years of age.

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Order No. 645207
Effective 09.16.15
Director of Public Utility Division

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3.2 - RESIDENTIAL ASSISTANCE OFFERINGS (Continued)

3.2.1 Lifeline Telephone Assistance Program (Continued)

3.2.1.1 Regulations

Applicant must be eligible for or receive assistance benefits, as certified by the Department of Human Services, under programs providing: (1) temporary assistance to Needy Families, (2) Food Stamps, (3) Medical Assistance, or (4) Supplemental Security Income. In addition, applicants that are eligible for or receive assistance benefits as certified by the Oklahoma Tax Commission, pursuant to the Sales Tax Relief Act under Oklahoma law are eligible for the lifeline discount.

When applying for the program, an eligible applicant must complete a Company application to certify that they meet the requirements as specified in 3.2.

In addition, the applicant must provide to the Company a certified letter of eligibility, or such other form of verification which the appropriate agency has issued, to show proof that applicant(s) is/are eligible for or receiving assistance from one or more of the qualifying programs required by the Oklahoma Corporation Commission.

Lifeline eligibility will be verified periodically. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued. The Company will provide written notice to the Customer.

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PUBLIC UTILITIES

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Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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3.2 – RESIDENTIAL ASSISTANCE OFFERINGS (Continued)

(RT)(AT)

3.2.2 Link Up America Assistance

1. General

Link-Up reduces and eligible customer's service connection charges

2. Regulations

- A. The same eligibility requirements applicable to Lifeline on Tribal Lands will apply for Link-Up on Tribal Lands.
- B. This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.
- C. This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
- D. A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200.00 of service connection charges that are deferred up to a year.

3. Credit

- A. Credit up to \$100.00 for residents living on or near tribal lands. This additional support will help offset initial connection charges as well as line extension costs associated with the initiation of service.

(AT)

Public Utility Division
201600117
Tariff Sheets Approval
per 165:55-5-10(c)

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3.3 TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAN) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAN shall not disclose the content of any relayed conversation.

TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.

The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

Application of Fee

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over-or under-recovery of costs incurred in the prior year for provision of TRS.

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

$$\frac{\text{Total TRS Contract Cost +/- over- or under-recovery}}{\text{Total LEC Access Lines}} \times 12$$

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customers' bills. The current year's monthly fees are specified in the fee list of Southwestern Bell Telephone Company's Telecommunication Relay Service. The telephone company concurs with the fee contained in Southwestern Bell Telephone Company's Telecommunications Relay Service Fee list, which may be modified from time to time.

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer's bills.

Fee Schedule

Monthly fee per exchange access line or arrangement
Telecommunications Relay Service Fee

\$1.37

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Director of Public Utility
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Effective Date: 7/10/19

FC

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3.4 REGULATORY ASSESSMENT RIDER

Definitions:

"Annual Assessment Fee" is the annual amount of Commission funding allocated to and collected through the telephone company pursuant to the annual appropriation legislation enacted by the Oklahoma Legislature related to funding for the Oklahoma Corporation Commission (17 O.S. §180.11)

"Monthly Customer Assessment Fee" is the monthly amount charged to customers for purposes of recovering the Annual Assessment Fee allocated to the telephone company.

Applicability:

This rider applies to each access line or equivalent and will be included as a part of the customer's bill total monthly charges. Upon notice to the telephone company each year by the Oklahoma Corporation Commission of the amount of the annual assessment fee, the telephone company shall determine the appropriate Monthly Customer Assessment Fee. The Monthly Customer Assessment Fee shall be determined as follows:

Computation: $RA = (A + O/UAR) / (AMA \times Y)$, where

RA = Rider amount

A = Annual assessment amount as billed by the Commission pursuant to OAC 165:5-3

O/UAR= Over/Under Recovery Amount determined by subtracting the total amount of the assessment collected pursuant to the above formula for the previous July 1 through June 30 period from the total Commission assessment for that fiscal year period.

AMA = Estimated Average Monthly Access Lines

Y = Number of months in assessment time period - Y=12 .

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer' bills.

The Annual Assessment Fee Account shall be a balance sheet account in which shall be recorded the annual Assessment Fee allocated to the telephone Company during any given Oklahoma State Fiscal Year.

3.4 REGULATORY ASSESSMENT RIDER (Continued)

As revenues are collected from the customers, the Annual Assessment Fee Account shall be credited.

Any over or under recovered balance remaining in the Annual Assessment Fee account as of the end of the Oklahoma State Fiscal Year shall be carried forward for recovery in the ensuing State Fiscal Year.

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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3.5 Tariff for Recovery of Oklahoma Universal Service Fund Contributions From Customers

A. General regulations

Contributions to the OUSF are assessed as a percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues. This percentage is established by Order of the Oklahoma Corporation Commission. **RT
RT
AT**

Pursuant to 17 O.S. §139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.

Recovery shall be assessed by either a recovery factor or flat recovery charge as described below.

Recovery shall be based on the same retail revenues as those used for contribution purposes.

B. OUSF Recovery Factor (Percentage or Flat Fee)

Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under -recovery from retail customers. **RT**

The results of such calculations(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.

The resulting OUSF recovery amounts are not revenues of the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fee, or assessments in the customer's bill.

If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be stated separately in the customer's monthly bill.

Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission, upon request, along with any changes to the OUSF Recovery Charge. **AT**

C. Changes in the OUSF Recovery Charge

Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.

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Public Utility Division
20140014 Tariff
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per 165:55-5-10

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Notification of changes to the OUSF Recovery Charge shall be made at least 1 day before effective date of change. **CT**

The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.

If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available.

Revisions for over-recovery and/or under-recovery shall be made as necessary to attempt to minimize over/under recovery from customer or pursuant to any change of the OUSF contribution factor. **RT AT**

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Oklahoma Universal Service Fund Recovery Factor

Recovery Percentage (or Factor).....2.16% (CR)

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SECTION 4 B COMPANY SPECIFIC TERMS, RATES AND CHARGES

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4.1 LOCAL EXCHANGE ACCESS SERVICE

4.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein; access enhanced Universal Emergency Number/911 Service where available; access the interexchange carrier selected by the Customer for long distance services; access Operator Services; the Company shall comply with OAC 165:55-13-10.1 in the establishment of its calling areas;
- access Directory Assistance; place or receive calls to 800/888 telephone numbers; access Telecommunications Relay Service.

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4.1.2 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

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Director of Public Utility Division

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4.1.3 Rates for Exchange Access Service

	Monthly Recurring	Non-Recurring
Residential Line	\$15.88	\$31.25
Business Line	29.15	31.25

4.2 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

4.2.1 Rates for Directory Assistance

Customers will be billed \$.75 per each DA call.

CR

4.3 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

4.3.1 Rates for Operator Services

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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Public Utility Division
201109213
Competitive Service Filing

BTC Broadband4.3.1 Rates for Operator Services

Third Number Billing	\$ 1.65
Collect Calls	\$ 1.65
Person to Person	\$ 3.00
Station to Station	\$ 1.65
Operator Assisted (Traditional) Surcharges	\$ 1.65

4.4. Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Directory listings are provided in connection with each Customer service as specified herein.

Primary Listing: A primary listing contains the name of the Customer, or the name under which a

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.

Nonpublished Listings: Listings that are not printed in directories or available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

4.4.1 Rates for Directory Listings

	Monthly Recurring
Per Listing or Primary	NC
Additional Listing	\$0.75
Non-Published Number	\$1.50

4.5 Emergency Services (Enhanced 911)

Allows Customers to reach emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP) where facilities permit. Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

4.6 Custom Calling Services4.6.1 General Description

Call Management Services are provided by the Telephone Company, where facilities are available, to enhance the utility of Local Exchange Access Service to the residential and business end user.

4.6.2 Definitions

- (A) Call Forwarding Variable - This feature allows a station user to redirect incoming calls to another telephone number. The user dials an activation code followed by the telephone number to which incoming calls are to be directed. The user may cancel this feature by dialing a deactivation code.
- (B) Call Forwarding Busy Line - This feature forwards all calls to a preselected telephone number when the called number is busy. With this feature the user also has the ability to change the

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Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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preselected number.

- (C) Call Forwarding Don't Answer - This feature forwards all calls to a preselected telephone number when the called number does not answer within a specified period of time. With this feature the user also has the ability to change the preselected number.
- (D) Call Forwarding Don't Answer After Call Waiting - This feature allows users to answer a Call Waiting call or let it be forwarded to a preselected number when the called number does not answer within a specified period of time.
- (E) Remote Activation of Call Forwarding - This feature allows a user at a remote location to activate/deactivate the Call Forwarding features.
- (F) Remote Call Forwarding (all calls) - This feature provides fixed Call Forwarding to a preselected telephone number. This feature is administered by the Telephone Company.
- (G) Directory Number Privacy (per call) - This feature allows a user to select, on a call-by-call basis, whether or not the name/number will be suppressed on the called party's telephone or call display unit.
- (H) Directory Number Privacy (all calls) - This feature allows a user to select, on a fixed basis, whether or not the name/number will be suppressed on the called party's telephone or call display unit. This feature is administered by the Telephone Company.
- (I) Speed Calling (abbreviated dialing) - This feature allows a user to dial selected telephone numbers using less digits than normally required. A single digit speed calling list is provided with basic Speed Calling and has the capability of storing up to 8 frequently dialed telephone numbers.
- (J) Enhanced Speed Calling - This feature allows a user to dial selected numbers using less digits than normally required. A two digit speed calling list is provided with Enhanced Speed Calling and has the capability of storing up to 30 frequently dialed telephone numbers.
- (K) Three Way Calling - This feature allows a station in the talking mode to add a third party to the call without an operator's assistance.
- (L) Call Waiting - This feature alerts a busy station that another call is waiting with a "burst of tone". A flash of the switchhook places the first call on hold and connects to the second call. Consecutive flashes of the switchhook allows alternating between the first and second call.
- (M) Long Distance Call Waiting - This feature distinctively alerts a busy station that a long distance call is waiting with a "distinctive burst of tone". A flash of the switchhook places the first call on hold and connects to the second call. Consecutive flashes of the switchhook allows alternating between the first and second call.

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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- (N) Cancel Call Waiting - This feature allows a user with the Call Waiting feature to cancel the operation of Call Waiting for one call. The user dials the Cancel Call Waiting code and dial tone is heard. Without hanging up, the user then places the call. During this call only the Call Waiting feature is inactive. Call Waiting tones will not interrupt this call.
- (O) Home Intercom - This feature establishes a talking path between extensions on a single telephone line. The user activates this service by dialing the telephone number of the line they are using and hanging up. A distinctive ringing pattern will identify this call as an Intercom call.
- (P) Regular Multi-Line Hunting - This feature is a line hunting arrangement that provides sequential hunting over the members in the Multi-Line Hunt Group.
- (Q) Circular Hunting - This feature (similar to Regular Multi-Line Hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the Circular Hunting Group. When a call is made to a line in a Circular Hunting Group, a regular hunt is performed starting at the line associated with the dialed number. It continues to the last line in the Circular Hunting Group, then proceeds to the first line in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the called line is reached without finding an idle line.
- (R) Multi-Distinctive Ringing - This feature allows a customer to have multiple directory numbers assigned to a single line within an exchange. Each number has a unique ringing pattern which allows the customer to distinguish which number is being called. Under no circumstances will this feature be provided to mixed residence and business services.
- (S) Calling Number/Name Delivery - Allows for the automatic delivery of a calling party's telephone number and name to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The telephone number and name are displayed on customer provided equipment. The displayed information may indicate the directory number/name of the calling party is private or unavailable. The name shown will be the name associated with the calling telephone number as shown in the network records. The Company may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and the Company shall not be liable to any party for errors, omissions or mistakes.
- (T) Calling Name Delivery - Allows for the automatic delivery of a calling party's name to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name is displayed on customer provided equipment. The displayed information may indicate the directory number/name of the calling party is private or unavailable. The name shown will be the name associated with the calling telephone number as shown in the network records. The Company may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and the Company shall not be liable to any party for errors, omissions or mistakes.

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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- (U) Caller ID with Call Waiting - Allows for the automatic display of information about the incoming caller to an analog subscriber while the subscriber is engaged in a phone conversation. The customer must subscribe to Caller Name and/or Calling Name and Number Delivery and Call waiting features, and has purchased special customer premise equipment.
- (V) Unidentified Call Rejection - This feature allows the called party to automatically reject calls if the calling party's number is marked Private. This feature routes these calls directly to a recorded announcement.
- (W) Automatic Callback Blocked to Private Number - This feature changes the operation of the Automatic Callback feature. Without this feature, a subscriber to Automatic Callback can return calls using Automatic Callback whether or not the last incoming call was marked public or private. With this feature activated Automatic Callback will be inoperative if the last incoming call was marked Private. This feature is only offered in conjunction with lines equipped with Unidentified Call Rejection and Automatic Callback.

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Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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- (Y) Automatic Recall - This feature enables a user to automatically place a call to the last outgoing call. The last outgoing call is defined as the last number dialed. If the called number is busy this feature allows a user to camp on or queue the called party. When an on hook condition is detected, both numbers will ring to establish the call.
- (Z) Customer Originated Call Trace - This feature allows an end-user to request an automatic trace of the last incoming call. This provides an easy way to trace obscene, threatening, or harassing calls. A Call Trace may be activated at any time during or *immediately* following the call to be traced.
- (AA) Selective Call Acceptance - This feature allows a user to accept incoming calls from a user-specified list of telephone numbers.
- (AB) Selective Call Rejection - This feature allows a user to reject incoming calls from a user-specified list of telephone numbers.
- (AC) Selective Call Forwarding - This feature allows a user to preselect calls to be forwarded from a user-specified list of telephone numbers.
- (AD) Selective Distinctive Alert - This feature allows a user to preselect which calls receive distinctive alerting treatment based on the number of the calling party.
- (AE) Toll Restriction with PIN - This feature allows a user to deny access to toll calls on the user's access line, unless the user uses a PIN access code to turn off the toll restriction.
- (AF) Toll Restriction - This feature allows a user to deny access to all toll calls from the user's access line.
- (AG) Advanced Call Waiting - This intelligent feature gives the customer the ability to turn Call Waiting ON and OFF for certain periods of time using an on-line scheduler. The price includes Call Waiting.
- (AH) On Call Manager - Customer receives call forwarding with the ability to set up a scheduler online allowing forwarding of their phone number to a **different number** every day of the week. Customer can change scheduler at anytime. The phone will automatically forward at set time and un-forward at set time. The price includes Call Forwarding.
- (AI) One Number Service - Customer is able to call forward their telephone to **one number** using a scheduler online. The scheduler can be set for an entire week or just one day. The phone will automatically forward at set time and un-forward at set time. The price includes Call Forwarding.
- (AJ) Parental Control - Customer is able to activate All Toll Restrictions (not including collect or 3rd party) and restrict 3-way Calling, Auto-Callback and Auto Recall using a scheduler. The times for restrictions can be preset for the week. The price includes All Toll Restrictions & 3-way Calling.

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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- (AK) Privacy Manager - This intelligent feature gives the customer the ability to block outbound Caller ID using a scheduler available on our User Interface. The outbound caller ID can be blocked at set times and unblocked at automatically when the time is up.

4.6.2 Feature Packages

Telephone Company offers the following feature packages to its subscribers:

- | | | |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| (A) | Basic Residential:
Call Waiting e/w Cancel
Three Way Calling | Call Forwarding Variable
Speed Calling |
| (B) | Basic Plus:
Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery | Call Forwarding Variable
Speed Calling
Automatic Recall |
| (C) | The Max Package:
Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery
Unidentified Call Rejection
Selective Distinctive Alert | Call Forwarding Variable
Speed Calling
Long Distance Call Waiting
Selective Call Rejection
Caller ID with Call Waiting |
| (D) | The I.D. Value Package:
Calling Number/Name Delivery
Selective Call Rejection | Call Waiting
Caller ID with Call Waiting |

4.6.3 - Residential Lines Only:

- | | | |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (A) | Home Office - Basic:
Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery
Call Forwarding Don't Answer
Message Wait Indicator | Call Forwarding Variable
Speed Calling
Caller ID with Call Waiting
*Voice Mail Basic |
| (B) | Home Office - Advanced:
#Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery
Call Forwarding Don't Answer
Unidentified Call Rejection
Selective Distinctive Alert
#Call Forwarding Busy Line | Call Forwarding Variable
Enhanced Speed Calling
Caller ID with Call Waiting
*Voice Mail Plus
Selective Call Rejection
Message Wait Indicator
Long Distance Call Waiting |

- [*] Indicates the inclusion of Voice Mail, a non-regulated service, into the feature package.
[#] Indicates that these features are incompatible and only one feature may be selected.

4.6.4 - Business Lines Only:

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- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (A) Business Office - Basic:
Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery
Call Forwarding Don't Answer
Message Wait Indicator
Unidentified Call Rejection | Call Forwarding Variable
Enhanced Speed Calling
Caller ID with Call Waiting
Long Distance Call Waiting
*Voice Mail Plus |
| (B) Business Office - Advanced:
#Call Waiting e/w Cancel
Three Way Calling
Calling Number/Name Delivery
Call Forwarding Don't Answer
Unidentified Call Rejection
Selective Distinctive Alert
#Call Forwarding Busy Line
Remote Access Call Forwarding | Call Forwarding Variable
Enhanced Speed Calling
Caller ID with Call Waiting
*Voice Mail Plus
Selective Call Rejection
Message Wait Indicator
Selective Call Acceptance
Long Distance Call Waiting |

[*] Indicates the inclusion of Voice Mail, a non-regulated service, into the feature package.

[#] Indicates that these features are incompatible and only one feature may be selected.

4.6.5 Custom Calling Service Rates

A.	Recurring Rates	Monthly Recurring Rate
(A)	** Call Forwarding Variable (CFV) Per Access Line	\$2.25
(B)	Call Forwarding Busy Line (CFBL) Per Access Line(requires CFV) Residential Business	\$1.25 \$2.50
(C)	Call Forwarding Don't Answer (CFDA) Per Access Line(requires CFV) Residential Business	\$1.25 \$2.50
(D)	Call Forwarding Don't Answer After Call Waiting (CFDA-ACW) Per Access Line (requires CFV&CW)	\$1.25
(E)	Remote Activation of Call Forwarding (RACF) Per Access Line(requires CFV)	\$1.25

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BTC Broadband
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6 E. Breckenridge
Bixby, OK 74008-0416

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JUN 07 2006

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(F)	Remote Call Forwarding (fixed) (RCF) Per Access Line	\$2.50
(G)	Directory Number Privacy (per call) (DNP-PC) Per Access Line	\$ 0.00
(H)	Directory Number Privacy (all calls) (DNP-AC) Per Access Line	\$ 2.50
(I)	** Speed Calling (abbreviated dialing) (SC) Per Access Line	\$ 2.50
(J)	Enhanced Speed Calling (ESC) Per Access Line	\$ 5.00
(K)	** Three Way Calling (TWC) Per Access Line	\$ 2.50
(L)	** Call Waiting (CW) Per Access Line	\$ 2.50
(M)	Long Distance Call Waiting (LDCW) Per Access Line (requires CW)	\$ 2.50
(N)	Cancel Call Waiting (CCW) Per Access Line (e/w CW)	\$ 0.00
(O)	Home Intercom (HI) Per Access Line	\$ 2.50
(P)	Regular Multi-Line Hunting (RMLH) Per Access Line	\$ 2.50
(Q)	Circular Hunting (CH) Per Access Line	\$ 3.00
(R)	Multi-Distinctive Ringing (MDR) Per Dependant Number	\$ 5.00
(S)	Calling Number/Name Delivery (CNND) Per Residential Access Line Per Business Access Line	\$ 7.95 \$11.25
(T)	Caller ID with Call Waiting (CDCW) Per Residential Access Line Per Business Access Line	\$ 1.25 \$ 2.50

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(U)	Calling Number Delivery (CND) Per Access Line	\$ 6.25
(V)	Unidentified Call Rejection (UCR) Per Access Line (requires CNND)	\$ 3.75
(W)	Automatic Call Back (AC) Per Access Line (e/w CNND)	\$ 2.50
(X)	Automatic Call Back (AC) Per Access Line (e/w CNND) Per Use	\$.50
(Y)	Automatic Recall (AR) Per Access Line - Unlimited Per Use	\$ 2.50 \$.50
(Z)	Customer Originated Call Trace (COCT) Per Successful Trace	\$ 9.00
(AA)	Selective Call Acceptance (SCA) Per Access Line Residential Business	\$ 2.50 \$3.75
(AB)	Selective Call Rejection (SCR) Per Access Line Residential Business	\$2.50 \$3.75
(AC)	Selective Call Forwarding (SCF) Per Access Line Residential Business	\$2.50 \$3.75
(AD)	Selective Distinctive Alert (SDA) Residential Business	\$2.50 \$3.75
(AE)	Toll Restriction with PIN Per Access Line	\$6.95
(AF)	Toll Restriction	\$6.95
(AG)	Advanced Call Waiting (ACW) Per Access Line	\$4.99
(AH)	On Call Manager (OCM) Per Access Line	\$9.99

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(AI)	One Number Service (ONS)	
	Per Residential Access Line	\$4.99
	Per Business Access Line	\$5.99
(AJ)	Parental Control	
	Per Access Line	\$5.99
(AK)	Privacy Manager	
	Per Access Line	\$5.99
(AL)	Feature Packages:	
	<u>Residential or Business Lines:</u>	
	Basic	
	Per Access Line	\$ 6.75
	Basic Plus	
	Per Access Line	\$12.00
	The Max Package	
	Per Access Line	
	Residential	\$16.75
	Business	\$18.25
	The I.D. Value Package:	
	Per Access Line	
	Residential	\$11.50
	Business	\$13.75
	<u>Residential Lines Only:</u>	
	Home Office - Basic	
	Per Access Line	\$ 19.50
	Home Office - Advanced	
	Per Access Line	\$ 24.50
	<u>Business Lines Only:</u>	
	Business Office - Basic	
	Per Access Line	\$ 21.25
	Business Office - Advanced	
	Per Access Line	\$ 26.50

- * The customer has the option of ordering features in special packages or individually.
- # Cancel Call Waiting feature is included with Call Waiting and allows the customer to dial an activation code to cancel the Call Waiting option for the duration of that call.
- ## Applicable Access Order Charges apply with each order and applicable Line Connection Charges apply with each service or line connected.

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BTC BroadbandB. Non-Recurring Rates

A non -recurring rate of \$18.00 will be assessed to the end-user when ordering custom calling services. Only one non-recurring rate will be applied if the customer orders numerous services simultaneously.

4.6.6 Limitations

Custom Calling Services are available only where existing equipment and facilities are adequate to support such services.

4.7 Toll Restriction4.7.1 General Description

Toll Restriction Services are provided by the Telephone Company and deny the local exchange user access to the long distance telecommunications network or restricts access to certain long distance prefixes while permitting the user access to the local exchange network. The Company offers two types of Toll Restriction as set forth below:

4.7.2 Rates

	Monthly Rate
Toll Restriction	\$2.50
Toll Restriction with PIN (Allows the end user to access the long distance telecommunications network by the utilization of a PIN)	\$5.00

4.8 Payment Related Charges

(1)	Deposit if Required Per End User	Two Months Estimated Toll Chg. and One Month Local	
(2)	NSF Check Charge Per Check	\$25.00	CR
(3)	Late Payment Charge applied to past due balance	1.5%	

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BTC Broadband
Robert Rozell
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

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MAY 25, 2006
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DIRECTOR OF
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4.9 Access Ordering, Service Connection, Move and Change Charges4.9.1 General Description

Service charges are in addition to all other rates and charges that may be applicable for services provided by the Telephone Company.

(A)	Service Order Charge Per Order	\$11.00
(B)	Premise Change Charge Residential	\$62.00
	Business	\$75.00
(C)	Number Change Charge	\$32.50

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P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

Effective: 10-14-05

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4.10 LIST OF LOCAL EXCHANGES

4.10.1 The Company offers the services including Lifeline Services under this tariff in the following local exchanges:

Ada, Afton, Alex, Allen, Alluwe, Altus, Alva, Anadarko, Antlers, Ardmore, Asher, Atoka, Avant, Barnsdall, Bartelsville, Bennington, Bessie, Billings, Binger, Blackwell, Blair, Bokoshe, Boswell, Boynton, Braggs, Brekinridge, Bristow, Broken Arrow, Byars, Cache, Caddo, Calvin, Carney, Carrier, Cashion, Cement, Chandler, Checotah, Chelsea, Cherokee, Chickasha, Claremore, Cleveland, Clinton, Coalgate, Collinsville, Commerce, Coweta, Cushing, Davis, Delaware, Depew, Drumright, Duncan, Durant, Eldorado, Elk City, El Reno, Enid, Euguala, Fairfax, Fairland, Fairmont, Fairview, Ft. Cobb, Ft. Gibson, Glencoe, Granite, Grove, Guthrie, Harrah, Hartshorne-Haileyville, Haskell, Headrick, Heldton, Henryetta, Hillsdale, Hitchcock, Hobart, Holdenville, Hominy, Hugo, Idabel, Indianola, Kaw City, Ketchum, Kiefer, Kingston, Konowa, Kremlin, Lawton, Lindsay, Lone Wolf, Luther, Madill, Mangum, Marietta, Maysville, Meeker, Miami, Minco, Morris, Morrison, Muldrow, Mulhall, Muskogee, Newkirk, Noble, Nowata, Oilton, Okamah, Oklahoma City, Metropolitan and all first and second tier zones, Okmulgee, Olustee, Pauls Valley, Pawhuska, Payden, Paynee, Perkins, Perry, Picher, Pocasset, Pocola, Ponca City, Porter, Prague, Purcell, Ramona, Ripley, Rocky, Roff, Rush Springs, Ryan, Sallisaw, Sayre, Seminole, Shawnee, Skiatook, Snug Harbor, Soper, Spiro, Stigler, St. Louis, Stillwater, Stratford, Stroud, Tahlequah, Talihina, Tecumseh, Tishomingo, Tonkawa, Tulsa, Metropolitan exchange and all first tier zones, Tupelo, Vinita, Wagoner, Walters, Waynette, Wapanucka, Washington, Waukomis, Waurika, Wayne, Weatherford, Weleetka, Wellston, Westerville, Wetkumka, Wilburton, Wilson, Woodward, Wynnewood, Yale.

4.10.2 The Company offers the services, excluding Lifeline Service, under this tariff in the following exchanges:

Adair, Choctaw, Cyril, Elgin, Fletcher, Gracemont, Inola, Jones Kellyville, Mounds, Union City, Verden, Bixby.

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DIRECTOR OF PUBLIC UTILITIES
CAUSE NO. PUD 201900067
EFFECTIVE MAY 26, 2020

Issued:
May 26, 2020

Order Number 711783
BTC Broadband
Scott Lowry
P.O. Box 416
6 E. Breckenridge
Bixby, OK 74008-0416

Effective:
May 26, 2020

4.11 BUNDLED OPTIONAL SERVICES**A. Smart Choice****1. Description of Services**

Smart Choice residential bundle enables residential customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Smart Choice residential bundle is composed of the following services:

1. Local exchange service (R-1 line)
2. Max Package
3. Voice Mail Package (Basic)
4. BTC Long Distance-Frequent Caller Plan
5. Inside Wire Maintenance
6. Choice of one of the following Internet services:
 - a. Dial-up
 - b. 4 Mbps DSL
 - c. 6 Mbps DSL
 - d. 10 Mbps DSL

Smart Choice business bundle enables business customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Smart Choice business bundle is composed of the following services:

1. Local exchange service (B-1 line)
2. Voicemail Basic
3. Call Waiting or Multi-Line Hunt
4. Call Transfer / 3 way calling (a centrex feature)
5. Caller ID and Caller ID with Call Waiting
6. BTC Long Distance – Frequent Caller Plan
7. Inside Wire Maintenance
8. Choice of one of the following Internet services:
 - a. Dial-up
 - b. 6 Mbps DSL*
 - c. 10 Mbps DSL*

*includes optional web hosting.

Additional terms and conditions: All features of the bundle must be subscribed to, upgrades of required features are allowed though cancellation of any required feature will terminate the Smart Choice residential bundle and related discounts. Any of the services included in these packages may also be subscribed to individually under terms specified in the tariff. Customer must select BTC Long Distance for both interLATA and intraLATA long distance services. The feature installation charge will be waived to existing customers applying for the Smart Choice bundle. The BTC Long Distance frequent caller plan is described in the BTC Long Distance Tariff. The tariffed bundle rate does not include taxes, surcharges, FCC line charge, WACP charge, and usage sensitive charges including but not limited to: operator assistance, directory assistance, directory listings, per use charges, and other fees normally applicable in addition to tariffed feature/package/bundle rates. This bundle cannot be used to qualify the customer for any other feature package or discounts, not apart of the bundle.

4.11 BUNDLED OPTIONAL SERVICES (Continued)**A. Smart Choice (Continued)****2. Rates**

Residential bundle	Monthly Recurring
With dial up internet	\$49.95
With 4 Mbps DSL	\$68.95
With 6 Mbps DSL	\$78.95
With 10 Mbps DSL	\$93.95

Business bundle	Monthly Recurring
With dial up internet	\$ 74.25
With 6 Mbps DSL	\$ 83.25
With 6 Mbps DSL and Web Hosting	\$104.25
With 10 Mbps DSL	\$103.25
With 10 Mbps DSL and Web Hosting	\$124.25

B. Simple Choice**1. Description of Services**

Simple Choice residential bundle enables residential customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Simple Choice residential bundle is composed of the following services:

1. Local exchange service (R-1 line)
2. Caller ID Feature Package
3. BTC Long Distance

Simple Choice business bundle enables business customers to subscribe to a predefined group of services and receive a discount (credit) on their total monthly bill. The Simple Choice business bundle is composed of the following services:

1. Local exchange service (B-1 line)
2. Caller ID Name and Number
3. Call Waiting or Hunt and
4. BTC Long Distance

4.11 BUNDLED OPTIONAL SERVICES (Continued)

B. Simple Choice (Continued)

1. Description of Services

Additional terms and conditions: All features of these bundles must be subscribed to, upgrades of required features are allowed though cancellation of any required feature will terminate the Simple Choice business or residential bundle and related discounts. Any of the services included in these packages may also be subscribed to individually under terms specified in the tariff. Customer must select BTC Long Distance for both interLATA and intraLATA long distance services. The feature installation charge will be waived to existing customers applying for the Simple Choice bundle. The BTC Long Distance frequent caller plan is described in the BTC Long Distance Tariff. The tariffed bundle rate does not include taxes, surcharges, FCC line charge, WACP charge, and usage sensitive charges including but not limited to: operator assistance, directory assistance, directory listings, per use charges, and other fees normally applicable in addition to tariffed feature/package/bundle rates. This bundle cannot be used to qualify the customer for any other feature package or discounts, not a part of the bundle.

2. Rates

Residential bundle	Monthly Recurring \$24.95
Business bundle	Monthly Recurring \$36.95

- * The customer has the option of ordering features in special packages or individually.
- # Cancel Call Waiting feature is included with Call Waiting and allows the customer to dial an activation code to cancel the Call Waiting option for the duration of that call.
- ## Applicable Access Order Charges apply with each order and applicable Line Connection Charges apply with each service or line connected.

BTC BROADBAND

LOCAL EXCHANGE SERVICE

4.12 LIFELINE SERVICE

A. Applicability

1. Lifeline Service provides qualifying low-income consumers with a credit to be applied to supported voice telephony service or broadband Internet access service as defined in § B, below.
2. The qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § D and § E, as applicable, below.
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential voice telephony or broadband services or locations the customer receives service within the State of Oklahoma.
4. Lifeline Service shall not be available on a retroactive basis.
5. Lifeline Service shall only be available to eligible customers located within one of the exchanges listed in Section 4.10.1.

B. Designated Services Available to Lifeline Customers (1)

The following services shall be offered to eligible Lifeline customers:

1. Voice Telephony service:
 - a. that provide voice grade access to the public switched network or its functional equivalent;
 - b. minutes of use for local service provided at no additional charge to end users;
 - c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and
 - d. toll limitation services to qualifying low-income consumers as provided in 47 CFR §54.400.
2. Broadband Internet access service:
 - a. a mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up service, that meet the minimum service standard set forth in 47 CFR §54.408.

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

- (1) Lifeline service may not be disconnected for non-payment of toll charges.

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LOCAL EXCHANGE SERVICE

4.12 LIFELINE SERVICE

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

- a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or

(RT) (AT)

- b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size.

(RT)

2. In addition to meeting the qualifications provided in paragraphs a. through b. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.

Public Utility Division
20160117
Tariff Sheets Approval
per 165;55-5-10(c)

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LOCAL EXCHANGE SERVICE

4.12 LIFELINE SERVICE

- C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
 6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

D. Lifeline Credits for Lifeline Service On Non-Tribal Lands

Federal Lifeline Credit:

1. Until December 1, 2019, the support amount will be \$9.25 per month.
2. From December 1, 2019 until November 30, 2020, the support amount will be \$7.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
3. From December 1, 2020 until November 30, 2021, the support amount will be \$5.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
4. On December 1, 2021, standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in §54.408, will not be eligible for Lifeline support unless the Federal Communications Commission has previously determined otherwise.
5. Notwithstanding paragraph D.4. of this section, on December 1, 2021, the support amount for standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in 47 CFR §54.408, provided by the Company and the Company is the only Lifeline provider in a Census block will be \$5.25.

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Director of Public Utility

Effective: 12-1-2019

Submission: 201900105

Effective Date: 12-1-19

LOCAL EXCHANGE SERVICE

4.12 LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.
 - a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or
 - b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
 - c. A customer who lives on Tribal lands is eligible for Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR § 54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through b. above or if the customer, one or more of the customers dependents, or the

(CT)

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Director of Public Utility

Submission: 201900105

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LOCAL EXCHANGE SERVICE

4.12. LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)

Customer's household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Federal Lifeline Credit:

1. Lifeline customers on Tribal Lands will receive the Federal Lifeline Credit set forth in paragraph D of this section; and
2. Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible resident of Tribal lands.

G. Application of Lifeline discount amount:

1. The Company will first apply federal Lifeline credits described above to waive the federal End User Common Line charges for eligible voice telephony service provided to Lifeline customers. The Company will then apply any additional federal support amount to a qualifying low-income consumer's retail rate for the supported service and then charge the Lifeline customer the remaining balance, if any.

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Director of Public Utility
Submission: 201900105
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